Welcome to the new Certification Manager 2.0 Platform

In this document, you will be guided through the process of accessing the new Certification Manager 2.0 platform, navigating its key features, and managing your certifications. The goal of this comprehensive guide is to provide you with the necessary knowledge to navigate the new system effectively.

Contents:

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Dashboard

Your Dashboard provides a quick view of commonly used links, recent activity and program announcements.

How to Login to the new Certification Manager

For Broadcom/VMware by Broadcom Employees

1. Visit: https://cp.certmetrics.com/vmware/

2. You will be directed to https://access.broadcom.com/default/ui/v1/signin/

3. Please use your OKTA credential to login to Certification Manager (your 'Broadcom.net' login, not your email address)

For Customers and Partners

1. Visit: https://cp.certmetrics.com/vmware/

2. You will be directed to: https://access.broadcom.com/default/ui/v1/signin/

3. If you previously had a CLARUS account, you may use the same username / Email address to login to Certification Manager but it will require a password reset.

4. To reset your password, select 'Need help signing in?', then 'Forgot password?'

I am a new candidate

1. Visit: https://cp.certmetrics.com/vmware/

2. If you have never had a Broadcom account, select the 'Login' drop down from the top-right and click the 'Register' button.
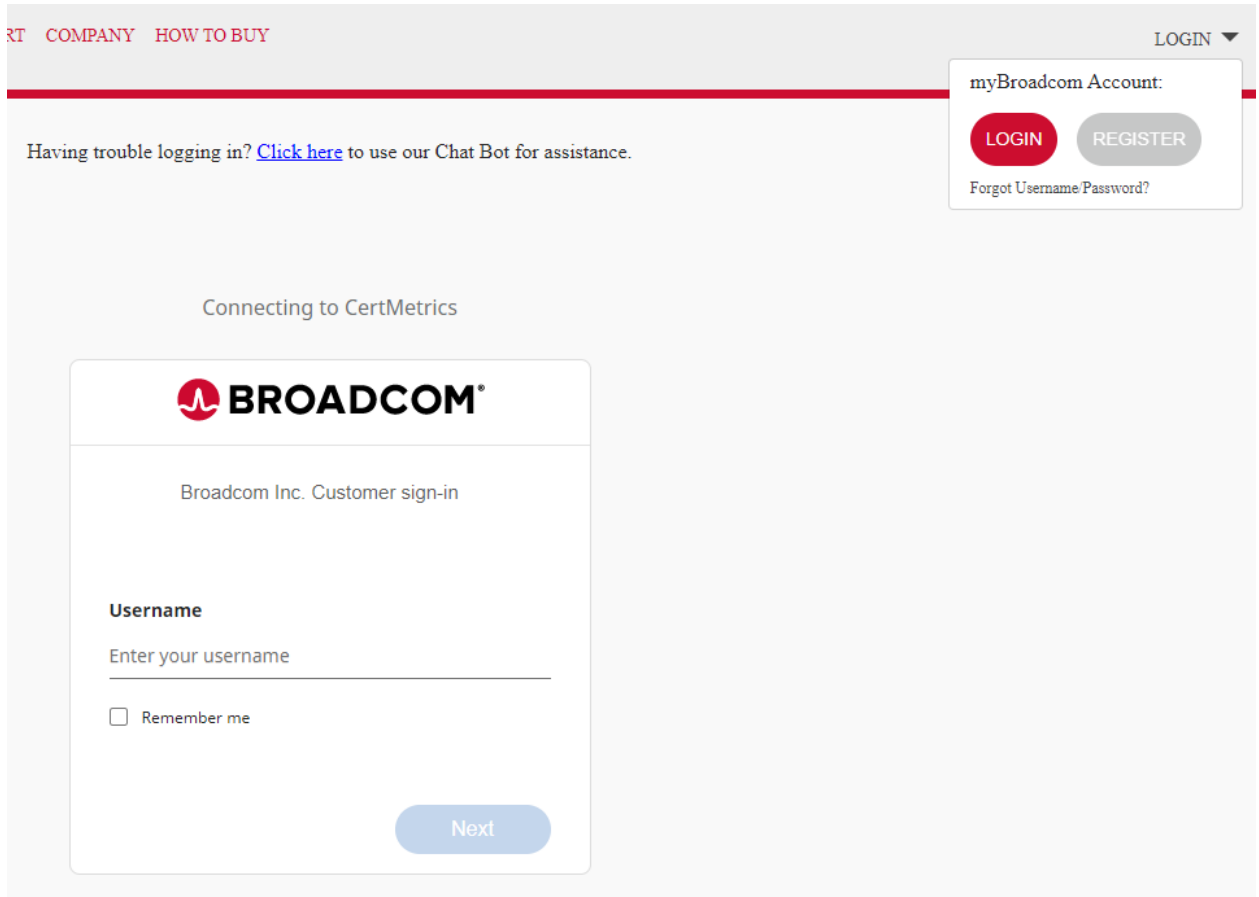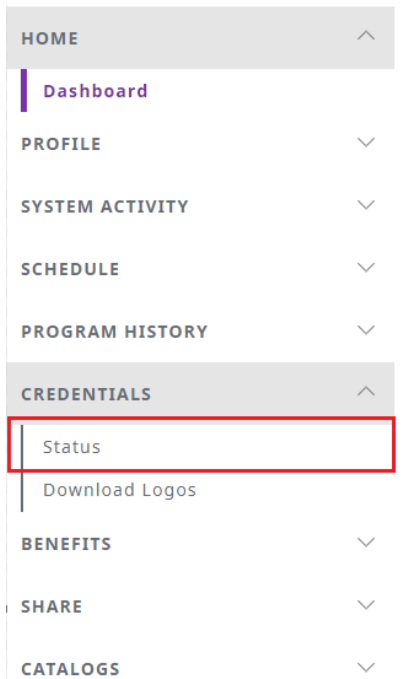
3. Complete the prompts and add in your profile information.
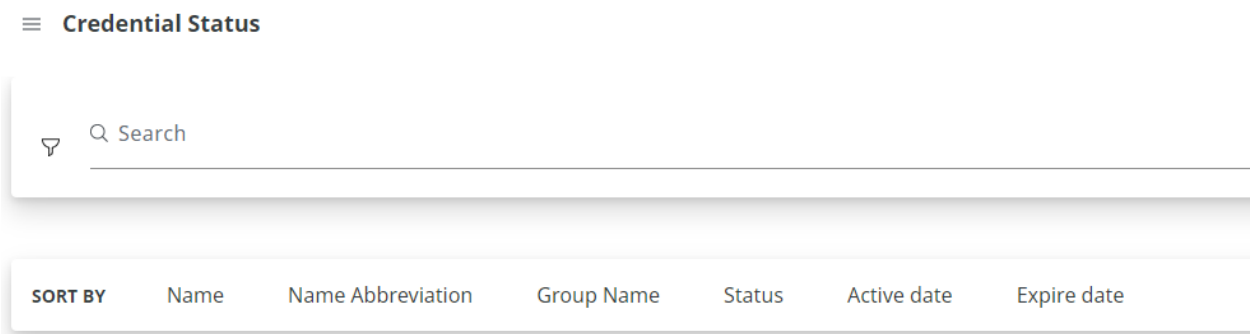
How to register for an exam

