



Specific Program Documentation

These terms, in addition to those in your CA Order Form, apply to the CA software listed below ("CA Software"), from the effective date of your CA Order Form. This Specific Program Documentation ("SPD") will apply to your use of the CA Software unless there is a posted SPD applicable to your region.

Program Name: Clarity

Licensing Model

The CA Software is licensed by User as stated in the Order. Customer is entitled to an Environment when Full Function users are licensed either by Subscription or Perpetual license. This Specific Program Documentation ("SPD") will apply to your use of the CA Software unless there is a posted SPD applicable to your region.

The type of license Customer receives is designated in the order form for the CA Software and may include:

Perpetual License: A perpetual license to use the CA Software.

Subscription License: A license to use the CA Software for a specific length of time as set forth in the applicable order form. When the license expires at the end of the applicable term, Customer, all Affiliates and Authorized End Users must stop using the CA Software if Customer has not obtained a new license.

"User," unless otherwise defined in any terms and conditions referenced in the Order entered into by Customer and CA, means the number of specific individuals who are authorized by Customer to use the CA Software on behalf of Customer. Users may include the Customer's employees, representatives, consultants, contractors, agents, Customer's affiliate's employees and independent contractors, all of whom have been authorized to use the CA Software solely for the benefit of the Customer and in accordance with the provisions of the Agreement. Types of Users include Full Function users, Restricted users, and View Only users. A User may be reallocated by Customer to another type of User as long as the number of Users of the other type at the time of reallocation does not exceed the number of Users set forth in the Order.

The number of View Only users is stated in the Order by pack such as a 100 View only user pack, meaning 100 View Only users are allowed.

Customer may install and use the CA Software in not more than three (3) Environments, of which only one (1) may be a production Environment. Additionally, Customers may install and use the CA Software in one additional server or non-server environment for non-production purposes such as an internal demonstration, training or test system, without any additional software license or maintenance fees. Customer is responsible for any and all required databases and operating systems. Internal demonstration systems on unsupported hardware configuration will not be supported by CA under the support policy.

An "Environment" can consist of any or all of the following, provided that all of the servers in the Environment function as one logical Environment: one or more application servers, search servers, report servers, background servers, and/or database servers. Typical examples of Environments include production Environments, development Environments and test Environments. A production Environment is a computer system used to process an organization's daily work on a real-time operation and is not used only for development and testing.

When CA Software is used on multiple machines (physical and "virtual"), each such use of the CA Software shall be counted for the purposes of determining the Authorized Use Limitation for that CA Software. A "virtual" PC or server environment is created where Virtual Machine Technology (which applies to both client and server hardware) is used to enable multiple instances of an operating system(s) to run on a single computer simultaneously.

"Full Function users (f/k/a Manager User)" means Customer's designated users who have full use of and access to the functions within the Clarity products licensed.

"Restricted Users (f/k/a Team Member user)" means Customer's designated users who have limited rights to the functions within the CA PPM products licensed, and may only (i) view data and run reports in all licensed products; (ii) collaboratively participate in processes, discussions and document sharing and receive notifications in all licensed products; (iii) view project tasks and calendars, and report and approve time and project status; and (iv) enter and view status of ideas.

"View Only user" means Customer's designated users who have limited rights to the functions within the Clarity products licensed and may only (i) view data; (ii) originate idea workflows, and participate in the continuation of those workflows.

Third Party Terms

Any required third-party software license terms are incorporated by this reference and are set forth in the online documentation for the CA Software.