Symantec Endpoint Management

Security
Productivity
Versatility

Introduction

Keeping users productive and protected as you manage an increasingly complex IT environment—with a wider range of devices and operating systems, more mobile and remote users, and more vulnerabilities and threats to combat—requires greater versatility than ever before.

Symantec endpoint management solutions strengthen endpoint security through real-time management, powerful patch management, and integrations with other Symantec security solutions. They maximize user productivity by speeding and simplifying software and operating system (OS) deployment and migration, integrating asset management, and enabling end-user self-service. And their versatility enables you to extend these key capabilities across all major desktop and server operating systems, securely manage endpoints inside and outside the perimeter, and automate common IT processes to reduce costs.
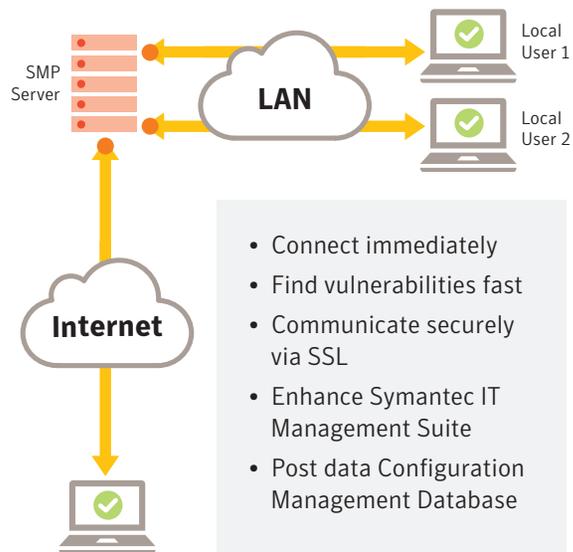

Real-time Management
Provisioning & Migration
Patch Management
Asset Management
Security Integrations
Self-service
Adaptable Management
Heterogenous Management
Process Automation

SECURITY
PRODUCTIVITY
VERSATILITY

SYMANTEC ENDPOINT MANAGEMENT

✓Symantec™

Security

Real-time management

Gain deep visibility into your organization's endpoints and software, including information about their state and who is using them. With historical and real-time data at your fingertips, you'll make better-informed decisions and take faster actions, such as identifying vulnerabilities and quickly deploying the appropriate patches and updates.

Real-time management collects data on demand and in real time

- Connect immediately
- Find vulnerabilities fast
- Communicate securely via SSL
- Enhance Symantec IT Management Suite
- Post data Configuration Management Database

Patch management

Quickly distribute patches and updates across operating systems and commonly used third-party applications. Patch management efficiently distributes patches at scale, even to low-bandwidth sites and remote or roaming endpoints outside the corporate network.

Symantec patch management
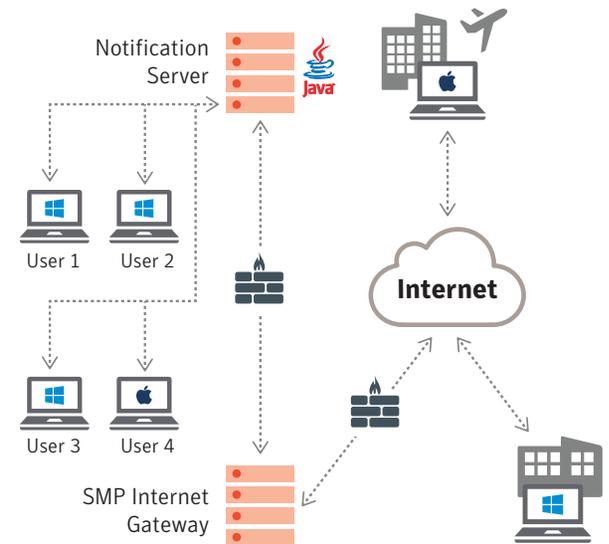
- Heterogeneous
- Inside and outside perimeter
- Third-party applications
- Supports MS compact and express updates
- Remote endpoints and locations
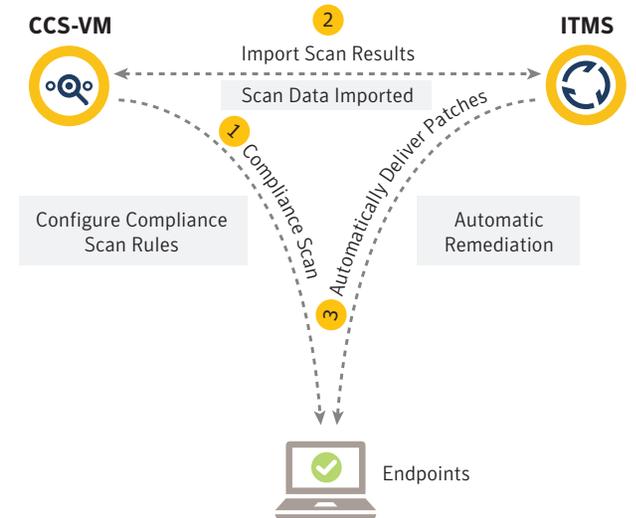- Flexible compliance reporting