For detailed instructions on registering for an exam, please refer to the VMware Exam Registration Process document.
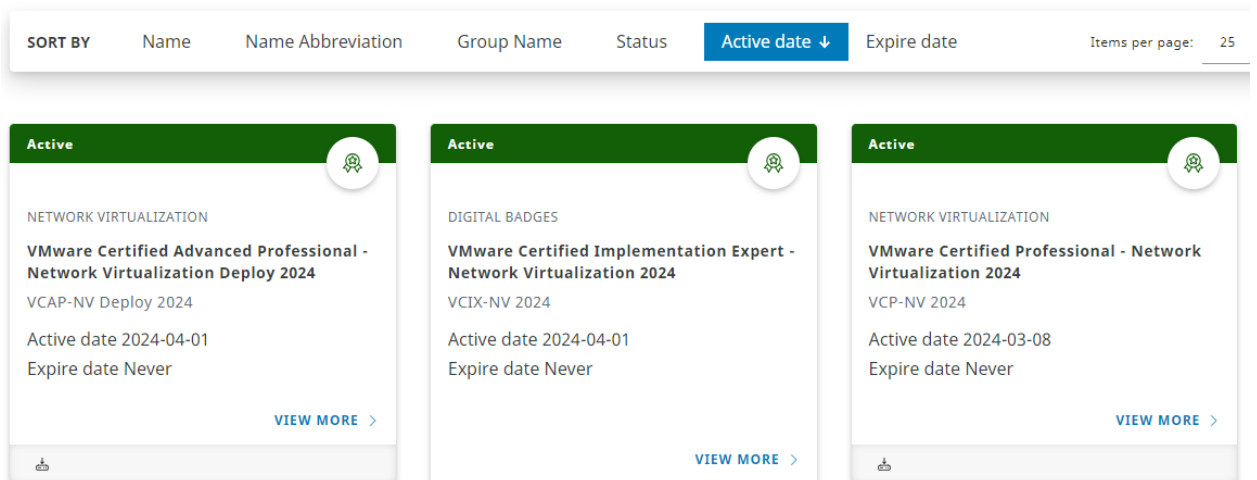
Find all credentials earned

1. Select 'Credentials' from the left-hand menu. Click 'Status'

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2. You can use filters to find the relevant credential.

