



# Exam Registration Process

For Pearson VUE Third-Party Exams

---

2022

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# Exam Process: Overview

- To achieve Broadcom Software Certification in certain functional roles, Candidate must register for and pass a written exam. These exams are hosted and administered by a third party, Pearson VUE.
- To register for a Pearson VUE exam, you must first create a profile in an application called 'Clarus', which will allow you to search for and select your exam, as well as register, schedule, and pay for it. (Generally these exams have a user fee of \$250, unless you have a voucher). You only need to create your profile once.
- Clarus will also allow you to review your current and past certifications from Pearson VUE.
- This guide will provide instruction on how to create your Clarus profile, and how to search, register, and pay for a Pearson VUE exam.

# Products with Available Pearson VUE Exams:

## Enterprise Software (Legacy CA Products)

- Agile Requirements Designer
- Automic Automation
- Clarity PPM
- Continuous Delivery Automation
- DX Application Performance Management
- DX NetOps (PM and Spectrum exams)
- DX Unified Infrastructure Management
- Rally
- Service Virtualization
- Test Data Manager

## Security Software (Legacy Symantec Products)

- API Management
- Client Management Suite
- CloudSOC
- Cloud Workload Protection
- Data Center Security
- Data Loss Prevention
- Email Security.cloud
- Endpoint Detection & Response
- Endpoint Security Complete
- Endpoint Protection
- ProxySG
- Privileged Access Management
- Web Isolation
- Web Security Service
- Messaging Gateway
- VIP
- Secure Sockets Layer
- Security Analytics

# Prepare for your Exam: Learning Plans and Study Guides

Register for Broadcom Software Instructor-Led Training

Learning path by Product:

<https://www.broadcom.com/support/education/software/learning-paths>

For more information on Class registration, dedicated classes, Training Credits, Please email us at the Broadcom Software Education Mailbox

APJ: [apj.education@broadcom.com](mailto:apj.education@broadcom.com)

EMEA: [emea.education@broadcom.com](mailto:emea.education@broadcom.com)

AMERICAS: [americas.education@broadcom.com](mailto:americas.education@broadcom.com)



**250-571 ENU:**

**Symantec Endpoint Detection and Response**

**4.x Administration**

Exam Study Guide v. 1.0

Exam Study Guides also provide additional study materials, explain the exam objectives and topic areas, and feature sample exam questions.

# Create your CLARUS Profile

- Visit <https://broadcom.useclarus.com>
- *NOTE:* If you previously had a CertTracker account, you may use those credentials to log in to CLARUS.  
*(You may need to reset your password)*
- Otherwise, on the left-hand side under “ACCOUNTS”, click “Create New Profile”.
- You will only need to create your profile once.

**BROADCOM**  
SOFTWARE

Language ▾

Home

**ACCOUNTS**

Create New Profile

Verify Certification

Please log in.

Email Address: michael.rankin@broadcom.com

Password: .....

Login

Forgot your password [Reset it here.](#)

To start the registration process, [fill out a basic profile.](#)

**Note:** If you are already a Broadcom candidate please do not complete a new profile.  
Please contact Broadcom if you do not know your login information.

For any technical issues in Clarus or to update you profile, please contact the Program Support Team at [global.exams@broadcom.com](mailto:global.exams@broadcom.com)



# Create your CLARUS Profile

- In the “Account Information” section, enter your **corporate** email address (not Gmail, Yahoo, Hotmail, etc.) then create and confirm a password.
- Enter your Personal Information and Contact Information as directed
- In the “Employment Status” section at the bottom, select “Partner”. Enter your Company Name as it is normally presented to the Public.
- **Note:** Partner ID is not a mandatory field. If you don’t know yours, or don’t have one, you can leave this field blank.
- Click the blue “Register” button at the bottom.

Account information

Email address \*

michael.rankin@broadcom.com

Password

.....

Confirm password

Personal Information

First Name \*

Middle Name

Last Name \*

Full Legal Name on ID \*

Contact Information

Country \*

Select an Option

Address (cont.)

City \*

State \*

Select an Option

Postal Code \*

Mobile Phone Number \*

Employment Status

Are you a Customer or Partner?

