



# How to Register for Instructor-Led Training

The Broadcom Software Education Subscription houses all of our Instructor-Led Training. This subscription has been added to the transcript of strategic Customers and Partners who have active profiles in Learning@Broadcom.

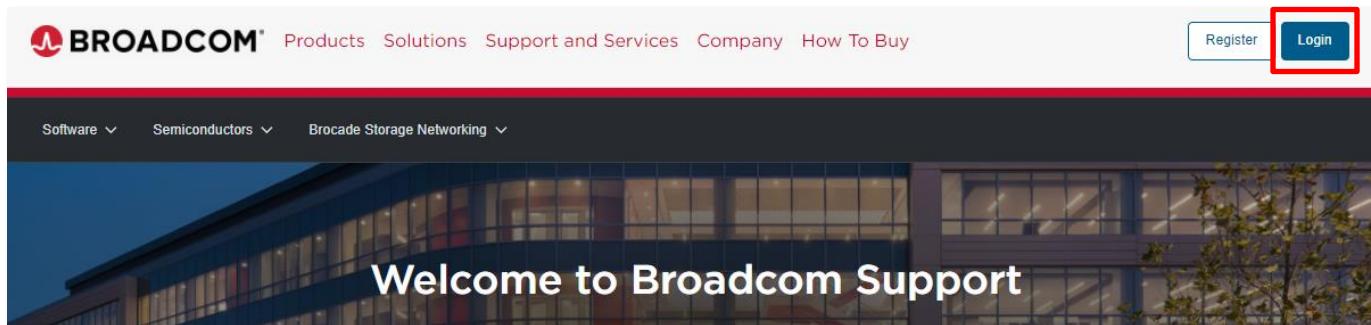
This job-aid explains how to register for a class session.

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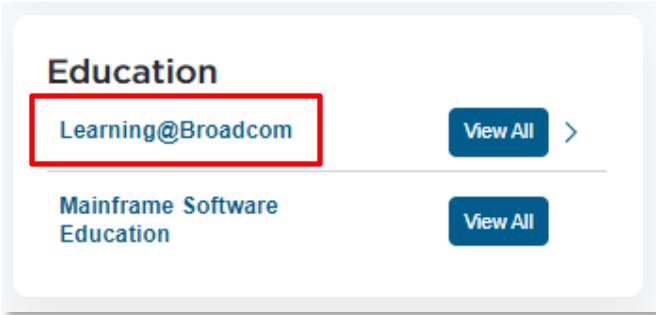
## 1.1 Log in to the Broadcom Support Portal

1. Go to the [Broadcom Support portal](#).
2. Enter your Support Username and Password to sign in.



3. In the **Education** section, click on the [Learning@Broadcom](#) link.

The screenshot shows the Broadcom Support Portal homepage. At the top, there is a search bar, a 'Visit Tech Docs' button, and a 'Quick Links' sidebar with links to Product Lifecycle, Installation and Maintenance Tools, Compatibility Matrix, Generate Access Credentials, Mainframe Software Education, and Documentation. Below the search bar, there is a 'Technical Documentation' section with a 'Trending' tab and a list of recent posts. The 'Community Posts' section shows several recent discussions from users like Philip Gino, Vaughn Marshall, and Oliver-François Dano. The 'Knowledge Base Articles' section has a 'Browse All' button. In the bottom right corner, there is a 'Recent Activities' section with a 'View All' button and a 'Partner Portal' section with a 'Explore' button. The 'Education' section, which is highlighted with a red box and a red arrow pointing to the 'Learning@Broadcom' link, contains two links: 'Learning@Broadcom' and 'Mainframe Software Education', each with a 'View All' button.