3. See everything earned.

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4.   Select 'Status' to see items in progress.

5.   For completed credentials, you can see the details of which requirements were used to earn it. Select 'View more'.
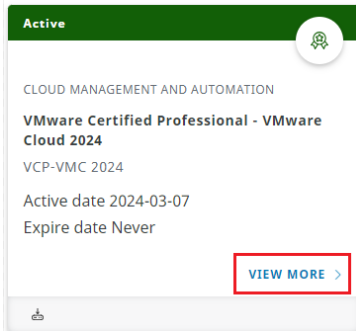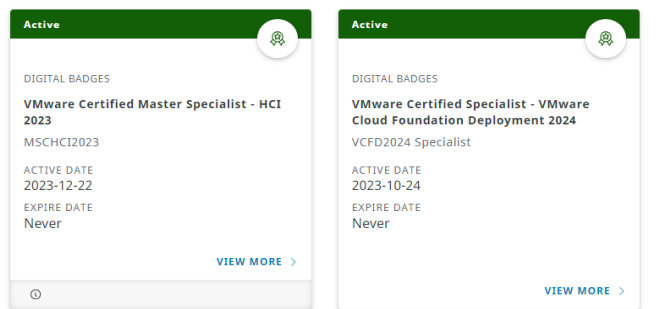

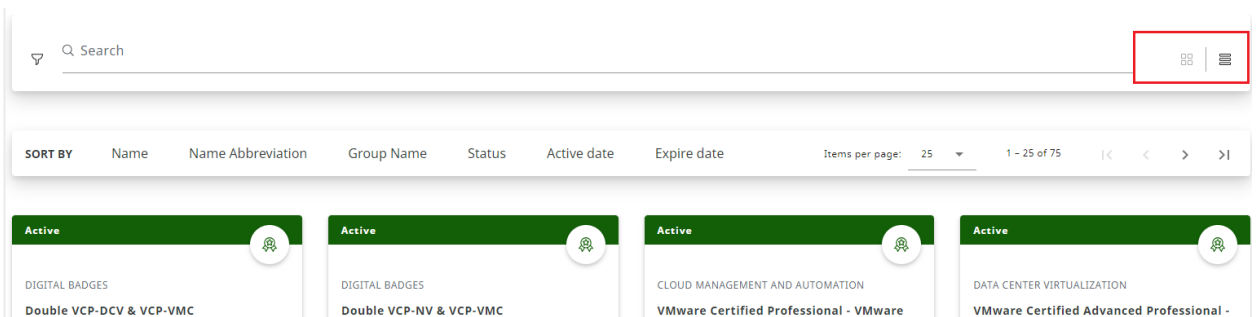6.   Scroll down to see items highlighted in green bold.
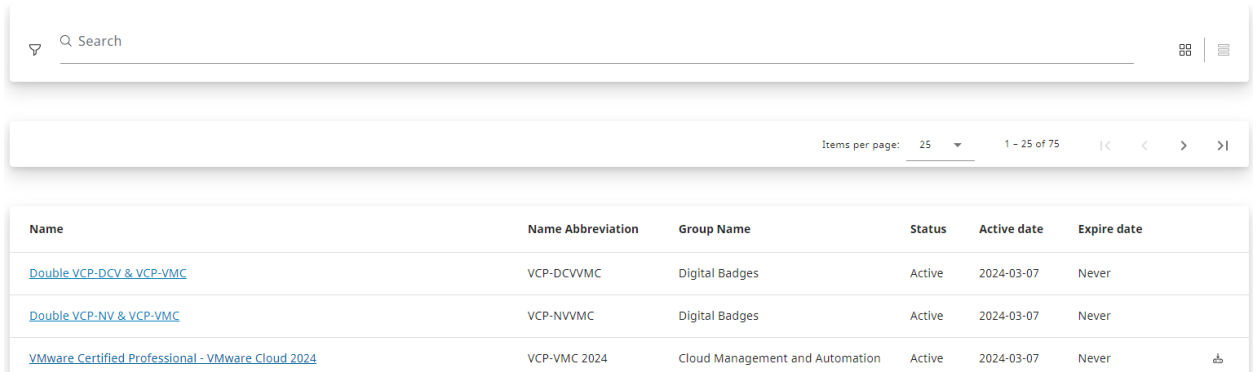