Partner

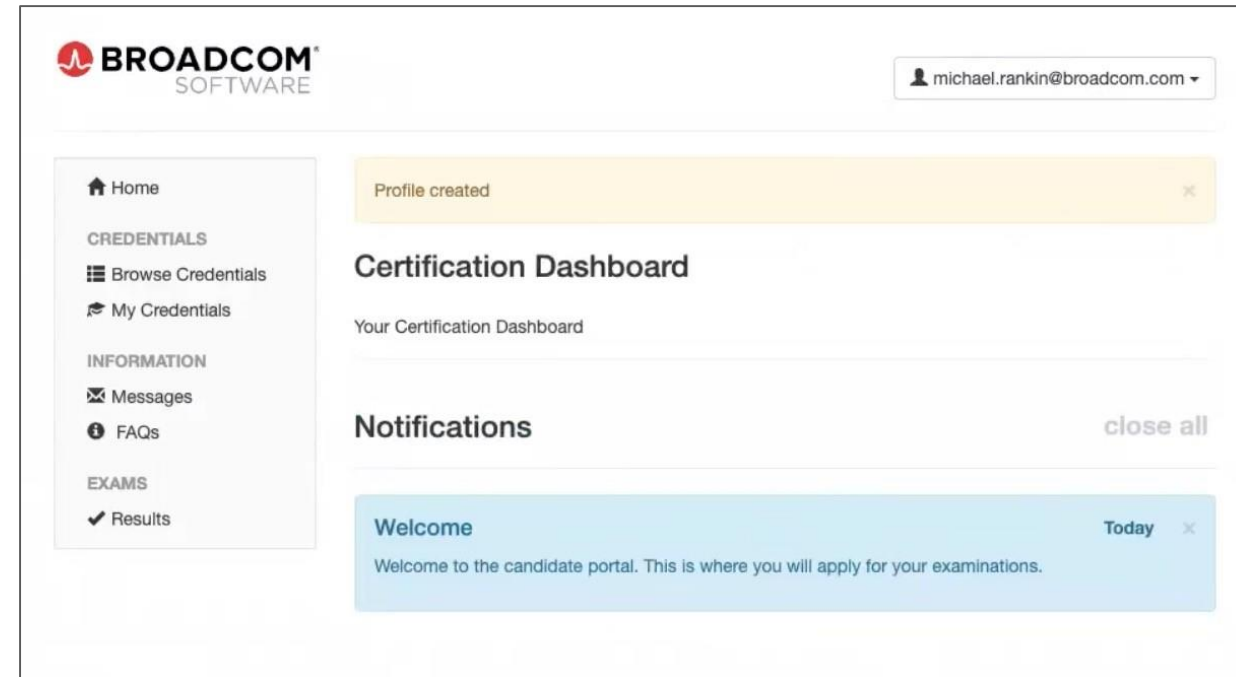
Company Name \*

Partner ID

Register

## Create your CLARUS Profile

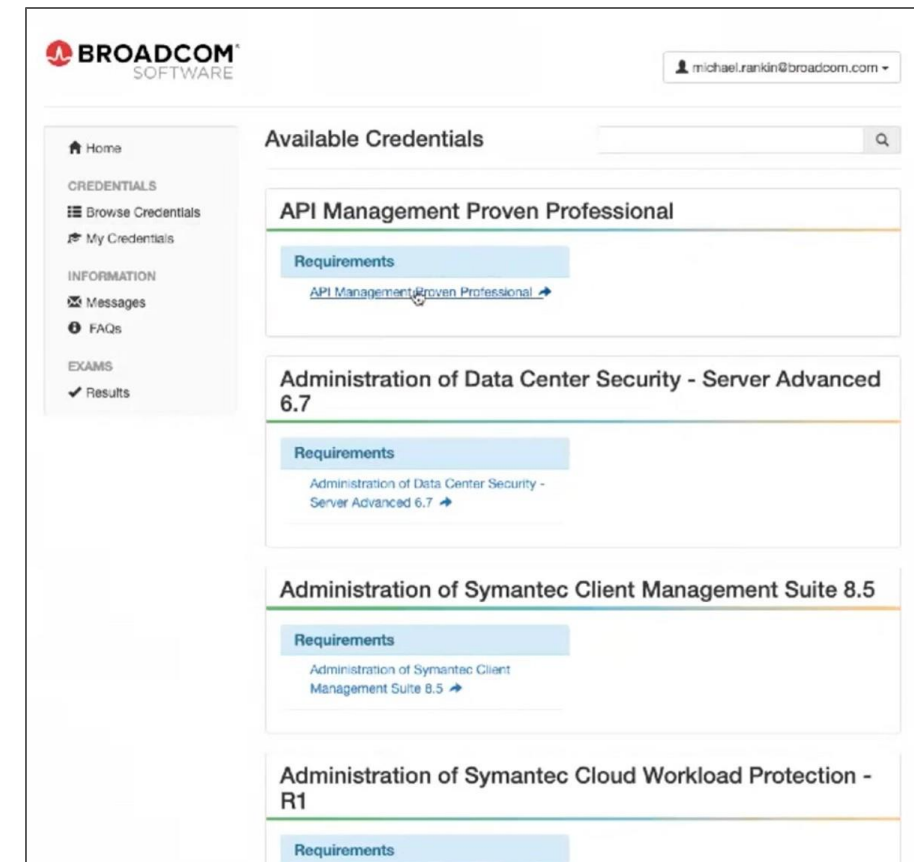
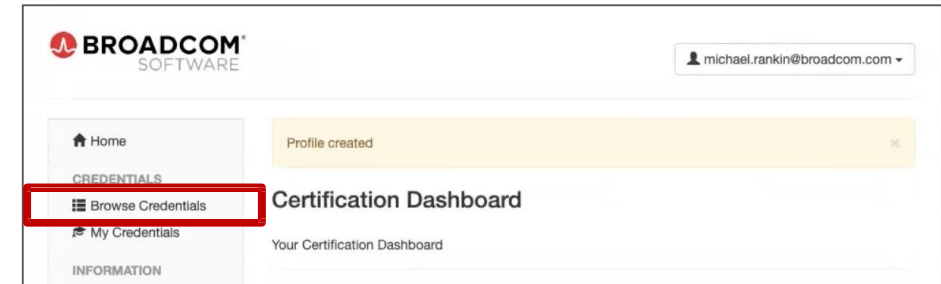
- The system will process your registration, and return you to your Certification Dashboard
- You will see a notification that says “Profile Created”, and Welcome message
- You will also see your registered email address in the top right of the screen.
- Your CLARUS profile has been created! You are now ready to search for and register for an exam.





