



How to Access the 24x7 On-Demand Training

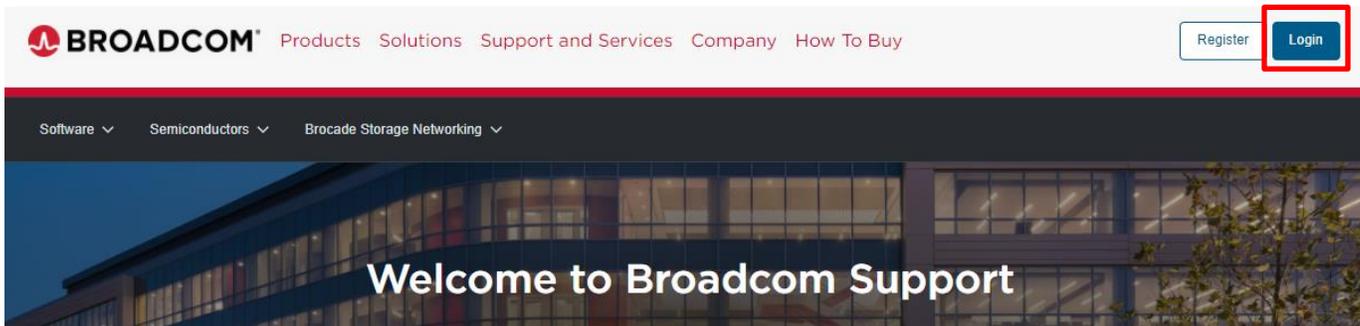
You must have a single sign-on account with Broadcom in order to access the eLearning content in Learning@Broadcom. This job-aid explains how to use your existing account to log in for access. In addition, if you need to create an account, directions are included on how to access your Site ID (SID) to create a new account.

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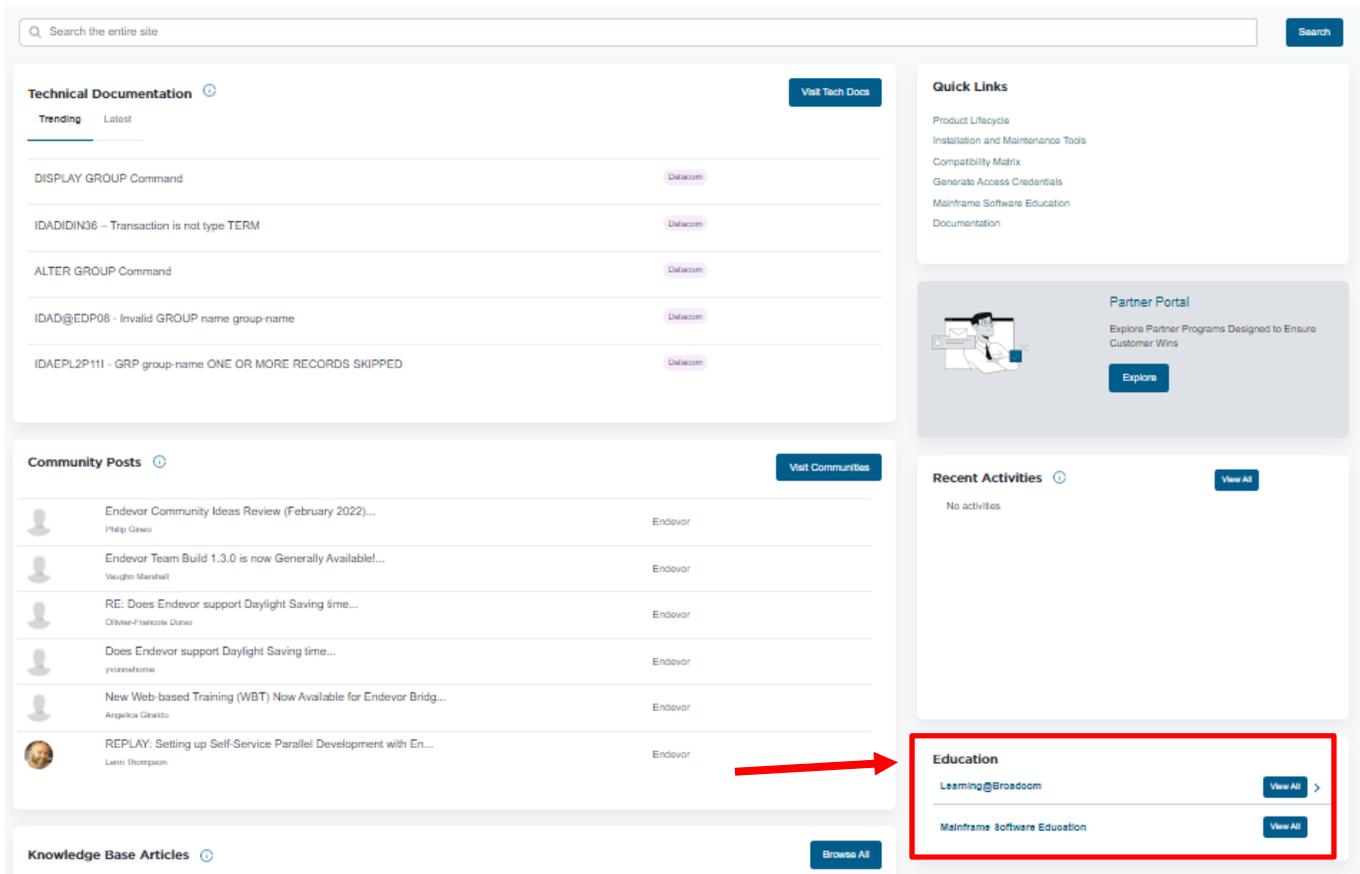
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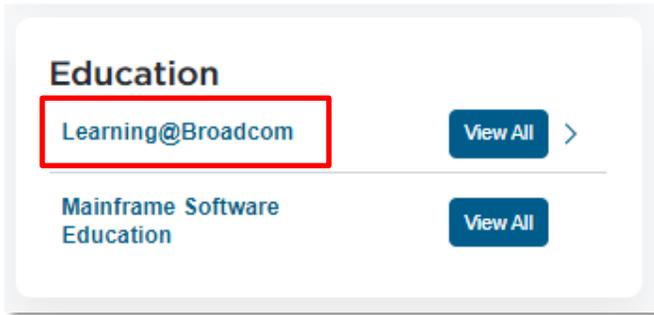
1.1 If You Have an Account