Change to list view

1. Default view shows 'Cards'.

2. You can change with the selection to the right of the 'Search' bar. Select the horizontal lines to change to 'List View.'
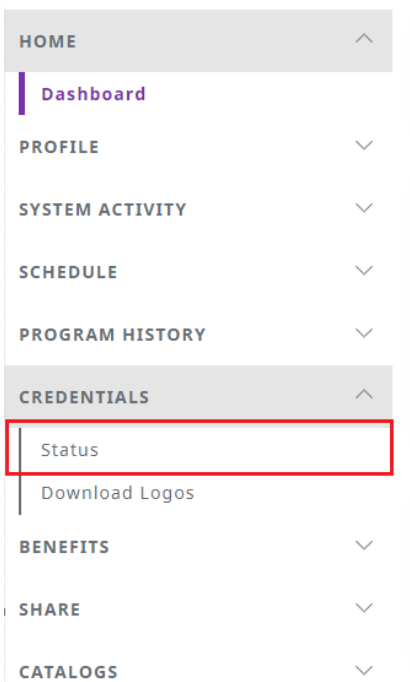
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How to find your e-certificates
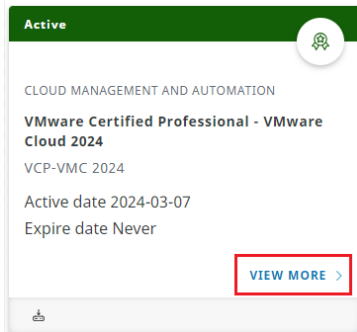
1. Select 'Credentials' from the left-hand menu. Click 'Status'

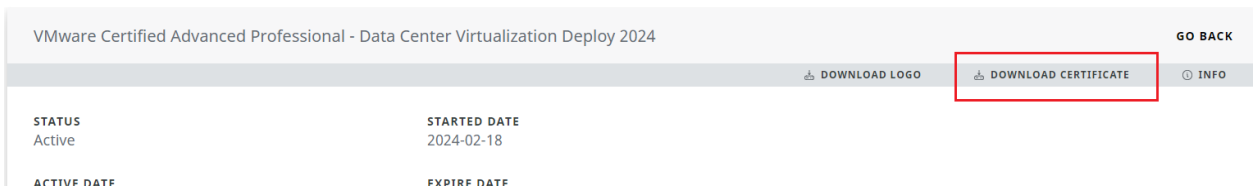2. You can use filters to find the relevant credential

3. For any earned certification, select "View more >"

6
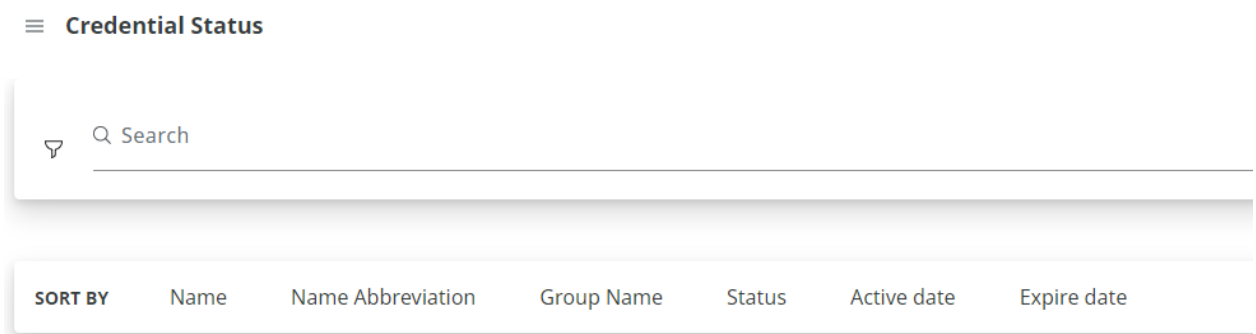
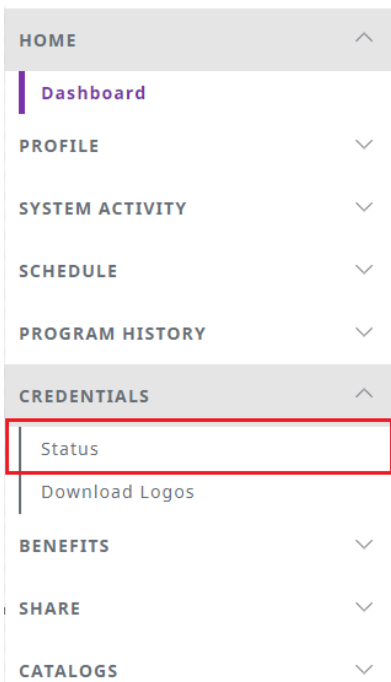4. In the upper right of screen, select "Download Certificate"

How to find your logos

There are two ways to download logos.