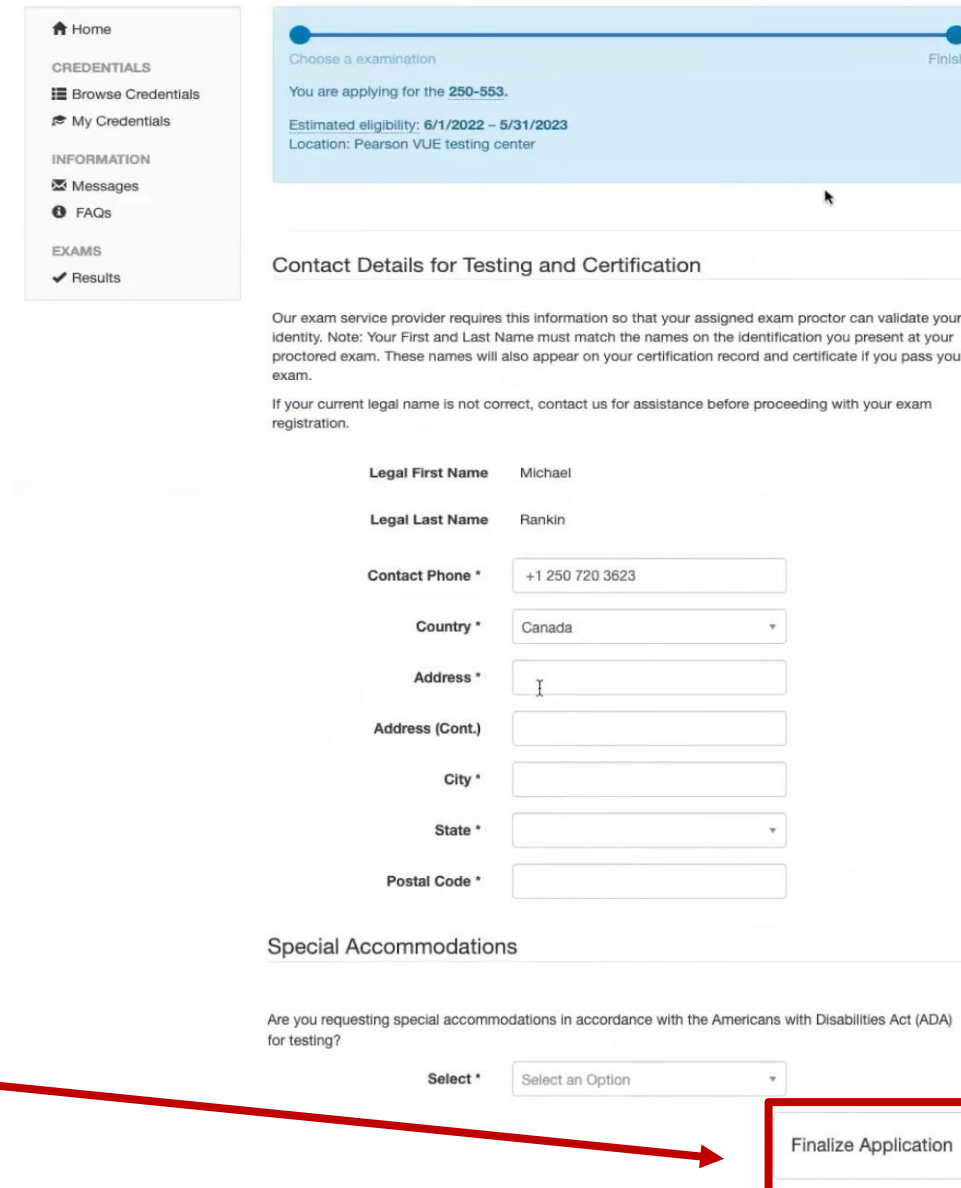
## Search for an Available Exam

- On your Certification Dashboard, click “Browse Credentials”
- The “Available Credentials” screen will open, providing an alphabetical list of all available exams.
- You can also search for exams using the search field above the list.
- When you find your exam, simply click the hyperlinked exam title.



# Register and Pay for an Exam

- Once you have chosen your exam, the “Contact Details for Testing and Certification” screen appears.
- The contact details from your profile will be auto-populated in the fields. Confirm that they are shown correctly.
- “Special Accommodations” will be discussed next. If you have none, select “No” in the drop-down menu.
- Click the “Finalize Application” button.



Home

CREDENTIALS

- Browse Credentials
- My Credentials

INFORMATION

- Messages
- FAQs

EXAMS

- Results

Choose a examination

Finish

You are applying for the 250-553.

Estimated eligibility: 6/1/2022 - 5/31/2023

Location: Pearson VUE testing center

### Contact Details for Testing and Certification

Our exam service provider requires this information so that your assigned exam proctor can validate your identity. Note: Your First and Last Name must match the names on the identification you present at your proctored exam. These names will also appear on your certification record and certificate if you pass your exam.

If your current legal name is not correct, contact us for assistance before proceeding with your exam registration.

Legal First Name Michael

Legal Last Name Rankin

Contact Phone \* +1 250 720 3623

Country \* Canada

Address \*

Address (Cont.)

City \*

State \*

Postal Code \*

