

VMware SD-WAN Troubleshoot

Exam Details (Last Updated: 12/31/2024)

The VMware SD-WAN Troubleshoot (5V0-41.20) exam, which leads to the VMware SD-WAN Troubleshoot Skills certification, is a 36-item exam with a passing score of 300 using a scaled method. Exam time is 90 minutes.

Exam Delivery

This is a proctored exam delivered through Pearson VUE. For more information, visit the [Pearson VUE website](#).

Certification Information

For details and a complete list of requirements and recommendations for attainment, please reference the [VMware Certification website](#).

Minimally Acceptable Candidate

The Minimally Acceptable Candidate (MAC) is an individual who is a Technical Support Engineer at Level 1 or Level 2 and is part of a Managed Service Provider. In addition, minimally acceptable candidates are customers who have a solid understanding of deploying and designing a VMware SD-WAN solution and need to be able to leverage diagnostic capabilities of the solution to perform immediate troubleshooting issues. The candidate should already have deployed VMware SD-WAN with experience operating a VMware SD-WAN environment. Candidates should have all the knowledge contained in the exam sections (blueprint).

Exam Sections

VMware exam blueprint sections are now standardized into the five sections below, some of which may NOT be included in the final exam blueprint depending on the exam objectives.

- Section 1 – IT Architectures, Technologies, Standards

- Section 2 – VMware Solution

- Section 3 – Plan and Design the VMware Solution

- Section 4 – Install, Configure, Administrate the VMware Solution

- Section 5 – Troubleshoot and Optimize the VMware Solution

If a section does not have testable objectives in this version of the exam, it will be noted accordingly. The objective numbering may be referenced in your score report at the end of your testing event for further preparation should a retake of the exam be necessary.

Sections Included in this Exam

Section 1 - IT Architectures, Technologies, Standards

NO TESTABLE OBJECTIVES IN THIS SECTION

Section 2 - VMware Solution

NO TESTABLE OBJECTIVES IN THIS SECTION

Section 3 - Plan and Design the VMware Solution

NO TESTABLE OBJECTIVES IN THIS SECTION

Section 4 - Install, Configure, Administrate the VMware Solution

NO TESTABLE OBJECTIVES IN THIS SECTION

Section 5 - Troubleshoot and Optimize the VMware Solution

Objective 1 - Given a scenario, identify how to troubleshoot profile-related issues

Objective 2 - Given a scenario, identify how to troubleshoot connectivity issues

Objective 3 - Given a scenario, identify how to troubleshoot underlay and overlay routing issues

Objective 4 - Given a scenario, identify how to troubleshoot application performance, leveraging the DMPO capabilities

Objective 5 - Given a scenario, identify how to troubleshoot security and service insertion

Objective 6 - Given a scenario, identify how to troubleshoot branch activation issues

Objective 7 - Given a scenario, identify how to troubleshoot availability and scale issues

Objective 8 - Given a scenario, identify and leverage diagnostic capabilities around SD-WAN edges

Objective 9 - Given a scenario, identify licensing issues (Not evaluated)

Objective 10 - Given a scenario, identify the appropriate Edge model and appliances (Not evaluated)

Recommended Courses

No Courses Listed

Related Certification

[VMware SD-WAN Troubleshoot Skills](#)

References

Item writers used the following references for information when writing exam questions. It is recommended that you study the reference content as you prepare to take the exam in addition to any recommended training.

Name	Products
http://kb.vmware.com	VMware SD-WAN
http://www.vmware.com	VMware SD-WAN
https://blogs.vmware.com	VMware SD-WAN
https://docs.vmware.com	VMware SD-WAN
https://www.vmware.com/techpapers.html	VMware SD-WAN

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