

SAFe® 4.0 Advanced Scrum Master Course



At a Glance

As a Scrum Master, you want to build a high-performing team that can consistently make and meet commitments with quality. When your organization scales agile by adopting the Scaled Agile Framework® (SAFe®), your responsibilities increase to include coordinating and facilitating the flow of work with other teams in your program. Taught by world-renowned coaches and SAFe Program Consultants from CA Technologies, this course prepares you for this larger context, and challenges you to expand your skills so your teams and programs get better and better at delivering great outcomes for your company.

Key Outcomes

- Learn or deepen your understanding of SAFe values and Lean-agile principles.
- Gain techniques for supporting and facilitating Program Increment (PI) workshops.
- Discover how to use Kanban to facilitate the flow of team and program work.
- Prepare for interaction with an expanded set of program stakeholders.
- Support your team's efforts to apply quality engineering, agile architecture and DevOps practices.

Course Essentials

Audience

Scrum Masters, team leaders, project managers, engineering and development managers, agile coaches, agile program managers, and prospective Release Train Engineers.

Agile maturity

Intermediate

Maximum attendees

20

Length

2 days

Pre-requisites

We strongly suggest participants have either Certified ScrumMaster or Professional Scrum Master, or be SAFe Practitioners who have attended the SAFe Scrum Master Orientation.

Certification

SAFe Advanced Scrum Master (SASM)

Business Challenge

Your role as Scrum Master changes when your organization begins to scale agile via the Scaled Agile Framework. You're responsible for growing your delivery team into a high-performing team, and you continue to champion the Scrum process, remove impediments, facilitate Scrum ceremonies and generally serve the team as its leader. Yet now, your communication challenges expand as you help keep other members of the train up to date on your team's progress and as you help manage program risks and dependencies. Through your collaboration with other Scrum Masters, the Release Train Engineer and other leaders, you help keep the train on the tracks. Now, more than ever, you must be relentlessly dedicated to ensure that the team makes and meets its commitments with quality—it's a bigger job.

Learning Objectives

- Apply SAFe principles to facilitation, enablement and coaching in the multiteam environment.
- Build a high-performing team and foster relentless improvement at the team and program levels.
- Address agile and Scrum anti-patterns.
- Support the adoption of engineering practices, DevOps and agile architecture.
- Apply Kanban and flow to optimize the team's work.
- Facilitate program planning, execution and delivery of end-to-end systems value.
- Support learning through participation in communities of practice and innovation cycles.

Guide your teams to succeed in a scaled agile environment

This two-day course prepares existing Scrum Masters for their leadership roles in facilitating agile team, program and enterprise success in a SAFe implementation. Training covers facilitation of cross-team interactions that support program execution and relentless improvement. The course also enhances the Scrum paradigm with an introduction to scalable engineering and DevOps practices; applying Kanban to facilitate the flow of value; and supporting interactions with architects, product management and other critical stakeholders in the larger program and enterprise contexts. You'll gain actionable tools for building high-performing teams and explore practical ways to address agile and Scrum anti-patterns in the enterprise.

Leaders coach for success

Aimed primarily at current Scrum Masters who are entering a SAFe context, this course is also well-suited to team leaders, project managers and others who have assumed the role of an agile team facilitator in a SAFe or enterprise agile context. Hands-on activities provide new techniques to ensure valuable collaboration among team members and all program members.

Engineering and development managers will gain valuable insights into how best to coach teams and teams of teams who must collaborate in order to deliver effectively and with quality in a scaled context. Deep discussions will give anyone in a SAFe leadership role the chance to think through coaching scenarios so they can help everyone avoid or overcome Scrum and agile anti-patterns, and consistently improve.

Recommended Coaching Services

Consider adding one or more coaching days to this class where activities might include:

- Facilitation of team ceremonies, like iteration planning or retrospective
- Workshop with Scrum Master community of practice to discuss tools and techniques in your organization
- One-on-one coaching with individual Scrum Masters to address questions and puzzles
- Complete Program Launch (launch an Agile Release Train using our Ready-Sync-Go approach)
- Configuring custom fields and dashboards in CA Agile Central to help Scrum Masters understand their team's performance and help their teams become high-performing release train members

CA Agile Coaching can hugely increase the value of your training by engaging expert consultants to help you apply learnings in your context and to your real environment and work.

We can deliver coaching right after training or at another time—on-site or remotely. Speak with your CA sales rep for terms and conditions.

About CA Agile Training

Our training courses are built on sound principles of adult learning theory, general systems thinking and group process concepts. Seasoned practitioners, who use agile to teach agile, lead our highly interactive classes and put your organization at the center of every engagement—facilitating pragmatic discussions about how to adopt agile practices and foster an agile culture in your unique environment.

For more information, please contact agilesales@ca.com

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate—across mobile, private and public cloud, distributed and mainframe environments. Learn more at ca.com.