

Symantec Google Chrome Browser Extensions Privacy Notice



Effective: June 24, 2016

Purpose and Scope

This Privacy Notice explains our data collection and use practices and applies to data collected through or related to your use of the following Symantec Google Chrome browser extensions: Norton Security Toolbar, Norton Identity Safe, Norton Safe Search as default for Chrome, and Norton Home Page for Chrome (collectively, "Norton Extensions"). Unless otherwise specified, this Privacy Notice does not apply to any other products/services or to data collected in any other way (online or offline) or for any other purpose.

For purposes of this Privacy Notice, "personal information" means information that can be used to reasonably identify an individual.

Automatically Collected and Transmitted Information ("Transmitted Information")

The Norton Extensions may collect from your environment, and automatically transmits to Symantec, data, which may include, without limitation:

- Enabled status of extension;
- Website addresses typed into the browser omnibox or belonging to links that are clicked;
- Website addresses shown in search engine results (for search engines supported by an extension);
- Text entered into web page search boxes;
- Text and other web resource content contained in web pages;
- User-supplied personal information for the various types of items managed by Identity Safe. This information can include the following, depending on the type of usage by a given user: usernames, passwords, website names and addresses, physical addresses, payment account numbers, payment expiration dates, free-form text; and/or
- The enabled status of an extension.

We may also collect your personal information when you contact us about any Symantec product or service, such as for technical support.

How We Use Your Transmitted Data or Personal Information (collectively, "Information")

Information may be used as follows:

- Website addresses are used to perform safety lookups with Symantec services to inform users of site safety values and block browsing to unsafe websites; Data transmissions occur through a secured channel.
- Search terms are used as default inputs in different search boxes managed by an extension;
- Statistical calculations are performed on the collected website text and content to determine: the likelihood that a safe or unsafe (e.g., spoofed) website may be browsed; the type of data inputs being requested by websites (e.g., user names, passwords, payment information) -- these statistics are used to block browsing to unsafe websites; or the type of data inputs being requested by websites (e.g., user names, passwords, website names, payment information including accounts and expiration dates, physical addresses) -- these statistics are used to automatically supply or save user inputs for particular types of web forms (e.g., those managing user names, passwords, payment information including accounts and expiration dates, physical addresses);
- Presentation of installation controls and instructions for an extension;
- Enabling and optimizing the performance of Norton Extensions;
- Limiting damage done by installed malware;
- Providing support or debugging assistance;
- Sending you or others promotional information, in accordance with your permission, as required by applicable law;
- Deriving statistics from your data to track and publish reports on security risks/trends;
- Research and development, such as improving Symantec's products or services (e.g., to better protect you, such as by using data analytics to protect your network/data);
- License administration;
- Combating fraud or any other criminal activity;
- For any other purpose with your consent;
- Improving the detection of malware;
- File sample analysis to discover advanced malware; and/or
- Statistical analysis of product deployment, including analysis of trends and comparisons in our aggregated install base.

How We Transfer, Store and Disclose Your Transmitted Information

We are a global organization and may transfer your Information to other countries, including countries that may have less protective data protection laws than the country in which you are located (including the European Union). For the purposes described in this Privacy Notice, your Information (i) may be stored and processed manually and/or electronically through global systems and tools, (ii) may be disclosed to vendors or third parties that process data on behalf of Symantec, (iii) may be disclosed in connection with any proposed or actual sale or other transfer of some or all assets of Symantec in the event of a reorganization, merger, acquisition, or sale of our assets; and/or (iv) may be disclosed as otherwise permitted by you.

To promote research, awareness, detection or prevention of security risks, Symantec may disclose Information to relevant public and private entities such as cybersecurity research organizations and security software vendors. In such cases, we will endeavor

Symantec Google Chrome Browser Extensions Privacy Notice



to anonymize such information or to minimize any personal information in it to the extent reasonably possible without defeating purposes of security risk research, awareness, detection or prevention.

Subject to applicable laws, Symantec reserves the right to cooperate with any legal process, or any law enforcement or other government inquiry, related to your use of Norton Extensions, including disclosing Information if relevant to a court subpoena or to a law enforcement or other government investigation, or as otherwise required by our legal obligations.

How We Protect Your Information

To protect Information, we have taken reasonable and appropriate administrative, technical, organizational and physical security and risk management measures, in accordance with applicable laws.

Your Obligation to Personal Information

It is your responsibility to ensure that any disclosure by you to Symantec of personal information of your users or third parties is in compliance with applicable privacy and data security laws, including informing users and third parties that you are providing their personal information to Symantec, informing them of how it will be transferred, used or processed, and gathering appropriate consents and other legal measures required for such transfer, use or processing.

Data Access

Under certain circumstances, you may be able to request to access, update, correct or remove personal information we have about you. We may retain certain Information if necessary to prevent fraud or future abuse, or as otherwise required or permitted by law.

Contact Us

Please contact us at privacyteam@symantec.com if you have any questions.

Changes To This Privacy Notice

We reserve the right to revise or modify this Privacy Notice, and will note the date of its most recent revision above. If we make significant changes to this Privacy Notice, and where required by applicable law, we will either notify you either by prominently posting a notice of such changes prior to implementing the changes or by directly sending you a notification.