1. Go to the [Broadcom Support portal](#).
2. Enter your Support Username and Password to sign in.



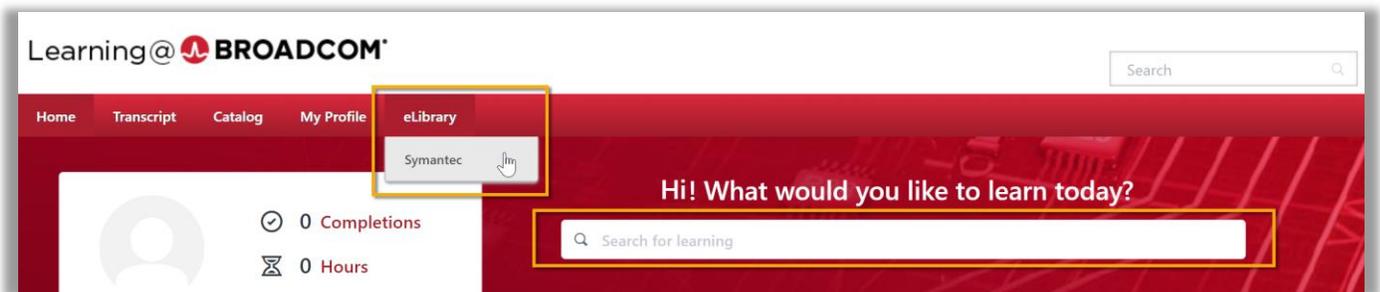
3. In the **Education** section, click on the [Learning@Broadcom](#) link.





Note: To update your account settings, follow the steps on the next page for “My Profile.”

