

# Locating Brocade Content on Broadcom.com

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## Introduction

This guide has been created to help customers locate different types of Brocade<sup>®</sup> content on the Broadcom.com website. Customers can refer to this document to learn how to quickly obtain Brocade product content, including tips on how to search various product pages to find key documents and where to find the latest information on Brocade products and services.

All released products are located in one of the posting locations below. Once a product reaches End-of-Support (EOS), all of the product content is removed. Any content that shares content with other products will remain posted until that content is updated to remove the references to the EOS products. If no updates are made to the shared content, it will remain posted with the EOS products.

## Brocade Documentation Posting Locations

Brocade currently posts content to the following locations:

- **Broadcom.com** (<https://www.broadcom.com/products/fibre-channel-networking>)
  - This site contains all user guides, reference manuals, white papers, eBooks, product briefs, administrative guides, compatibility guides, and case studies.
  - This content *does not* require a user to register and is available to everyone.
- **Brocade Support** (<https://www.broadcom.com/support/fibre-channel-networking/support-documentation>)
  - This site contains Brocade security advisory notices on products and End-of-Life (EOL), End-of-Availability (EOA), and End-of-Support (EOS) notices.
  - This content *does not* require a user to register and is available to everyone.
- **Broadcom Customer Support Portal (CSP)** (<https://portal.broadcom.com/group/support/docsafe/downloads>)
  - This site contains supported Fabric OS<sup>®</sup> (FOS) software, supported SANnav<sup>™</sup> Management software, Target Path selection guides, and release notes.
  - This content *requires a valid registered account*. It is available only to approved Brocade Direct Support (BDS and BSS) customers and authorized Brocade OEM support and qualification teams with valid entitlement on their products.
- **Brocade Assist Portal for OEMs (Varies per OEM)**
  - Customers who bought their Brocade solutions through an OEM must register with their OEM to gain access to the assist site.
  - This site is available to approved OEM authorized partners; a Brocade Support Partner Policy may be required.
  - This site *requires OEM users to have valid maintenance* on their Brocade products with their OEM.

## Public Content Category: Broadcom.com

Publicly available Brocade content is located on the Brocade landing page at <https://www.broadcom.com/products/fibre-channel-networking>. Access to Broadcom.com is available to anyone who is searching for publicly available content for Brocade products.

- Marketing and Support
  - White papers, data sheets, product briefs, articles, case studies, and eBooks
- Best Practice Guides and Solutions (guides that explain a feature, the product, or deployment):
  - Deployment guides, feature guides, product guides, solution briefs, and test reports
- Product Guides (for help with installing or managing products):
  - Hardware installation guides, user guides, administration guides, reference manuals, FAQs, and compatibility guides
- Environmental Compliance
  - Content on environmental compliance for products
  - RoHS, PEIS, and WEEE
  - Recycling information

## Public Content Category: Brocade Support

Publicly available Brocade Support content is on the Brocade Support landing page: <https://www.broadcom.com/support/fibre-channel-networking/support-documentation>.

- Access to Brocade Support content on Broadcom.com is available to anyone who is seeking information about Brocade Support.
- Brocade Support Documentation – Information on how to find support, EOL, warranty, EULA, and security advisories.

## Restricted Content Category: Broadcom Customer Support Portal

Brocade content that is nonpublic is located on the Broadcom Customer Support Portal (CSP) in docSAFE (<https://portal.broadcom.com/group/support/docsafe/downloads>):

- Access to the content on the Broadcom CSP is available to end users who have purchased Brocade Direct and Supplemental support maintenance contracts, to approved Brocade partners through the Brocade Support Partner Policy and to authorized OEM support personnel.
  - Access requires all users to register, obtain approval, and have a valid Direct or Supplemental maintenance contract for their Brocade products.
  - This site requires the user to log in to gain access.
- **FOS and SANnav Software**
  - All supported versions of software are available for downloading.
- **Support Practices and Solutions**
  - Guides that explain how to troubleshoot products.
- **Product**
  - Content that is product specific such as technical reference manuals, open source code disclosures, release notes, software guides, and technical specifications.
- **Advisories and Notices**
  - Software advisories and technical service bulletins (TSBs).

