

SECURE ONE CERTIFICATION OVERVIEW



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Symantec Certification

The Symantec Certifications provide rigorous, objective assessments of Symantec technical expertise through securely proctored, computer-based, exams (based on real-world job tasks). They validate the skills and technical competencies necessary for Symantec professionals to efficiently deploy, configure, utilize, troubleshoot and optimize Symantec solutions.

Benefits of Becoming Symantec Certified

Symantec certified partners and their employees have the ability to gain industry recognition, competitive differentiation, greater productivity & results, increased user community satisfaction, and a tangible measure of their education investment.

Partner managers report:

- 51%-100% improvement in their team's ability to sell more Symantec Solutions
- 51%-100% improvement in their team's overall performance
- 51%-100% improvement in their team's ability to design and manage their IT environment

Certifications and Accreditations



Symantec Sales Expert (SSE). Achieving accreditation as an SSE helps you position and sell Symantec solutions more effectively and achieve recognition for your company.

Symantec Sales Expert Plus (SSE+). These courses focus on in-depth technical sales and cater to enterprise-level sales professionals and sales engineers.

Symantec Certified Specialist (SCS). SCS certifications are used to measure a partner's technical knowledge and skills with industry-recognized certification exams based on a specific area of technology expertise. Completion of the associated training is highly recommended to pass the SCS exams.

Secure One Certification Requirements

SCS certifications are used to qualify a partner's technical knowledge and skills and are key indicators of the partner's ability to service our mutual customers. To achieve and maintain Gold or Platinum tier in Secure One, partners must become SCS certified. As such, Secure One requires attainment of 2 SCS certifications* for Gold tier and 3 SCS certifications* for Platinum tier.

Please refer to the Secure One Guide for more information on the Secure One tier requirements and technical requirements to achieve Gold tier through the Secure One Focus Tracks.



*Note that if a partner has only 1 (one) individual holding SCS credentials in its organization, such individual must have achieved the required number of SCS certifications on *different* Symantec solutions. For example, a partner is not eligible for Gold tier if the employed individual holds Administration of Symantec PacketShaper 11.9.1 and SCS Blue Coat PacketShaper 11.5 Administrator.

Available SCS Exams

The current version of SCS certification in any of the following solutions are eligible towards the certification requirement for the Secure One tier advancement. For more information about each available SCS exam, including the study guide and suggested preparation, click on the exam links below.

Upon achievement, the following exams will remain valid until a newer version has been available for 24 months:

- Exam 250-215: Administration of Symantec Messaging Gateway 10.6
- Exam 250-420: Administration of Symantec VIP (March 2017)
- Exam 250-426: Administration of Symantec Data Center Security Server Advanced 6.7
- Exam 250-428: Administration of Symantec Endpoint Protection 14[¶]
- Exam 250-430: Administration of Blue Coat ProxySG 6.6
- Exam 250-433: Administration of Blue Coat Security Analytics 7.2

Upon achievement, the following exams will remain valid for 24-months from certification achievement date:

- <u>Exam 250-437: Administration of Symantec CloudSOC version 1*</u>
- Exam 250-438: Administration of Symantec Data Loss Prevention 15*
- Exam 250-440: Administration of Symantec PacketShaper 11.9.1*
- Exam 250-441: Administration of Symantec Advanced Threat Protection 3.0*[¶]
- Exam 250-439: Administration of Symantec IT Management Suite 8.1*
- Exam 250-444: Administration of Symantec Secure Sockets Layer Visibility 5.0*
- Exam 250-445: Administration of Symantec Email Security.cloud v1*
- Exam 251/250-443: Administration of Symantec CloudSOC v2*
- Exam 251/250-446: Administration of Symantec Web Security Service (WSS) R1*
- Exam 251/250-447: Administration of Symantec Client Management Suite 8.5*

SCS Exams Coming Available Soon

- 251/250-449: Administration of Symantec Cloud Workload Protection R1* (September 2019)
- <u>251/250-551: Administration of Symantec Endpoint Detection and Response 4.1</u>* (October 2019)
- 251/250-550 Administration of Symantec Endpoint Protection 15* (November 2019)
- 251/250-442: Administration of Symantec Secure Web Gateway R1* (February 2020)

*SCS exams that are associated with the 24-month SCS expiration policy explained on the next page. ¶ Only ATP 3.0 SCS and SEP 14 SCS version or higher will count towards the certification requirements.

SCS Exams to be Retired

Exam 250-439: Administration of Symantec IT Management Suite 8.1* (September 8, 2019)

Certifications to Become No Longer Eligible

Following certifications will no longer count toward the Secure One program as of May 2019.

- STS Symantec Data Center Security: Server Advanced 6.0
- SCS Symantec Data Center Security: Server Advanced 6.0 Administrator
- STS Symantec Messaging Gateway 10.5
- SCS Symantec IT Management Suite 8.0 Administrator
- Symantec Cyber Security Services (July 2015) Administrator
- Symantec Cyber Security Services (July 2015)
- Symantec Cyber Security Services (May 2016) Administrator

Following certifications will no longer count toward the Secure One program as of January 2020.

- SCS Symantec Data Loss Prevention 14.5 Administrator
- SCS Blue Coat PacketShaper 11.5 Administrator
- BCT Accredited Instructor Blue Coat Proxy Administrator v4.4.1
- BCT Blue Coat Proxy SG Administrator v4.4.1
- SCS Blue Coat Secure Sockets Layer Visibility v2.0.1 Administrator
- BCT Accredited Instructor Blue Coat Security Analytics Administrator v1.0.1
- BCT Blue Coat Security Analytics Administrator v1.0.1

SCS Expiration Policy for Secure One

As of January 2018, Symantec has introduced a new SCS expiration policy starting with the newly released CloudSOC – version** 1 SCS exam credential. SCS exams will expire after 24-months from the date a credential was achieved. After 24-months, candidates may have the option to complete Symantec eLearning continuing education in order to extend their existing SCS credential for 12 months (i.e., a candidate can hold an active SCS credential for a total of 36 months from the date achieved). Or, candidates will have the option to pass a newer version of an SCS exam and remain valid for 24-months from the date achieved. SCS credentials released prior to the 24-month SCS expiration policy will remain valid and will expire in the Secure One program after a newer version has been available for 24 months.

*SCS exams that are associated with the 24-month SCS expiration policy.

**If there is a product version versus if the technology is versionless, Symantec will name and track exams accordingly. For example, since CloudSOC is a 'versionless' technology, the SCS exam name will track to an 'exam' release [versus a 'product' version].