### Special Accommodations

Are you requesting special accommodations in accordance with the Americans with Disabilities Act (ADA) for testing?

Select \* Select an Option

**Finalize Application**

## 4 Register and Pay for an Exam

# Special Accommodations

- Pearson VUE provides appropriate arrangements to individuals who demonstrate a documented need.
- Accommodations may include extra testing time, a separate testing room, or short breaks during the exam.
- Accommodations are individualized, and are considered on a case-by-case basis in partnership with your testing program.
- You will be asked to describe your needs, and provide supporting documentation.
- When you have completed the Special Accommodations section, click the “Finalize Application” button.

Special  
Accommodations  
for an Online Exam

**Special Accommodations**

Are you requesting special accommodations in accordance with the Americans with Disabilities Act (ADA) for testing?

Select \* Yes, for an online remote test sess... ▾

Please select the type of accommodation you are requesting: \*

Select an Option ▴

Extra Time - 30 Minutes

Extra Time - 1/2 Exam Time

Extra Time - Double Exam Time

Please describe your special accommod...

Special  
Accommodations  
for an In-Person  
Exam

**Special Accommodations**

Are you requesting special accommodations in accordance with the Americans with Disabilities Act (ADA) for testing?

Select \* Yes, for an in person test at a Pea... ▾

Please select the type of accommodation you are requesting: \*

Select an Option ▴

Extra Time - 30 Minutes

Extra Time - 1/2 Exam Time

Extra Time - Double Exam Time

Separate Room

Separate Room & Reader

Waiver of Automation Tools

Other

Please describe your special accommod...

Please upload supporting documentation.

