

# Specific Program Documentation

## *DX Infrastructure Manager*

The CA software program(s) ("CA Software") listed below is provided under the following terms and conditions in addition to any terms and conditions referenced on the CA quote, order form, statement of work, or other mutually agreed ordering document (each a "Transaction Document") under the applicable end user agreement or governing contract (collectively, the "Agreement") entered into by Customer and the CA entity ("CA") through which Customer obtained a license for the CA Software. These terms shall be effective from the effective date of such Transaction Document.

**Program Name:** *DX Infrastructure Manager, DX Infrastructure Management Upgrade*

This encompasses all DX Unified Infrastructure Management core infrastructure along with all Probe Packs except those for zSystems and ecoMeter.

### 1. **DEFINITIONS.**

- "Device" means each physical or virtual electronic machine or other data source administered, managed, monitored or controlled by the CA Software as specified in the Documentation. Examples of these components include but are not limited to: individual virtual or physical servers, storage, network devices and any applications or services that run on them, inside or outside the Customer's premise; uniform resource locators, cloud services, and other data sources capable of being monitored or from which performance data is collected; and components that use an Internet Protocol ("IP") address, such as IP and hybrid telephony devices, routers, appliances, hubs, and single-flow interfaces.
- "Terabyte" (TB) means a unit of computer memory or data storage capacity equal to 1,024 Gigabytes (GB).

### 2. **USE RIGHTS AND LIMITATIONS.**

- Customer may use the CA Software for the number of Devices set forth in the Transaction Document.

The calculation with respect to the number of Devices required within an environment is determined as follows:

- 5 Terabytes of monitored storage counts as 1 Device
- 10 IP-enabled ping-able devices count as 1 Device
- 10 IP-enabled network devices for advanced network monitoring via SNMP count as 1 Device
- Each monitored operating system/server (physical or virtual) counts as 1 Device
- Each virtualization controlling entity, such as an ESXi host, counts as 1 Device
- Each DX Unified Infrastructure Management station that response time tests are run FROM counts as 1 Device
- Each server running any SAP technology counts as 1 Device
- Each server running any big data technology counts as 1 Device
- Each compute resource in a hybrid cloud environment counts as 1 Device
  - E.g., each Amazon EC2, Azure VM, Google Compute, Amazon RDS instance, irrespective of remote/local monitoring, counts as 1 Device

### 3. **THIRD PARTY INFORMATION AND TERMS.**

Any required third-party software license terms are incorporated by this reference and are set forth in online documentation for the CA Software.

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