Security integrations

Integration with Symantec Endpoint Protection (SEP) and Symantec Control Compliance Suite Vulnerability Manager extends and enhances endpoint security and vulnerability management. With SEP, you're able to quarantine endpoints that fail a compliance scan to prevent the spread of infection. Symantec endpoint management also monitors the health of the SEP agent and quickly remediates it if needed. With Vulnerability Manager, you can automatically scan for vulnerabilities and apply the appropriate patches.

Integration with SEP for endpoint compliance and quarantine

Notification Server

Compliance Scanning

User 1   User 2   User 3   User 4
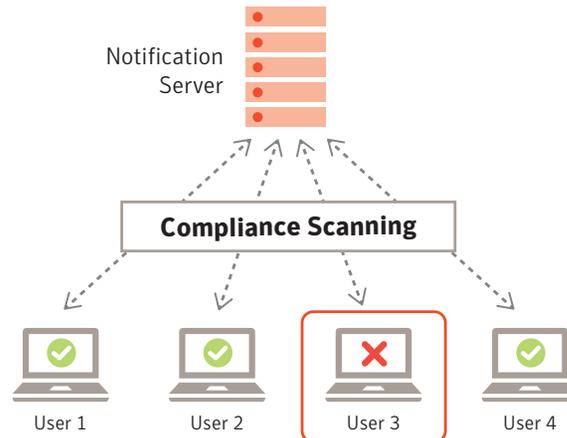
Integration with Symantec Control Compliance Suite Vulnerability Manager for automated vulnerability remediation

CCS-VM   2   ITMS

Import Scan Results

Scan Data Imported

1 Compliance Scan   3 Automatically Deliver Patches

Configure Compliance Scan Rules

Automatic Remediation

3

Endpoints

Productivity

Provisioning and migration

Reduce the time and cost to roll out and manage desktops, laptops, thin clients, and servers. Our endpoint management solutions deploy operating systems and software, and handle configuration and PC 'personality' migration across hardware platforms and operating systems. Automating these processes reduces user downtime and increases IT efficiency.

Windows 10 In-place Upgrade using Ghost Solution Suite
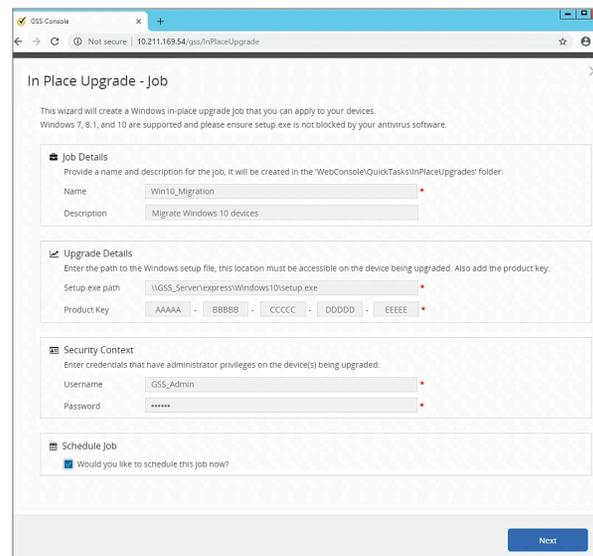
Asset management