Education

Learning@Broadcom View All >

Mainframe Software Education View All

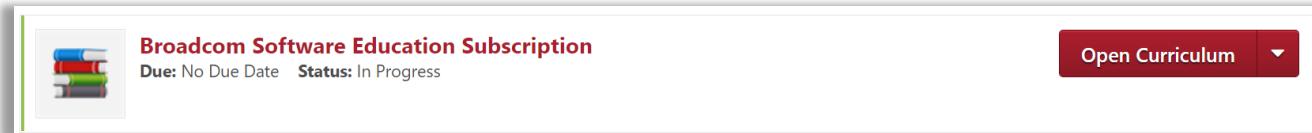
**Note:** To update your account settings, follow the steps on the next page for “My Profile.”

## 1.2 Register for a Class Session

1. Access your transcript by hovering over **Transcript** in the top navigation bar and selecting **View Your Transcript**.



2. Locate the Broadcom Software Education Subscription, and select **Open Curriculum**.



**Broadcom Software Education Subscription**

Due: No Due Date Status: In Progress

Open Curriculum ▾

3. Select **View Details** for the desired product family.

**Broadcom Software Education Subscription**

- HOW TO REGISTER
- SYMANTEC ENDPOINT SECURITY
- SYMANTEC IDENTITY SECURITY
- SYMANTEC INFORMATION SECURITY
- SYMANTEC NETWORK SECURITY
- CA AGILE OPERATIONS
- CA AUTOMATION
- CA DEV OPERATIONS

**Broadcom Software Education Subscription**

[Options ▾](#)

Welcome to the Broadcom Software Education Subscription for strategic customers and select partners. This benefit provides no-cost access to our full catalog of Symantec and Enterprise Software Division Education eLearning materials, our public calendar of Instructor-Led Training, and On-Demand labs for select products.

Launch the "How to Register" document to learn how to self-enroll into a class.

Learn more details about this offering from Broadcom Software Education by contacting a regional Training Coordinator: APJ: APJ.Education@Broadcom.com  
EMEA: EMEA.Education@Broadcom.com  
North America and Latin America: Americas.Education@Broadcom.com

\*Private, dedicated, or onsite Instructor-Led Training is not included in this entitlement and are available as fee-based offerings only. Please contact a Regional Training Coordinator for pricing and additional details.

How to Register	<a href="#">View Details</a>
Completed: 0 Min Required: 0 Total Items: 1	<a href="#">View Details</a>
Symantec Endpoint Security	<a href="#">View Details</a>
Completed: 0 Min Required: 9 Total Items: 9	<a href="#">View Details</a>
Symantec Identity Security	<a href="#">View Details</a>
Completed: 0 Min Required: 10 Total Items: 10	<a href="#">View Details</a>
Symantec Information Security	<a href="#">View Details</a>
Completed: 0 Min Required: 4 Total Items: 4	<a href="#">View Details</a>
Symantec Network Security	<a href="#">View Details</a>
Completed: 0 Min Required: 7 Total Items: 7	<a href="#">View Details</a>
CA Agile Operations	<a href="#">View Details</a>
Completed: 0 Min Required: 6 Total Items: 6	<a href="#">View Details</a>
CA Automation	<a href="#">View Details</a>
Completed: 0 Min Required: 7 Total Items: 7	<a href="#">View Details</a>
CA Dev Operations	<a href="#">View Details</a>
Completed: 0 Min Required: 1 Total Items: 1	<a href="#">View Details</a>

4. Click **Select Session** next to the desired course.



**Note:** Be sure to carefully review the session titles to select the appropriate region, language, and delivery times.

You will not be able to self-cancel enrollments. If you register for a session that is not appropriate for your language or time zone, you will need to contact a Regional Training Coordinator for assistance with cancellation and re-registration.

5. On the Sessions pop-up window, click **Request** beside the session you would like to register for. You will receive an email registration confirmation and calendar invites.