## Restricted Content Category: Brocade Assist Portal

Access to content on the Brocade Assist Portal is available only to OEM direct customers, not to Broadcom employees or Brocade direct customers. The content posted here has been approved by specific OEMs; it is not publicly accessible content. Similar to accessing Broadcom's CSP, access to the assist portal requires OEM users to register with the OEM and have a valid OEM maintenance contract for their Brocade product.

### Software

- Only supported versions of software that are approved by each designated OEM are available.

### Software Release Notes

- Only release notes for supported versions of software that are approved by each designated OEM are available.

## Searching for Brocade Content on Broadcom.com

This section outlines best practices for searching for and locating Brocade content on Broadcom.com.

Broadcom's public website for Brocade products is located at <https://www.broadcom.com/products/fibre-channel-networking>. This location contains all public documents and marketing material for Brocade products.

1. From the Brocade landing page, click any of the main product categories; for example, Directors.

- Directors
- Switches
- Extension
- SAN I/O Modules
- Software
- Transceivers
- Brocade Education

**BROADCOM** PRODUCTS SOLUTIONS SUPPORT COMPANY HOW TO BUY

LOGIN ENGLISH

SEARCH

Products / Fibre Channel Networking

Print Share Page

## Fibre Channel Networking

CONTACT SALES REQUEST INFO

With Brocade Fibre Channel technology-based directors and switches from Broadcom, you've got the firepower to deliver high-performance connectivity across the data center and across the globe. Scale your network on demand—move more data more places—as you keep costs of ownership reined in.

READ MORE

Planning for the Transition to Production-Ready NVMe over Fabrics Deployments in the Enterprise

5 Things a Fibre Channel SAN Fabric Can Do for You

MORE RELATED RESOURCES

Search by product names, numbers or categories

**Directors**

Designed to meet relentless growth and mission-critical application demands, Brocade Directors are the right platform for large enterprise environments that require increased capacity, greater throughput, and higher levels of resiliency. Secure, high density, and proven data center technology, combines scalability and availability with long-lasting investment protection.

SELECT PRODUCTS

2. From the main product page, click the specific product name to view documentation; for example, Brocade X7 Directors.

The screenshot shows the Brocade website's product search interface. At the top, there is a navigation bar with 'BROADCOM' logo and links for PRODUCTS, SOLUTIONS, SUPPORT, COMPANY, and HOW TO BUY. A search bar is on the right. Below the navigation, the breadcrumb trail reads 'Products / Fibre Channel Networking / Directors'. There are 'Print' and 'Share Page' icons. A 'Directors' heading is followed by 'FIND A PARTNER' and 'REQUEST INFO' buttons. A paragraph describes the product: 'Designed to unleash performance and deliver operational stability for the virtualized, all-flash data center, Brocade Directors are a modular building block for increased scalability to accommodate growth for large-scale enterprise infrastructures. With data center-proven availability, seamless scalability, and high-performance, Brocade Directors are the right platform for large enterprise environments that require increased capacity, greater throughput, and higher levels of resiliency.' Below this is a search bar with the text 'Search by product names, numbers or categories'. A 'REFINE YOUR SEARCH' button is present. The 'SELECTED PRODUCT LINES' section shows 'Brocade Directors' with a close button. Below this are options to 'COMPARE', 'Clear All', and 'Download Table'. A 'Display' dropdown is set to '10' and shows 'of 2 results'. A table lists two products:

Select	Part Number	Product Briefs	Maximum Supported Speed	Local Switching Latency with FEC	Brocade SAN Automation and Fabric Vision	Fabric-Based Analytics	Traffic Optimizer and Congestion Management	FICON Support
<input type="checkbox"/>	Brocade X7 Directors		64Gb/s	460ns	Available	Available	Available	Supports
<input type="checkbox"/>	Brocade X6 Directors		32Gb/s	780ns	Available	N/A	N/A	Supports

At the bottom of the table, it says 'NO MORE RESULTS'.