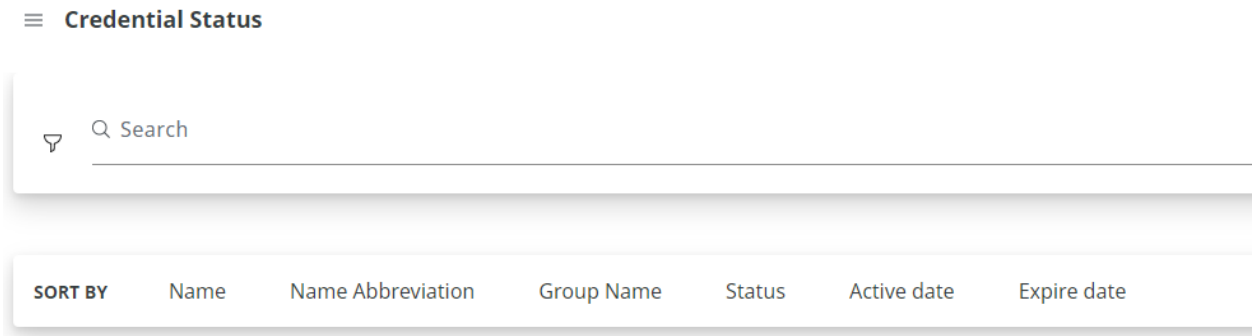**OPTION 1**

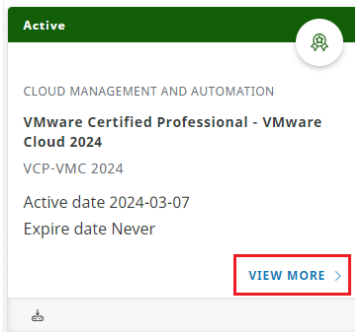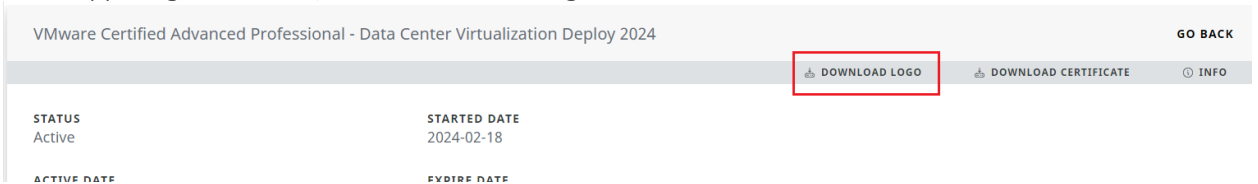1. Select 'Credentials' from the left-hand menu. Click 'Status'

2.   You can use filters to find the relevant credential.

3.   For any earned certification, select 'View more >'
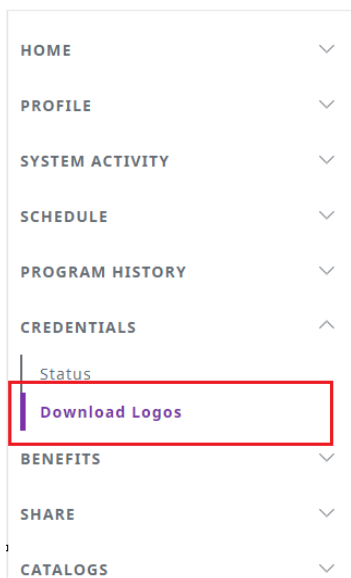

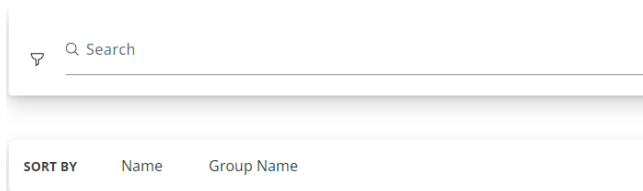4.   In the upper right of screen, select "Download Logo"