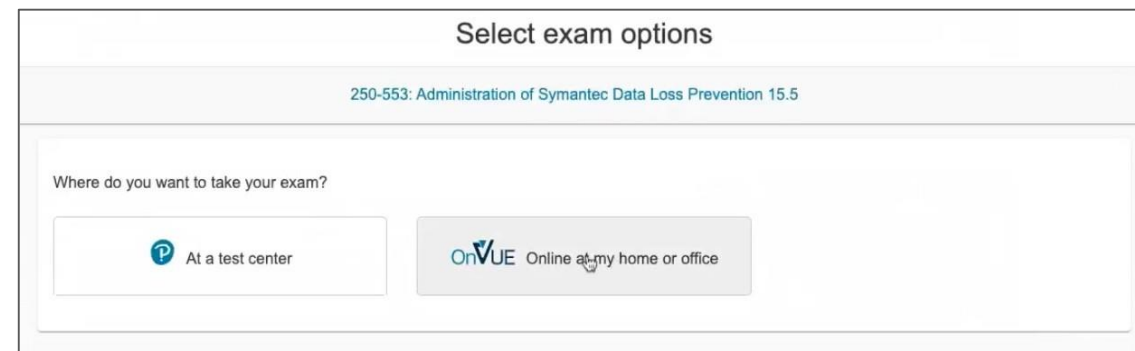
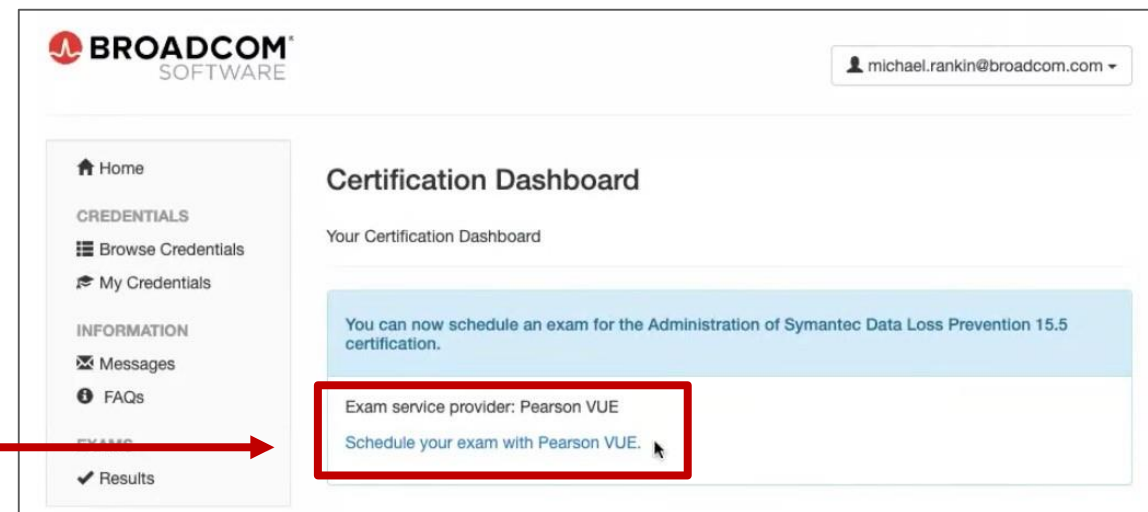
Supporting document \* Choose files

Please note that your special accommodations request will be submitted for review and approval. Approval may take up to 48 hours. Due to the nature of your request, you will not be able to schedule your exam online. Once your request is processed you will receive a notification and will need to contact Pearson Vue at 1-800-466-0450 (option 3) to schedule.

## 4 Register and Pay for an Exam

# Scheduling Your Exam


- Once you have finalized your application, you are returned to your Dashboard. Click on the “Schedule your exam with Pearson VUE” hyperlink.
- On the “Select exam options” screen choose whether you want to take your exam in person at a Pearson VUE testing center, or online remotely.




# Scheduling an Online Exam


- If you choose to schedule an online exam, a screen will appear with information on that option.
- You can run a system test, learn about acceptable testing spaces and permitted comfort aids, review admission and ID policies, and watch a short video on the exam check-in process.
- Once you have done so, click “Next” on this screen.
- The “Online Exam and Broadcom Software Policies” page will display. Please read the information, check each box and then click “Agree” to continue to the “Find Appointment” screen.

Where do you want to take your exam?