3. Click **DOCUMENTATION** to view product-specific information.

The screenshot shows the 'Brocade X7 Directors' product page. The breadcrumb trail is 'Products / Fibre Channel Networking / Directors / Brocade X7 Directors'. There are 'Print' and 'Share Page' icons. The heading 'Brocade X7 Directors' is followed by 'FIND A PARTNER' and 'REQUEST INFO' buttons. Below the heading is the tagline: 'A faster, more intelligent, more resilient foundation for the on-demand data center'. There are four tabs: 'OVERVIEW', 'SPECIFICATIONS', 'DOCUMENTATION' (highlighted with a red box), and 'OPTIONAL PRODUCTS'. Below the tabs is an image of the Brocade X7 Director hardware. To the right of the image is a paragraph: 'Meet ever-increasing demands for quicker, more reliable data access with the Brocade X7 Director family. With ultra-low latency and 64 Gb/s links, these directors provide the highest level of performance needed for next-generation data centers. Combined with autonomous SAN technology, Brocade X7 Directors harness the power of analytics and the simplicity of automation to optimize performance, ensure reliability and simplify management. Leveraging these capabilities enables organizations to realize a self-learning, self-optimizing, and self-healing SAN, making the Brocade X7 Director a highly efficient and resilient solution.' Below this paragraph are four key features:

- Faster**: Maximize NVMe and high-transaction workloads with 50% lower latency compared to Gen 6. (Icon: Stopwatch)
- Scalable**: Scale more devices, applications and workloads with double the performance through 64Gb/s links. (Icon: Gb/s with arrow)
- Intelligent**: Transform data into actionable insights to optimize performance and ensure reliability with built-in analytics. (Icon: Monitor with magnifying glass)
- Resilient**: Automate actions to simplify management and resolve issues without intervention with automation. (Icon: 365 in a circle)

4. Click **Expand All** to see specific documents.

The screenshot shows the Brocade X7 Directors product page. At the top, there is a navigation bar with the Brocade logo and links for PRODUCTS, SOLUTIONS, SUPPORT, COMPANY, and HOW TO BUY. A search bar is also present. Below the navigation bar, the breadcrumb trail reads 'Products / Fibre Channel Networking / Directors / Brocade X7 Directors'. The main heading is 'Brocade X7 Directors' with two buttons: 'FIND A PARTNER' and 'REQUEST INFO'. A sub-heading states 'A faster, more intelligent, more resilient foundation for the on-demand data center'. Below this, there are tabs for OVERVIEW, SPECIFICATIONS, DOCUMENTATION (which is selected), and OPTIONAL PRODUCTS. A list of documents is displayed, including 'Administration Guide', 'Compatibility Document', 'Design Guide', 'FAQs', 'Installation Guide', and 'Product Brief'. Each document entry has a plus sign on the right. At the top right of the document list, there is a red-bordered button labeled 'Expand All' and a 'Collapse All' link.

Brocade Support is located on the Broadcom site under the Brocade Global Support page: <https://www.broadcom.com/support/fibre-channel-networking/>.

### Brocade Global Support

The 'Brocade Global Support' section features a grid of six service tiles. Each tile contains an icon, a title, a brief description, and links to related resources.

- Get Support**: For Brocade Direct and Supplemental Support Customers. Links: Online Case Management, Contact Brocade Support.
- Download Software**: For Brocade Direct and Supplemental Support Customers. OEM customers should contact their OEM's Support team. Links: Brocade Software Portal, Licensing Portal.
- Find Documentation**: For all Broadcom customers. Links: Customer Support Portal (CSP), Search all Documents, Support Documentation (EOL, Warranty, SAN Health, EULA, etc.).
- Direct Support**: Support plans range from reactive to proactive to fit all customer needs.
- Supplemental Support**: Supplemental Support provides direct access to Broadcom expertise for OEM customers.
- Consulting Services**: Implementation and migration services available in weeklong blocks, up to yearlong.