Discover, inventory, and track all the hardware and software assets in your IT infrastructure and store this information in the Configuration Management

Database (CMDB). The CMDB manages the assets' hierarchical relationships to other configuration items, users, locations, departments, cost centers, and associated contracts. This information gives you credible information on the location and license status of every important OS, virtualization platform, and application instance. With this detailed, up-to-date information, your team can quickly identify problems, apply solutions, and document compliance.

Software License Compliance View

Self-service

A self-service portal, customizable with your company branding, provides an App Store-like user experience for requesting and installing software—with little or no administrator involvement required. The portal is accessible across all browsers and reduces help desk calls by simplifying software delivery and installation to match the method most users already use on their mobile devices.
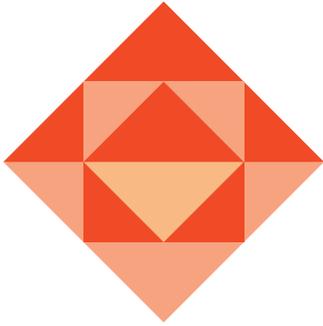
Symantec Software Portal

Versatility

Adaptable management

Manage all users consistently whether they're working at home, on the road, or anywhere in between. Give remote users the same software and patches as on-premises ones, and keep them current no matter how infrequently they connect to the corporate network. Symantec endpoint management also optimizes content distribution through peer-to-peer downloading. This provides greater scalability by utilizing endpoints to supplement the Symantec endpoint management infrastructure, minimizing the impact on network bandwidth with no changes to your network or security configuration.

For technicians with minimal experience, intuitive UI workspaces provide great versatility; they complement the full console and are simple to use. The built-in wizards for common tasks, such as delivering software, transform complex processes into simple step-by-step workflows that make even the newest administrator at ease and productive.

### Modern UI Workspaces designed for new technicians
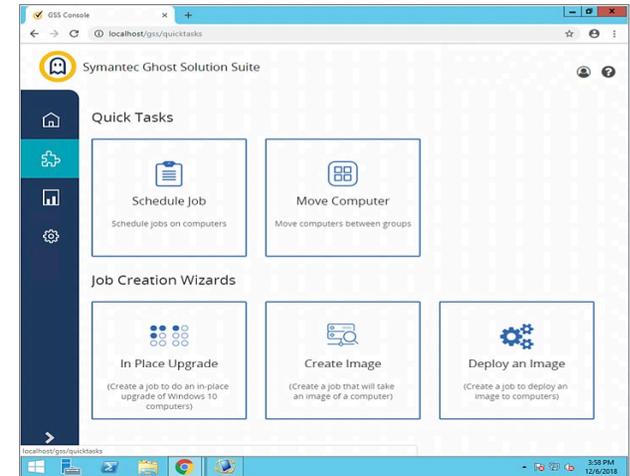

Process automation

Automate and streamline IT and business processes across multiple, disparate solutions via predefined workflow templates, with the ability to build custom workflows. By automating common, repetitive IT tasks, you'll uncover savings and increase productivity.

