

Symantec Endpoint Protection Mobile

This Notice describes how the above designated Product processes Personal Data. It provides the information relevant to assess and document privacy relevant aspects of the use of this Product. This Notice and the relevant terms of the [Broadcom Privacy Policy](#) are the authoritative statements relating to the Personal Data processing activities and privacy regulatory compliance aspects associated with the use of this Product.

About this Notice

Product version(s) covered by this Notice:	All-time current
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Prior versions of this Notice as applicable to earlier releases of the Product may be available in the Archives. Where this Notice references other Products marked with an asterisk (*), please refer to the separate Notices of such Products.

About the Product

For information on the purpose, features and technical characteristics of the Product, please refer to the documentation at <https://www.broadcom.com/info/endpoint-security/protection-mobile>.

Product type:	<input type="checkbox"/> Hardware	<input checked="" type="checkbox"/> Software	<input checked="" type="checkbox"/> Service	<input type="checkbox"/> Other
Deployment model(s):	<input type="checkbox"/> On-premise	<input checked="" type="checkbox"/> Cloud-based	<input type="checkbox"/> Hybrid	<input type="checkbox"/> Other

About the Processing Operation(s) performed by / for the purpose(s) of the Product

This Product:	<input checked="" type="checkbox"/> Must process Personal Data to deliver its core feature(s)	<input type="checkbox"/> Does not require processing any Personal Data to deliver its core feature(s)
This Product:	<input checked="" type="checkbox"/> Has optional features that may process Personal Data	<input type="checkbox"/> Such optional features are active by default <input checked="" type="checkbox"/> Such optional features are inactive by default
This Product processes:	<input checked="" type="checkbox"/> Non-sensitive Personal Data	<input checked="" type="checkbox"/> Sensitive Personal Data <input type="checkbox"/> Not applicable
The Product involves:	<input type="checkbox"/> Profiling of individuals based on personal characteristics	<input type="checkbox"/> Automated decision making that produces legal or other significant impacts on individuals

About the Personal Data processed by / for the purpose(s) of the Product

Categories of Personal Data	Categories of Data Subjects	Purpose(s) of Processing	Categories of Data Recipients	Needed for core features (Yes/No)	Processing location(s)	CA Inc. acts as Processor (Yes/No)
Contact details	Customer's end-users	User registration, identification, communications and notifications	Customer admins and hosting provider	Yes	<u>Primary Hosting:</u> U.S., Belgium <u>Backup Storage:</u> U.S., Netherlands <u>Support:</u> Canada, India, Singapore, U.S.	Yes
Location data (subject to user permission)	Customer's end-users	Alerts to malicious networks nearby	Customer admins and hosting provider	No		
Online identifiers and device properties	Customer's end-users	Device inventory and identification	Customer admins and hosting provider	Yes		
Network activity data	Customer's end-users	Detection of and protection from cyber-threats, reporting of security incidents	Customer admins and hosting provider	Yes		
Communication data	Customer's end-users	Detection of and protection from phishing, scam and spam	Customer admins and hosting provider	Yes		

About managing the Personal Data processed by / for the purpose(s) of the Product

Privacy Enhancing Technologies

Subject to more detailed information provided in the Product description and other customer literature e.g. on optional Product settings and configurations available, the Product has the following technical and organizational capabilities to enhance and protect the privacy of the Personal Data it processes:

Privacy Objective	Privacy Enhancing Technologies / Measures	Data at rest	Data in transit ^a
Data confidentiality	Access control measures	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Encryption	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Data integrity	Anti-tampering technology	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Change logging	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Data availability	Business continuity measures (e.g. failover)	<input checked="" type="checkbox"/>	NA
	Disaster recovery measures (e.g. backups)	<input checked="" type="checkbox"/>	NA
Data incident	Detection and flagging of incidents	<input checked="" type="checkbox"/>	NA
	Response mechanisms to incidents	<input checked="" type="checkbox"/>	NA
Current Certification(s):	SOC2 Type II		

^aData in transit encompasses traffic between client systems and SaaS endpoints.

Data Subject Rights

Anonymization of the data is possible by removing the application from the device, terminating the service with SEP Mobile, or causing 30 days of inactivity, subject to any time extension requested by the Customer. It is possible to receive/correct data stored on a specific user by issuing a support request.

Data Retention

Customer data in the customer tenant is held for the duration of service period, and is purged 90 days after service termination.

About Regulatory Compliance Matters

Data Processing Addendum

Where your use of the Product or of related services involves CA Inc., its parent and/or affiliates acting as a Data Processor on your behalf, the rights and obligations of both parties with respect to such Personal Data processing, including as regards disclosures and cross-border transfers of Personal Data to and/or by CA Inc., its parents and/or affiliates and any of their sub-processors, are defined in the applicable Data Processing Addendum available at <https://www.broadcom.com/company/legal/ca/data-transfers>.

Sub-Processing

The specific sub-processor(s) involved in the delivery of this Product can be found below:

- <https://www.broadcom.com/company/legal/privacy/sub-processors>

This list is subject to change in accordance with the statutory requirements and contractual terms applicable.