# Searching for Brocade Content on the Broadcom Customer Support Portal

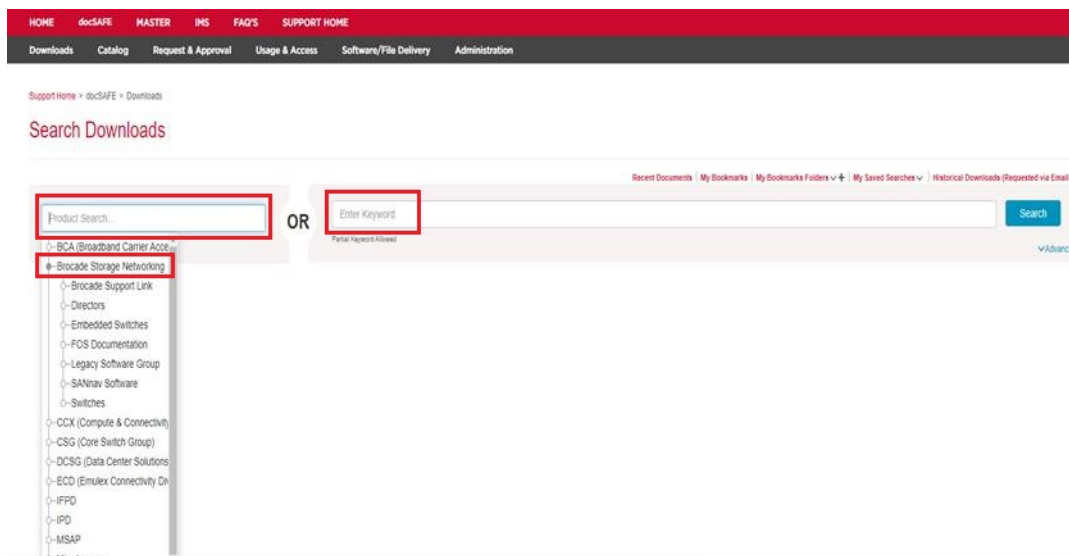
This section provides guidance on how to search for and locate various Brocade nonpublic content on the Broadcom CSP site located at <https://www.broadcom.com/mybroadcom/>.

Accessing content on this site requires users to register, be approved, have valid maintenance, and then log in. This location is where Brocade posts nonpublic content. Once logged in, **Software/Documentation Downloads** can be found under the **Brocade Products** option listed under **Applications**:

## Applications

Brocade Products	CA Technologies Software	Components, SOCs or Custom Products	Data Center Storage Products	PCIe Switches and Bridges
<ul style="list-style-type: none"><li>Customer Support Portal</li><li>Case Management</li><li>Learning Portal</li><li>SAN Health</li><li>License Management</li><li>Software/Documentation Downloads</li></ul>	<ul style="list-style-type: none"><li>Software Support Portal</li><li>Case Management</li><li>Learning Portal</li><li>Partner Portal</li><li>Partner Portal Access Request</li></ul>	<ul style="list-style-type: none"><li>Customer Support Portal (docSAFE)</li><li>Customer Service Management (Incident and Knowledge Management)</li></ul>	<ul style="list-style-type: none"><li>Customer Support Portal (docSAFE)</li><li>Customer Service Management (Incident and Knowledge Management)</li></ul>	<ul style="list-style-type: none"><li>Customer Support Portal (docSAFE)</li><li>Customer Service Management (Incident and Knowledge Management)</li></ul>

Once in the “docSAFE” location, there are two ways to locate specific documentation. The first is to use the “Product Search” option on the left side of the page. By placing the cursor in this text box, a drop-down list appears. Select **Brocade Storage Networking** to view documentation and software related to Brocade products. The search results will be very extensive. To narrow the results, select a specific product under **Brocade Storage Networking**. Or when looking for a specific document or software version, it is typically faster to use the second method, which is the “Keyword Search” option on the right side of the page.