OPTION 2

1.   Select 'Credentials' from the left-hand menu. Click 'Download Logos'
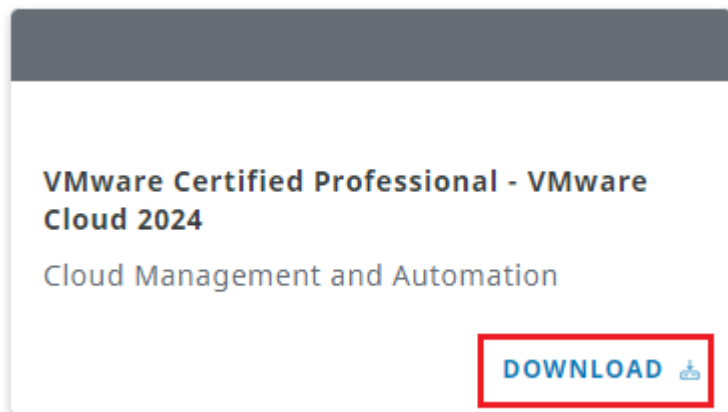
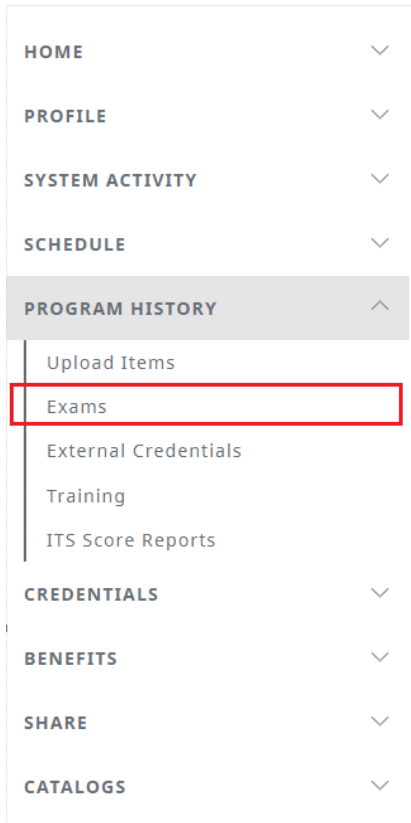2. Use the search and filter functions to find your earned credential

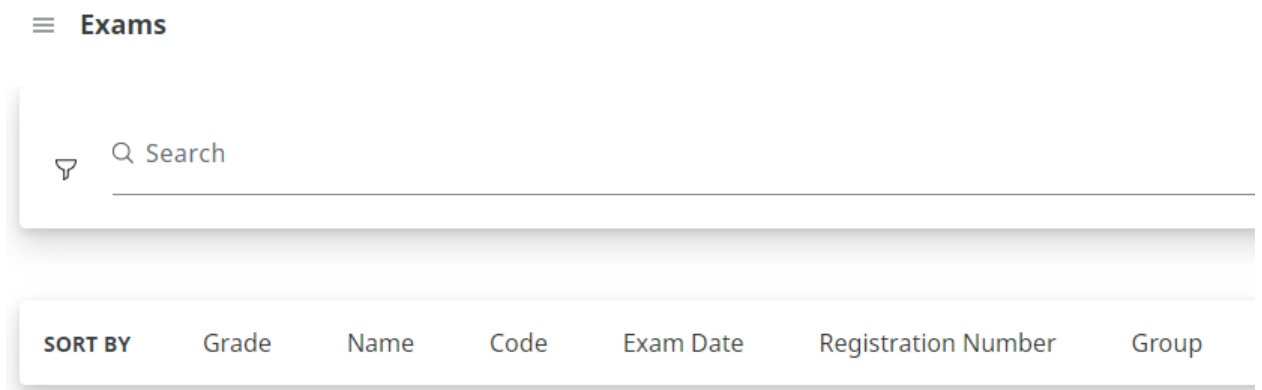

3. Select the 'Download' button on the credential card.
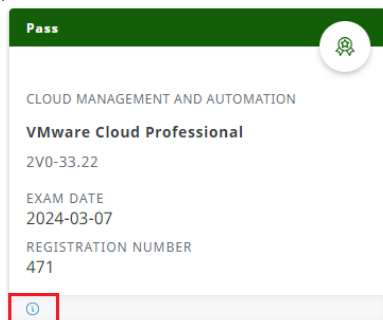

How to find my exam history

1. From the left-hand menu, select 'Program History' then 'Exams'

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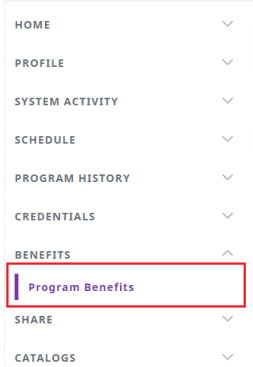2. Use the search or filter functions to find the relevant exam