Sessions	Seats Available	Waitlist	Options
<b>North America-English-00033628:17031</b> 8/30/2021 (Monday) 9/3/2021 (Friday) 11:00 AM EDT 7:00 PM EDT Duration: 40:00 Location: Virtual Class - 11:00 AM EST/EDT , Symantec Language(s): English (US)	10	0	<b>Request</b>
<b>EMEA-English-00033628:000017139</b> 9/20/2021 (Monday) 9/24/2021 (Friday) 9:00 AM CEST 5:00 PM CEST Duration: 40:00 Location: Virtual Class - 9:00 AM BST/GMT+1 , Symantec Language(s): English (US)	5	0	<b>Request</b>

6. To see the details of the class, click **View Training Details**.

**View Training D...**

7. The session information displays.

### Symantec Data Loss Prevention 15.5 Administration

Event:Symantec Data Loss Prevention 15.5 Administration

#### Training Details

Provider: Symantec - Education Delivery (ILT)

Duration: 40 Hours 0 Minutes

Description:

**IMPORTANT! Customer and Partner enrollment requires the purchase of Training Credits, or entitlement of the Broadcom Software Education Subscription.**  
Please contact your Regional Education Team to discuss pricing, payment options, and to finalize your registration.

Americas.Education@Broadcom.com  
APJ.Education@Broadcom.com  
EMEA.Education@Broadcom.com

**Course Description**

The Symantec Data Loss Prevention 15.5 Administration course is designed to provide you with the fundamental knowledge to configure and administer the Symantec Data Loss Prevention Enforce platform. The hands-on Labs include exercises for configuring Enforce server, detection servers, and Symantec Data Loss Prevention agents as well as performing policy creation and incident detection, incident response, incident reporting, and user and role administration. Additionally, you are introduced to deployment best practices and the following Symantec Data Loss Prevention products: Network Monitor, Network Prevent, Cloud Service for Email, Network Discover, Network Protect, Cloud Storage, Endpoint Prevent, and Endpoint Discover. Note that this course is delivered on a Microsoft Windows platform.

Session ID: EMEA-English-00033628:000017139

Subjects: Symantec Product Training > Symantec Data Loss Prevention

Training Contact: Education (SYM) EMEA [EMEA.Education@Broadcom.com](mailto:EMEA.Education@Broadcom.com)

Required Attendance: Must attend 1 of 5 parts for course completion.

Registration Deadline: 9/20/2021 9:00 AM CEST

Schedule:

Day	Part Name	Description	Starts	Ends	Add to Calendar	Training Hours	Instructor	Location
Monday	Day 1		9/20/2021 9:00 AM CEST	9/20/2021 5:00 PM CEST	<a href="#">Add to Calendar</a>	8 Hour(s) 0 Minute(s)	Pieter Van Der Westhuizen (Primary)	Virtual Class - 9:00 AM BST/GMT+1 > Symantec <a href="#">view map</a>
Tuesday	Day 2		9/21/2021 9:00 AM CEST	9/21/2021 5:00 PM CEST	<a href="#">Add to Calendar</a>	8 Hour(s) 0 Minute(s)	Pieter Van Der Westhuizen (Primary)	Virtual Class - 9:00 AM BST/GMT+1 > Symantec <a href="#">view map</a>
Wednesday	Day 3		9/22/2021 9:00 AM CEST	9/22/2021 5:00 PM CEST	<a href="#">Add to Calendar</a>	8 Hour(s) 0 Minute(s)	Pieter Van Der Westhuizen (Primary)	Virtual Class - 9:00 AM BST/GMT+1 > Symantec <a href="#">view map</a>
Thursday	Day 4		9/23/2021 9:00 AM CEST	9/23/2021 5:00 PM CEST	<a href="#">Add to Calendar</a>	8 Hour(s) 0 Minute(s)	Pieter Van Der Westhuizen (Primary)	Virtual Class - 9:00 AM BST/GMT+1 > Symantec <a href="#">view map</a>
Friday	Day 5		9/24/2021 9:00 AM CEST	9/24/2021 5:00 PM CEST	<a href="#">Add to Calendar</a>	8 Hour(s) 0 Minute(s)	Pieter Van Der Westhuizen (Primary)	Virtual Class - 9:00 AM BST/GMT+1 > Symantec <a href="#">view map</a>

