# Symantec™ VIP Access

Data Sheet: Authentication

Overview

Offer your users the ultimate in convenience and security with Symantec™ VIP Access. Building on the comprehensive Symantec™ Validation and ID Protection Service (VIP), VIP Access combines secure access and the convenience of using your mobile device as a credential. Mobile credentials eliminate the cost and organizational effort of creating, distributing, shipping, and managing mass quantities of tokens or smart cards. Just a simple app download and your users are up and running.

VIP Access Push and Passwordless Authentication

The mobile credential continues to evolve for greater convenience and passwordless authentication is the ultimate in convenience. Once our mobile credential is installed, users can authenticate from their smartphone or tablet with just a username and a fingerprint. VIP Access Push is also available for those that wish to continue using the password, but wish to simplify the process by eliminating the 6-digit security code.

Whether passwordless or one-tap Push verification, the user receives an out-of-band two-way challenge-response authentication based on a 2048-bit asymmetric key to offer superior protection and security. If a device is offline, users can use the one-time passcode from the same VIP Access app to authenticate.
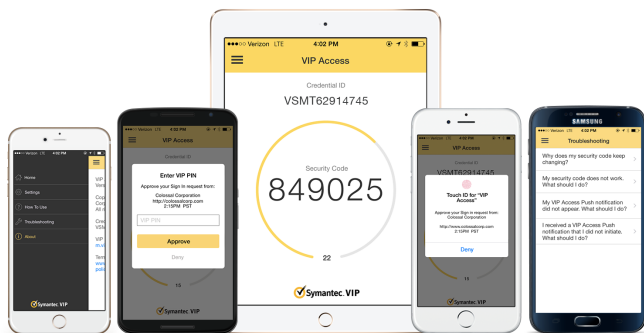
Easy to deploy and use

Since VIP Access was designed with ease of use in mind - your customers, employees, and partners will find it easier to use than other solutions. Self-service cloud provisioning means there are no lengthy URLs, activation codes, or IT involvement needed to turn the mobile device into a credential. For IT, it means there are no seed files to distribute to end users, reducing end-user frustration, Help Desk calls, and potential security breaches.

VIP Access delivers complete mobile credential flexibility with secure out-of-band communication for passwordless authentication or real-time push verifications, the resident 6-digit passcode, or Voice and SMS one-time passcodes.

Key Benefits

- **Easy to deploy:** Download app to mobile device without lengthy URLs, activation codes, or IT involvement - just download and run

- **Extensive Support:** Available on over 900 devices, including iOS®, Android™, Windows® Phone, and Blackberry®

- **Globally available:** Cloud-based service offers superior security and is always up-to-date with new capabilities to address the latest threats

- **Cost-effective:** Implement two-factor authentication without purchase or distribution costs for mobile credentials

- **Readily adoptable:** Convenient, user-friendly credential options and self service portals

- **Addresses BYOD:** Same painless user and administrator experience for enterprise managed and unmanaged devices

Reduce IT burden and cost

Symantec free mobile credentials offer the most cost-effective format for issuing credentials and protecting against security breaches. Unlike hardware tokens or other form factors, there is no cost to ship mobile credentials; and no expiration or maintenance fees. VIP Access relieves IT of the burden of pre-assigning credentials to users, recycling virtual credentials as users leave, or managing virtual inventory. Cloud-based provisioning offers ease of deployment and the ability to quickly and easily address the ever-changing needs of users and the organization. As a hosted service, VIP requires little to no additional infrastructure or maintenance and scales as your organization grows.

Leverage operational excellence

As part of the Symantec VIP Service, VIP Access offers not only a secure way to provision mobile devices, but military grade secure facilities. Symantec facilities are continuously monitored and annually audited by third parties. We provide high availability/high capacity operations with 24 hours a day, 7 days a week support and binding SLAs. The ability of organizations to leverage the Symantec VIP infrastructure, software, maintenance, training, and personnel greatly reduces the total cost of ownership without sacrificing security. Try free VIP Access at go.symantec.com/vipmobile.

More Information

Visit our website

http://enterprise.symantec.com or http://go.symantec.com/vip

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

About Symantec

Symantec protects the world's information, and is a global leader in security, backup, and availability solutions. Our innovative products and services protect people and information in any environment – from the smallest mobile device, to the enterprise data center, to cloud-based systems. Our world-renowned expertise in protecting data, identities, and interactions gives our customers confidence in a connected world. More information is available at www.symantec.com or by connecting with Symantec at go.symantec.com/socialmedia.

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