 At a test center

 **OnVUE** Online at my home or office


Prepare for your online exam at your home or office



**Your computer**

Use a personal computer that has a reliable webcam and internet connection.


Run [system test](#).



**Your testing space**

The room should be a distraction-free, private place.


See [acceptable spaces](#) and view permitted [comfort aid list](#).



**Your photo ID**

We'll verify your government-issued identification (ID) when you arrive for your exam.

Review [admission & ID policies](#)



**What to expect**

Check in for your OnVUE exam 30 minutes before your appointment time.

Watch our [short video](#) to get familiar with the process.

**Questions?**

Check out the [OnVUE FAQs](#) and [minimum technical requirements](#).

# Finish Scheduling an Online Exam

- On the “Find an Appointment” screen, you will first be asked to confirm your preferred time zone. You can change it if you need to.
- You will then use the calendar function to select a date for your exam.
- You will then be asked to select a time for your exam. There are many options between 6:15am and Midnight in your time zone.
- The system will process your request to ensure that an online Proctor (observer) is available to facilitate your exam.

### Find an appointment

250-573: API Management Proven Professional Exam

1. Confirm your preferred time zone

Is this your preferred time zone?

America/Vancouver-PDT

No, change time zone

Yes, that's right!

2. Select your date

Select a date from the calendar. Only dates with appointment availability can be selected.

<

June 2022

>

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

[Why can't I find an available appointment?](#)

3. Select your available start time for Thursday, June 30, 2022

How would you like available times displayed?

12 hr (e.g., 2:00 PM)

24 hr (e.g., 14:00)

NOTE: Your online testing check-in time will be 30 minutes prior to your selected appointment start time.

Morning	Afternoon
6:15 AM	12:00 PM
6:45 AM	12:15 PM
7:15 AM	12:30 PM

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# Scheduling an In-Person Exam


- If you choose to schedule an in-person exam at a Pearson VUE testing center, a screen will appear with information on that option.
- You can review admission and ID policies, review a list of comfort aids, and watch a short video on the testing experience.
- Once you have done so, click “Next” on this screen.
- The “Agree to Broadcom Software Policies” page will display. Please read the information, then click “Agree” to continue to the “Find a Test Center” screen.

### Select exam options


250-573: API Management Proven Professional Exam

Where do you want to take your exam?

 At a test center

 Online at my home or office


Prepare for your test center exam



#### Your photo ID

We'll verify your government-issued identification (ID) when you arrive for your exam.


Review [admission & ID policies](#).



#### What to expect

Familiarize yourself with the testing experience so you feel confident on test day.

Watch our [short video](#).



#### Personal items

Review the items that you can have during testing that do not require prior approval.

View [comfort aid list](#).

**Questions?**  
Check out the [FAQs](#).

Next

# Finish Scheduling an In-Person Exam

- The “Find a Test Center” screen displays a map and a list of local Pearson VUE testing centers, based on the address in your profile.
- Testing Center options show its address and the distance to it. Each listing also has a link for more information on the testing center.
- Select a test center, then click “Next” on this screen to open the “Find an Appointment” screen.
- On the “Find an Appointment” screen, you will be asked to select a date for your exam, based on the availability of the testing center.
- After selecting the date, you will be asked to select a time for your exam, also based on the availability of the testing center.

### Find a test center

250-573: API Management Proven Professional Exam

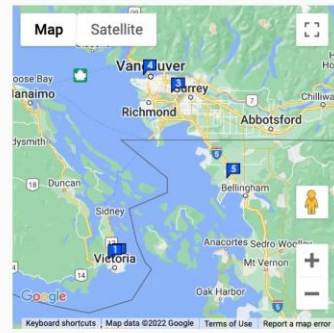
★ MILITARY COMMUNITY looking for on-base test centers, please [click here](#).

You can select up to three test centers to compare availability.

**Helpful hints:**

- The test center information link may provide directions, parking, wheelchair support or other physical access considerations.
- Distance (mi/km) is a straight line calculated from the center point of your search criteria and does not reflect driving distance.