The following are some tips and suggestions on how to locate specific documents or software using the Keyword Search option:

- To locate a Target Path document, enter **Target Path** in the keyword search to find the latest FOS and BNA Target Path documents.
- To locate a support policy document for software products, enter **Support Policy** in the keyword search.
- To locate FOS release notes, administration guides, and even posted software releases, enter **Fabric OS** in the keyword search.
- To filter the search results further, such as to find information only on specific versions of FOS, enter **Fabric OS v8** or any specific version after the “v” in the keyword search to locate all documents and software related to that version.
- To locate SANnav documents, release notes, and software, enter **SANnav** in the keyword search.
- To limit the search to only material on SANnav Global View, enter **SANnav Global** in the keyword search to see only documents and firmware related to the SANnav Global View product.

## Quick Links for Locating Content by Product Type

Brocade content that is public is located on the Brocade landing page on Broadcom.com (<https://www.broadcom.com/products/fibre-channel-networking>). Specific content is located under each product landing page under the **DOCUMENTATION** tab.

### Directors:

- X6 – <https://www.broadcom.com/products/fibre-channel-networking/directors/x6-directors>
- X7 – <https://www.broadcom.com/products/fibre-channel-networking/directors/x7-directors>
- FC16-64 blade – <https://www.broadcom.com/products/fibre-channel-networking/directors/fc16-64-blade>
- FC32-64 blade – <https://www.broadcom.com/products/fibre-channel-networking/directors/fc32-64-blade>

### Switches:

- 6520 – <https://www.broadcom.com/products/fibre-channel-networking/switches/6520-switch>
- G610 – <https://www.broadcom.com/products/fibre-channel-networking/switches/g610-switch>
- G620 – <https://www.broadcom.com/products/fibre-channel-networking/switches/g620-switch>
- G630 – <https://www.broadcom.com/products/fibre-channel-networking/switches/g630-switch>
- G720 – <https://www.broadcom.com/products/fibre-channel-networking/switches/g720-switch>

### Extension:

- 7810 – <https://www.broadcom.com/products/fibre-channel-networking/extension/7810-extension-switch>
- 7840 – <https://www.broadcom.com/products/fibre-channel-networking/extension/7840-extension-switch>
- SX6 blade – <https://www.broadcom.com/products/fibre-channel-networking/extension/sx6-extension-blade>

### SAN I/O Modules:

- SAN I/O Modules – <https://www.broadcom.com/products/fibre-channel-networking/blade-server-san-io-modules>

### Software:

- SANnav – <https://www.broadcom.com/products/fibre-channel-networking/software/sannav-management-portal>
- Fabric Vision – <https://www.broadcom.com/products/fibre-channel-networking/software/storage-fabrics-technology>
- Fabric Operating System (FOS) – <https://www.broadcom.com/products/fibre-channel-networking/software/fabric-operating-system>

### Transceivers:

- Transceivers – <https://www.broadcom.com/products/fibre-channel-networking/transceiver-modules>

**Brocade Education:**

- Brocade Education – <https://www.broadcom.com/support/fibre-channel-networking/education/>

**Brocade Support Documentation:**

- End-of-Life Notices – <https://www.broadcom.com/support/fibre-channel-networking/eol>
- Security Advisories – <https://www.broadcom.com/support/fibre-channel-networking/security-advisories>



## Revision History

### **LocatingBrocadeContent-UG101; June 26, 2021**

Updated the tips and suggestions on how to locate specific documents or software using the Keyword Search option.

### **LocatingBrocadeContent-UG100; September 3, 2020**

Initial document version.

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