ServiceDesk Change Request Planning Form
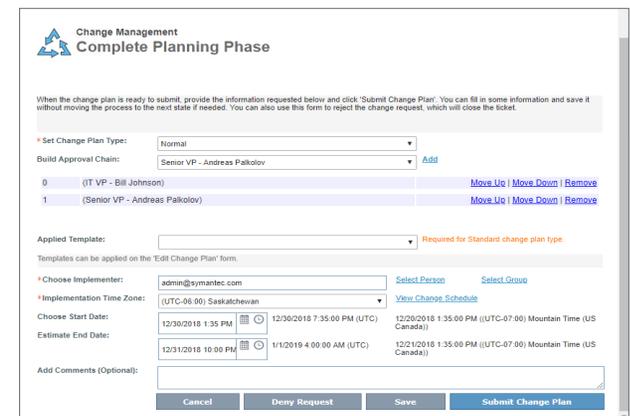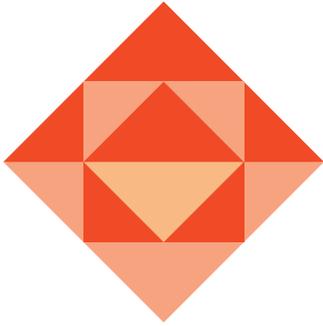
Intuitive Process Automation Using Workflow
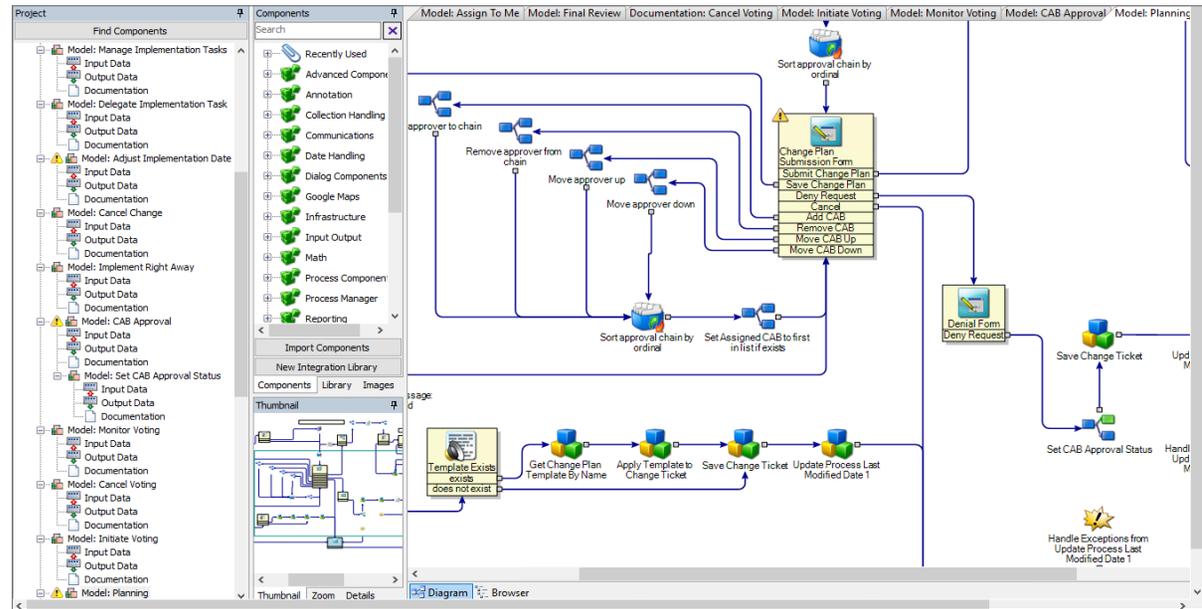
Heterogeneous management

Managing environments across operating systems and platforms, is critically important, as well as patching Microsoft and third-party applications. Our endpoint management solutions support Windows, Mac, and Linux for managing and patching desktops and laptops, and they support Windows, Mac, Linux, Unix, and virtual systems for managing and patching servers.

About Symantec

Symantec Corporation (NASDAQ: SYMC), the world's leading cyber security company, helps organizations, governments and people secure their most important data wherever it lives. Organizations across the world look to Symantec for strategic, integrated solutions to defend against sophisticated attacks across endpoints, cloud and infrastructure. Likewise, a global community of more than 50 million people and families rely on Symantec's Norton and LifeLock product suites to protect their digital lives at home and across their devices. Symantec operates one of the world's largest civilian cyber intelligence networks, allowing it to see and protect against the most advanced threats. For additional information, please visit www.symantec.com or connect with us on Facebook, Twitter, and LinkedIn.

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