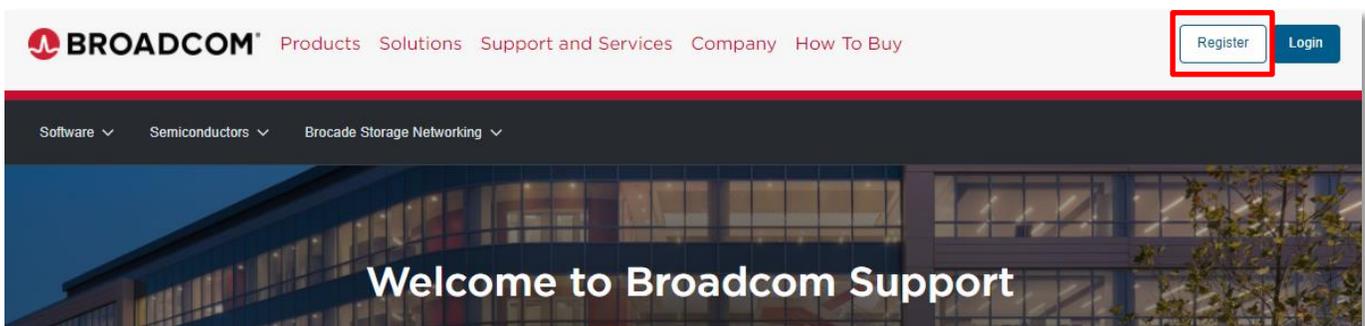
4. There are two ways to access courses in Learning@Broadcom:
 - In the Search for Learning bar, type a search term and hit Enter.
 - In the top menu bar, click eLibrary > Symantec.



1.2 If You Do NOT Have an Account

A Support account is required in order to access the eLibrary. To create a new account:

1. Go to the [Broadcom Support portal](#).
2. Click the **Register** button.



3. Follow the instructions for creating an account.
4. Log in using the “If You Have an Account” steps above.

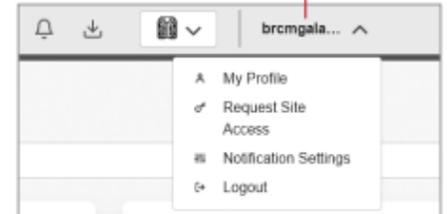
1.3 My Profile – Update/Modify Your Account Settings

To request site access, and set up notifications on the Support portal, use 'My Profile' and complete these steps:

My Profile

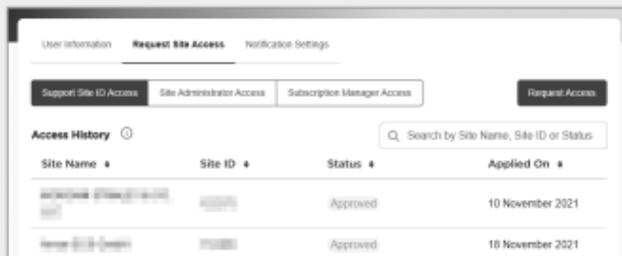
Access your profile by clicking on your username in the top-right corner and selecting **My Profile**.

My Profile displays your basic user information as well as a link to the **Profile Builder** to update your services access.



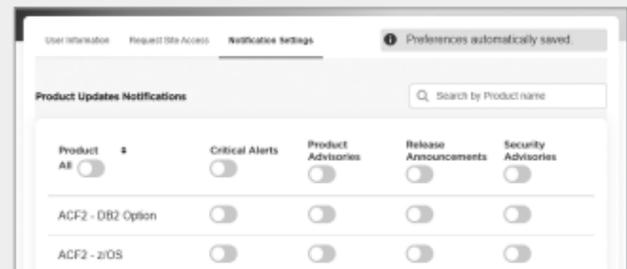
Request Site Access

1. Click on your username in the top-right corner and select **Request Site Access**.
2. Enter the appropriate site ID and click **Save**.



Set Notifications

1. Click on your username in the top-right corner and select **Notification Settings**.
2. Click the appropriate switch icons to activate product notifications by alert type.



Note:

If you do not know your Site ID and need assistance finding it, please submit a request via the [Site ID Request](#) and a Representative will help you locate it.

If you have any additional questions, please contact [Americas Education](#).

You can refer to the [Broadcom Support Portal document](#) for further help on navigating the Support portal.