

Symantec™ Email Security.cloud

The Benefits of Renewing Your Subscription Today



Why Renew?

Symantec Email Security.cloud is a comprehensive, cloud-based service that safeguards your email while strengthening the built-in security of cloud-based productivity tools such as Office 365 and G Suite. Using multilayered detection technologies and insights from the [world's largest civilian threat intelligence network](#), it effectively blocks new and sophisticated email threats such as spear phishing, ransomware, and Business Email Compromise. Additionally, Email Threat Detection and Response (add-on subscription) prevents the most stealth, advanced email threats with cloudbased sandboxing.



Figure 1: Email Security.cloud Overview





Real-Time Threat Protection

Symantec Email Security.cloud is a highly effective and accurate email security solution since it uses multi-layered detection technologies such as advanced heuristics, real-time link following, and impersonation controls.

This protection is powered by insights from the world's largest civilian threat intelligence network, which offers global visibility into the threat landscape and helps deliver better security outcomes through telemetry from over 175 million endpoints, 80 million web proxies, and more than 126 million attack sensors across 157 countries.

Maintaining your Email Security.cloud subscription provides continuous access to these advanced protection technologies during the subscription term:

- Advanced heuristics block ransomware, targeted attacks, and the latest emerging threats that typically evade detection by traditional email security solutions.
- Stop spear phishing, targeted attacks, and advanced threats with realtime link following and threat isolation.
- New impersonation controls provide the strongest protection against Business Email Compromise (BEC), spear phishing, and other spoofing attacks by blocking threats that impersonate a user or domain in your organization.



Product Innovations

During the subscription term, you have access to new key features and architecture changes that enable benefits including uninterrupted security protection and ongoing support.

Latest product innovations keep your product always up-to-date to help meet your security, legal, and compliance requirements, such as:

- Control identify and prevent Business Email Compromise, spear phishing, and spoofing attacks.
- Stop scams impersonating senior executives, and prevent attacks using spoofed or cousin domains.
- Stop malware and spear phishing attacks by isolating risky websites and email attachments.

Comprehensive email analytics on both clean and blocked emails scanned by Symantec Email Security.cloud:

- Get deep visibility into phishing, ransomware, and Business Email Compromise attacks.
- Speed threat response through easy correlation and investigation with other security solutions.
- Develop user risk profiles by combining threat posture and assessment awareness.



Industry-leading Service Level Agreements

Ensure the security and availability of your emails with industry-leading service level agreements:

- Get uninterrupted service from the Cloud with iron-clad service level, providing a dependable email security service.
- Gain complete transparency by tracking our performance against these service-level agreements, which are continually published and measured.



Technical Support

Subscription-based maintenance provides Cloud Support, which offers:

- An award winning, global support organization.
- 24x7 technical support by phone (Severity 1) or through the Broadcom Customer Support Portal (Severity 2, 3, and 4).
- Global reach with continuous support for Severity 1 cases.



Self-help Resources

- [Tech Docs](#) with user guides and reference documentation.
- [Broadcom Community](#) forum to engage online with other users and Symantec technicians.
- [Email Security.cloud 101](#) service configuration to learn how to properly configure and deploy.
- [Symantec Email Security.cloud services](#) to ensure maximum operability.
- [Visit email security](#) and subscribe to free automated incident and maintenance notifications for your Symantec cloud service.
- [eLibrary](#) with subscription access to over 1,500 on-demand, online training modules.

Online Resources

- [Maintenance Overview](#)
- [Email Security.cloud data sheet](#)
- [Email Threat Detection and Response data sheet](#)