### **Symantec Endpoint Protection (SEP) Cloud**

Maintenance, sustaining Symantec's products and solutions



# What is SEP Cloud subscription?

Symantec Endpoint Protection Cloud (SEP Cloud) is industry-leading security as-a-service that is always up-to-date, easy to manage and offers advanced protection for users anywhere. It has a single console for endpoint protection, management, mobility, and encryption and it sets up in under 5 minutes!

### SEP Cloud is licensed over a defined period of time offering lower cost of

**SEP Cloud Subscription Benefits** 

ownership and requiring less management resources. The cloud-based solution is designed for small business budgets with an affordable pay-as-you-go model. It also includes valuable Maintenance benefits as standard.



Click on a section

Critical security content updates

that thwart new threats and attacks.

selfhelp and learning resources to problemsolve and assist.

Access to numerous

that deliver the latest security features and technology innovations at no extra cost.

**Product Innovations** 

Symantec Endpoint Protection Cloud

downtime.

Getting Started

**Data Sheet** 

Rapid response from 24/7/365 Technical Support to minimize

Renewals

**Online Resources:** 

**Maintenance Overview** 

## **Symantec Endpoint Protection Cloud** Symantec Endpoint Protection Cloud provides continuous protection and total peace of mind:

Always-on security with cloud-enabled Greater efficiency with easy to use content updates and intelligent 0|0||0 dashboard provides a quick view of an entire organization's devices which protection delivered by the world's



zero-day attacks with the same bestin-class security used to protect large enterprises. Lower cost of ownership with easy, self-service cloud management that eliminates the need for on-premise systems, reducing deployment time and

cybersecurity leader, blocking

emerging threats, ransomware, and



Flexible service that's scalable according to your business needs, applying up to 5 devices per user or device subscription.

Valuable Maintenance benefits as

and Symantec's eLibrary.

standard including access to 24/7/365

Technical Support, self-help resources

allows the admin to find and remediate

infected devices.



complexity.

Access to the very latest in software security features and technology innovations as soon as they are released.

Global Intelligence Network (GIN) which

available every 30 minutes.

unknown malware.

SEP 12) using Intelligent Threat Cloud Service.



#### sized set of definitions that provides full protection by blocking emerging threats, ransomware, and zero-day attacks. Using the Symantec Intelligent Threat Cloud Service, when required,

Cloud-enabled content with automatic daily updates include a reduced-

Cloud-enabled Content Updates

the client downloads or looks up the definitions in the cloud for better performance and speed. SEP Cloud is backed up by Symantec's

proactively analyzes malicious code data from 175 million endpoints globally and 98 million attack sensors<sup>1</sup> in 157 countries. providing unique visibility and developing cutting edge security innovations

to combat threats. Maintenance provides continuous access to these critical content updates during the subscription term: Scheduled and on-demand scans automatically perform cloud lookups for security content updates, at least 4 times per day and new updates

Symantec has profiled more than 1.2 billion application instances

and examines over 1,400 behavioral attributes to protect users from

Discovered **401 million unique** pieces of malware per year<sup>1</sup>.

**15% reduction** in scan time and **70% smaller** content update size (vs.

**Latest Product Innovations** 

cutting-edge security features such as Advanced Machine Learning™ and Memory Exploit Mitigation™:

Latest product innovations keep your product always up-to-date and deliver

During the subscription term, you have access to key features and architecture changes that enable Maintenance benefits including

uninterrupted security protection and ongoing supportability.



**Technical Support Subscription based Maintenance provides Cloud Support:** 24/7/365 access to skilled Technical Support Engineers. Global reach with 1,200 support professionals. Continuous support for Severity 1 cases (follow-the-sun model).

Advanced Machine Learning™ -

Machine learning is only as effective

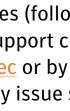
as the dataset from which it learns.

in the world with the best trained

most effective.

Symantec has the largest civilian dataset

machine learning system making it the



Memory Exploit Mitigation™– Symantec

technology designed to block attacks

commonly used popular applications

(Internet Explorer, Adobe Acrobat,

against known vulnerabilities in

Microsoft Office.

#### No limit on the number of technical support calls or cases created. Case creation online using MySymantec or by phone. Published Service Level Agreements by issue severity.

Team & personalized report.

Up to 6 Designated Contacts. Prioritized handling of suspicious files by Symantec's Security Response

Self-help Resources

### A "Subscription" is a fixed term right to access, use and/or benefit from Symantee's online products and services as defined in the Customer's Order Confirmation. A Customer may only use Symantec's online products and

Product Documentation with user guides and reference documentation. **Knowledgebase** with technical notes, how-to's, and tips. • Symantec Connect forum to engage online with other customers and and Symantec technicians. Visit Status.Symantec.com and subscribe to free automated incident and maintenance notifications for your Symantec cloud service. SymDiag Symantec's diagnostic and security analysis utility that provides insight into technical issues; reports and best practice recommendations. eLibrary with subscription access to over 1,500 on-demand, online training modules. Important Compliance **Obligations** 

services in accordance with the use meter or model under which the Customer

Confirmation, and as defined in the Customer Service Agreement. For further

has obtained use of the online product or service, and for the Subscription

Term as indicated in the applicable Subscription Instrument or Order

information, consult your product's End User License Agreement.