Test Center	Distance <a href="#">Show km</a>
<input type="checkbox"/> <b>Smart Dolphins IT Solutions Inc</b> 303-3995 Quadra Street Victoria, British Columbia V8X 1J8 Canada <a href="#">Test Center Information</a>	21.0 <a href="#">mi</a>
<input type="checkbox"/> <b>Think Communications Technology Solutions</b> 1555 McKenzie Avenue Suite 240 Victoria, British Columbia V8N 1A4 Canada <a href="#">Test Center Information</a>	21.3 <a href="#">mi</a>
<input type="checkbox"/> <b>Winston College</b>	38.8 <a href="#">mi</a>



**Find an appointment**

250-573: API Management Proven Professional Exam

1. Select a date at your preferred test center

**Winston College**  
 1178 Eighth Ave.  
 New Westminster, British Columbia V3M 2R6  
 Canada

[Find another test center](#)  
 Select a date from the calendar. Only dates with appointment availability can be selected.

<

June 2022

>

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

[Why can't I find an available appointment?](#)

# Confirm Your Appointment Details

- Once you have scheduled your exam (either an online exam or an in-person exam) the “Cart” screen will appear.
- Confirm that the details of your appointment are correct, and make any necessary changes if required.
- Once all details are correct, click the “Proceed to Checkout” button to continue.

### Cart

[Review and confirm](#) contact information to avoid issues on test day.

Description	Details	Price	Actions
<b>Exam</b> 250-573: API Management Proven Professional Exam  Language: English Length: 90 minutes ⓘ	<b>Appointment</b> Thursday, June 30, 2022 Start time: 2:00 PM America/Los_Angeles - PDT <a href="#">Change Appointment</a>  <b>Location</b> Winston College 1176 Eighth Ave. New Westminster, British Columbia V3M 2R6 Canada <a href="#">Change Test Center</a>	250.00	<a href="#">Remove</a>

Add Another Exam

Confirm contact information

⚠ Your name must exactly match the identification (ID) that is presented at time of testing or you will not be able to take your exam. [Update my information.](#)

Name:  
Michael James Rankin

Telephone:  
+1 250-720-3623

Edit

Correspondence Language:

ESTIMATED TOTAL DUE: USD 262.50 [Proceed to Checkout](#)

# Pay for Your Exam

- The shaded box at the top of the “Enter payment and billing” screen will show you the estimated fees due for your exam.
- If you have a voucher code, you can enter it here and click “Apply”. The amount of the voucher will be deducted from your total.
- Fill out the remaining credit card and billing information fields on this page, then click “Next”.

Enter payment and billing

Order Total

Subtotal: 250.00

Estimated Tax: 12.50


ESTIMATED TOTAL DUE: **USD 262.50**

[Add Voucher or Promo Code](#) [What is this?](#)

Voucher/Promotion Code:

Card Details

We accept the following cards:



\*Card Type:

\*Card Number:

(Do not include hyphens or spaces)

\*Expiration Date:

\*Cardholder's Name:

(Name as it appears on card)

\*Security Code:

- The final screen shows all exam details. Click “Submit Order” to finalize your payment.

Almost there...

Description	Details	Price
<b>Exam</b> 250-573: API Management Proven Professional Exam Language: English Length: 90 minutes ⓘ	<b>Appointment</b> Thursday, June 30, 2022 Start time: 2:00 PM America/Los_Angeles - PDT  <b>Location</b> Winston College 1176 Eighth Ave. New Westminster, British Columbia V3M 2R6 Canada	250.00

Exams for

Name:  
Michael James Rankin

Symantec CertTracker ID:  
2063647

Order Total

Subtotal: 250.00

Tax: 12.50

TOTAL DUE: **USD 262.50**

MCRD \*\*\*\*0232 **USD 262.50**

This online merchant, NCS Pearson, Inc., is located in the United States at 5601 Green Valley Drive, Bloomington, MN 55437.  
Your payment provider may charge additional fees if they are located outside of this online merchant's country.

TOTAL DUE: USD 262.50

## Tips and tricks for test-takers

### BEFORE TEST DAY

**Keep these tips in mind as you get ready for test day:**

- Review your program's test policies — like which forms of ID are accepted — on your exam program's homepage
- Review study guides and prep materials, but don't bring them with you!
- Complete any necessary system checks if taking your exam online
- Plan to arrive early to get settled ahead of your scheduled exam



### ON TEST DAY

**When test day arrives, make sure to:**

- Be well-rested and eat a meal or snack
- Give yourself enough time to get to the test center
- Bring the proper IDs with you
- Read all test instructions and candidate rules thoroughly
- Take your time and read exam questions carefully

If you have any further questions, please contact the  
Broadcom Software Certification Program Support Team at  
**[global.exams@broadcom.com](mailto:global.exams@broadcom.com)**



