## Trends In Value-Based DevOps

FORRESTER®

With strategic investment planning and agility, companies can maximize business value from their software development efforts.

## TRANSPARENCY Q

**EFFICIENCY** 



VALUE (O)

**PRIORITIES** — To prioritize transparency, efficiency and value, firms have focused on:

879

**87%**Expanding digital intelligence capabilities

85 Ch

**85%**Changing management culture to rely on quantitative decisions

4

Establishing or using systems of insight

33

Speeding up release cycle time

33% Colle

Collecting and integrating more customer feedback

Better meeting business demand for custom apps

96%

Improving the experience of customers

4

**95%** Growing revenue

Reducing costs

**CHALLENGES** — Biggest challenges firms face are lack of collaboration, agility and growth.

Lack collaboration between teams

Have organizational issues with data governance

**13%** Have data silos

Lack Agile skills in project management practices

Lack resource visibility across Agile teams

**16%**Have funding processes incompatible with Agile

**3.91/5** Challenged to reduce costs

0

Challenged to grow revenue

4

3.72/5
Challenged to improve CX

**OUTCOMES** — Value-based DevOps firms see lower cost, higher revenue and greater customer value.

**26%** Reduce IT cost

23%
Make better decisions using analytics insights

22% Increase business innovation

31%

Deliver higher-quality capabilities to end users

28%

Improve visibility into business needs

28%

Achieve faster time-to-value

47%

Grow revenue

46%

Improve products and services

Reduce costs

**Methodology:** For this infographic, Broadcom commissioned use of select questions from Forrester Analytics' Business Technographics® Global Data And Analytics Survey, 2020, and Forrester Analytics' Business Technographics® Global Developer Survey, 2020.

**Source:** Forrester Analytics' Business Technographics® Global Data And Analytics Survey, 2020, and Forrester Analytics Business Technographcis® Global Developer Survey, 2020.