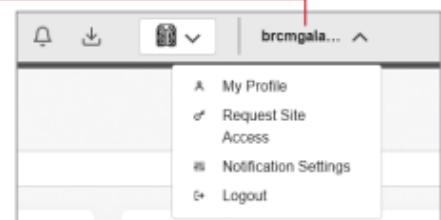
## 1.3 My Profile – Update/Modify Your Account Settings

To request site access, and set up notifications on the Support portal, use 'My Profile' and complete these steps:

### My Profile

Access your profile by clicking on your username in the top-right corner and selecting **My Profile**.

My Profile displays your basic user information as well as a link to the **Profile Builder** to update your services access.



### Request Site Access

1. Click on your username in the top-right corner and select **Request Site Access**.
2. Enter the appropriate site ID and click **Save**.

A screenshot of a web page titled 'Request Site Access'. It has tabs for 'User Information', 'Request Site Access' (which is selected), and 'Notification Settings'. Under 'Request Site Access', there are buttons for 'Support Site ID Access', 'Site Administrator Access', and 'Subscription Manager Access'. A 'Request Access' button is at the bottom. Below these are sections for 'Access History' and 'Product Updates Notifications'.

### Set Notifications

1. Click on your username in the top-right corner and select **Notification Settings**.
2. Click the appropriate switch icons to activate product notifications by alert type.

A screenshot of a 'Notification Settings' page. It has tabs for 'User Information', 'Request Site Access', and 'Notification Settings' (which is selected). A message 'Preferences automatically saved.' is at the top. Below are sections for 'Product Updates Notifications' and 'ACF2 - DB2 Option' and 'ACF2 - z/OS' with their respective alert types (Critical Alerts, Product Advisories, Release Announcements, Security Advisories) and status switches.

Note:

If you do not know your Site ID and need assistance finding it, please submit a request via the [Site ID Request](#) and a Representative will help you locate it.

If you have any additional questions, please contact your regional Education team

[Americas Education](#) | [EMEA Education](#) | [APJ Education](#)

You can refer to the [Broadcom Support Portal document](#) for further help on navigating the Support portal.

## 1.4 Appendix A: Product Families and Products

Product Family	Products
<b>Application Development</b>	CA Application Test CA Service Virtualization CA Test Data Manager
<b>Application Network Security</b>	VMware NSX Load Balancer
<b>Carbon Black</b>	VMware Carbon Black App Control VMware Carbon Black Cloud VMware Carbon Black EDR
<b>Endpoint Security</b>	Symantec Data Center Security Server Advanced Symantec Endpoint Detection and Response Symantec Endpoint Protection Symantec Endpoint Security Complete Endpoint Security
<b>Essentials</b>	Symantec Asset Management Suite Symantec Client Management Suite Symantec Control Compliance Suite Symantec Deployment Solution Symantec Endpoint Encryption Symantec IT Management Suite Symantec Messaging Gateway Symantec Security Analytics
<b>Information Security</b>	Symantec CloudSOC Administration Symantec Data Loss Prevention
<b>IT Operations Management</b>	CA Application Performance Management CA Client Automation DX Infrastructure Management
<b>IT Service Management</b>	CA Service Desk Manager CA Service Catalog
<b>Network Security</b>	Symantec ProxySG Symantec Web Isolation Administration Symantec Web Protection Cloud Symantec Web Protection Edge
<b>CA NetOps</b>	DX NetOps Spectrum DX NetOps Network Flow Analysis DX NetOps Performance Management
<b>CA Automation</b>	CA Automic Applications Manager CA Automic Dollar Universe CA Automic Workload Automation CA Configuration Automation CA Workload Automation AE
<b>CA Dev Operations</b>	CA Service Virtualization CA Test Data Manager
<b>CA Value Operations</b>	Clarity Rally
<b>Software-Defined Edge</b>	VMware SD-Wan VMware Telco Cloud