3. View the basic details of the exam attempt. You can also select the 'Information' icon to view the web site related to the exam.
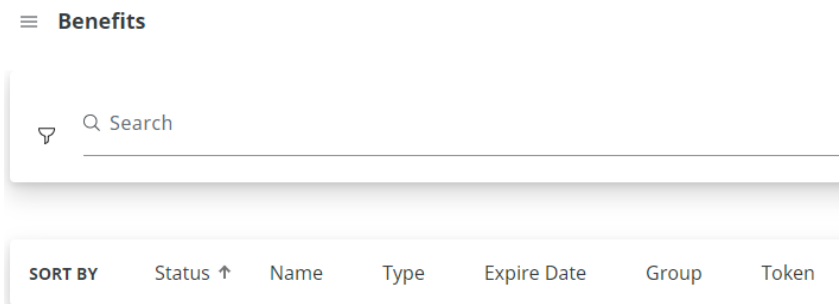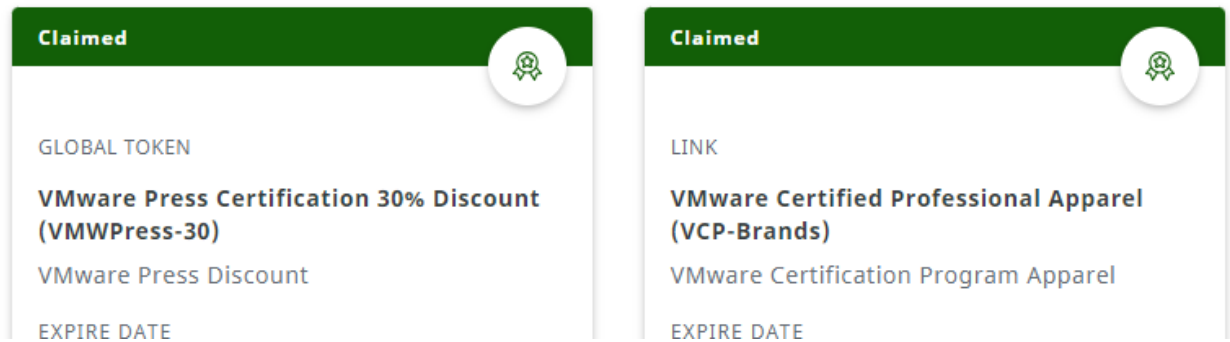
View your certification benefits

1. Select from the left-hand menu 'Benefits' then 'Program Benefits'.
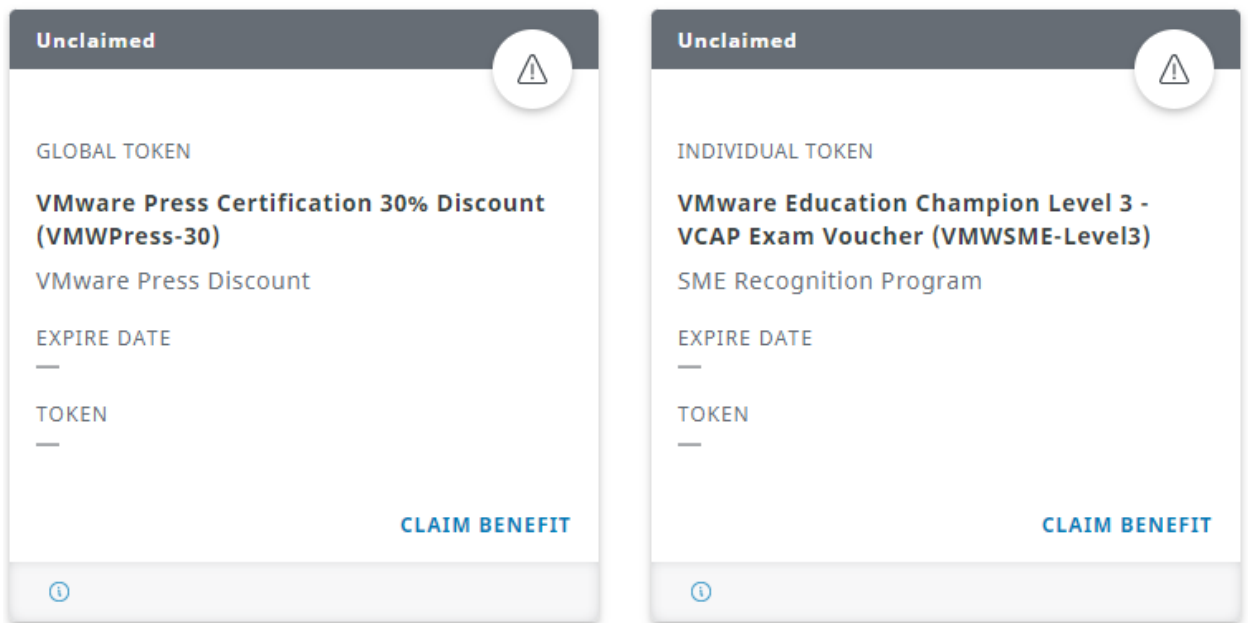

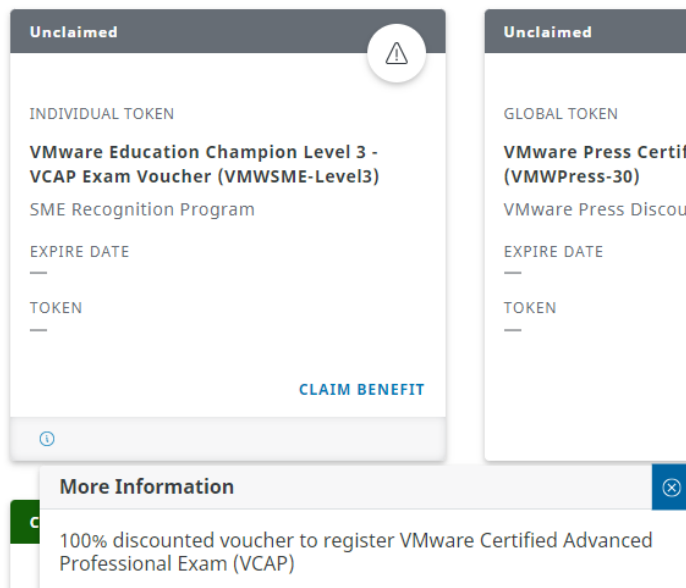2. Use the search and filter functions to find the benefit.

3. You can quickly see if you have already claimed your benefit via the green heading and the text 'Claimed.'

4. If you have not claimed your benefit, select the 'Claim Benefit' link to connect to the benefits.
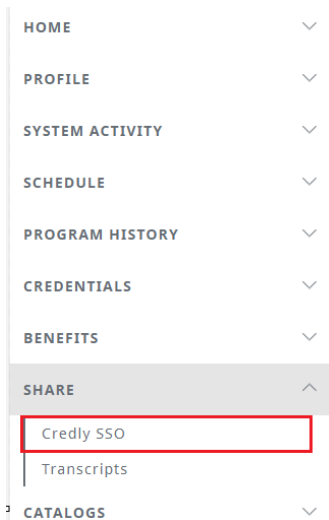
5.   You can also select the 'Information' icon to read more about the benefit.

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Share your Digital Badges

1. Select from the left-hand menu, select 'Share' then 'Credly SSO.'

2. Once logged into the digital badge provider (Credly), you will be able to access your proof of achievement.
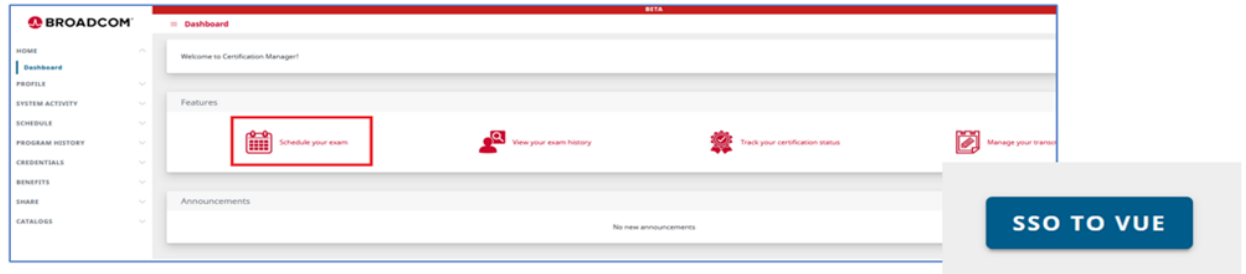

3. This will redirect you to the Credly site to see all the digital badges you have earned.
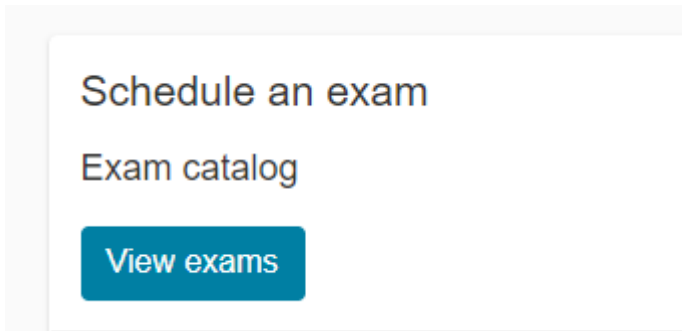
How to review the entire exam catalog

1. From the Dashboard, select the "Schedule Your Exam' button.

2. Click the 'SSO' button.

Once logged into Pearson, select 'View Exams'.

3. Use the search function or select the relevant exam catalog.