



## Administration of Symantec™ Control Compliance Suite 11.x Study Guide

The following tables list the Symantec SCS Certification exam objectives for the *Administration of Symantec Control Compliance Suite 11.x* exam and how these objectives align to the *Symantec Control Compliance Suite 11.x: Administration* course.

Recommended courses to prepare for this exam:

- *Symantec Control Compliance Suite 11.x: Administration (ILT/VA/WBT)*
- *Symantec Control Compliance Suite 11.x : Risk Manager*

The product documentation for this exam is:

- *Symantec Control Compliance Suite 11.0 User Guide*
- *Symantec Control Compliance Suite Planning and Deployment Guide Version: 11.0*
- *Symantec CCS Assessment Manager Installation Guide Version 11.0*
- *Symantec CCS Assessment Manager User Guide Version: 11.0*

Familiarity with other resources:

- Symantec Connect
- Technical Support Knowledge Base
- Release Notes
- Product Help

Symantec Web sites:

- [Control Compliance Suite Product Support Landing Page](#)
- [Symantec eLibrary](#)
- [Symantec Product Solutions](#)
- [Symantec TV](#)

Examples of Hands-on Experience (Real World or Virtual):

- Understand the terminology used within Symantec Control Compliance Suite 11.x
- Define IT compliance and its components
- Describe the factors that can adversely affect compliance or risk
- Describe the benefits of Symantec Control Compliance Suite 11.x
- Describe the components of Symantec Control Compliance Suite 11.x
- Describe the features of Symantec Control Compliance Suite 11.x
- Describe the architecture of Symantec Control Compliance Suite 11.x

- Explain the workflow when performing data collection at a high level through the Symantec Control Compliance Suite 11.x
- Discuss the CCS Manager roles, operations, and workflow in each role
- Discuss the workflow through the reporting system
- Describe the factors that influence the choice of deployment model
- Plan the deployment of a Symantec Control Compliance Suite 11.x infrastructure in an enterprise network
- Understand software requirements
- Describe the steps to configure a newly-deployed Symantec Control Compliance Suite 11.x
- Describe the pre-defined Symantec Control Compliance Suite 11.x roles
- Perform basic troubleshooting techniques in the Symantec Control Compliance Suite 11.x infrastructure
- Deploy, configure, and manage CCS Managers
- Deploy, configure, and manage agent and agentless data collection
- Plan an upgrade to Symantec Control Compliance Suite 11.x
- Perform advanced troubleshooting
- Perform schema changes
- Perform custom external data integrations (EDI)
- Identify and apply updates
- Perform disaster recovery
- Perform infrastructure tuning

For more information on the Symantec Certification Program, visit <http://go.symantec.com/certification>.

## EXAM AREA 1

### Overview

<b>STS Exam Objectives</b>	<b>Course Topics from <i>Symantec Control Compliance Suite 11.0: Administration course</i></b>
Describe the features and modules of Symantec Control Compliance Suite 11.x and their functionality.	Lesson 1: Introduction to CCS 11.0 Topic: Introducing Symantec Control Compliance Suite 11.0
Identify compliance goals and how Symantec Control Compliance Suite 11.x can be used to achieve business objectives.	Lesson 1: Introduction to CCS 11.0 Topic: Overview of security and compliance Topic: Proactive security

## EXAM AREA 2

### Architecture, Planning and Deployment

STS Exam Objectives	Course Topics from <i>Symantec Control Compliance Suite 11.0: Administration course</i>
Identify the purpose and role of the major architectural components within Symantec Control Compliance Suite 11.x.	Lesson 1: Introduction to CCS 11.0 Topic: Introducing Symantec Control Compliance Suite 11.0
Describe how to plan for and deploy the Control Compliance Suite components of the Symantec Control Compliance Suite 11.x infrastructure.	Lesson 2: Installing the CCS Suite Topic: General predeployment considerations Topic: Preinstallation requirements Topic: Installation tasks  Lesson 4: Agents and Getting started with CCS 11.0 Topic: Agent based assets
Given a scenario, perform basic deployment troubleshooting in the Symantec Control Compliance Suite 11.x infrastructure.	Lesson 2: Installing the CCS Suite Topic: General predeployment considerations Topic: Preinstallation requirements Topic: Installation tasks  Lesson 4: Agents and Getting started with CCS 11.0 Topic: Agent based assets

## EXAM AREA 3

### System Management

STS Exam Objectives	Course Topics from <i>Symantec Control Compliance Suite 11.0: Administration course</i>
Describe how to configure the Control Compliance Suite components.	Lesson 3: Initial Configuration Topic: Initial configuration tasks Topic: Preparing for data collection
Describe how to configure users, roles, and access control.	Lesson 3: Initial Configuration Topic: Initial configuration tasks Topic: Preparing for data collection
Describe how to manage assets, including importing, grouping, tagging, etc.	Lesson 3: Initial Configuration Topic: Initial configuration tasks Topic: Preparing for data collection  Lesson 4: Getting started with CCS 11.0 Topic: Reconciliation rules Topic: Importing assets Topic: Agent based assets Topic: Standards manager asset discovery

<b>STS Exam Objectives</b>	<b>Course Topics from <i>Symantec Control Compliance Suite 11.0: Administration</i> course</b>
	Topic: Collecting and evaluating data
Explain how to manage the subsystem including licenses, certificates, secure certificates, etc.	Lesson 2: Installing the CCS Suite Topic: Preinstallation requirements  Lesson 3: Initial Configuration Topic: Initial configuration tasks Topic: Preparing for data collection Topic: Configuring Live Update  Lesson 4: Agents and Getting started with CCS 11.0 Topic: Agent based assets
Explain basic External Data Integration (EDI) connector concepts.	Lesson 8: External Data Systems Topic: External data integration Topic: Configure a data connector

## EXAM AREA 4

### Standards Manager

<b>STS Exam Objectives</b>	<b>Course Topics from <i>Symantec Control Compliance Suite 11.0: Administration</i> course</b>
Identify Standards Management concepts and the relationships between them.	Lesson 4: Agents and Getting started with CCS 11.0 Topic: Importing assets Topic: Agent based assets Topic: Standards manager asset discovery Topic: Collecting and evaluating data  Lesson 5: Standards Manager Topic: Working with standards Topic: Compliance and risk scoring Topic: Assessing compliance with standards
Describe how to collect, evaluate and report asset compliance with the standards.	Lesson 4: Agents and Getting started with CCS 11.0 Topic: Importing assets Topic: Agent based assets Topic: Standards manager asset discovery Topic: Collecting and evaluating data  Lesson 5: Standards Manager Topic: Working with standards Topic: Assessing compliance with standards Topic: Remediating assets

<b>STS Exam Objectives</b>	<b>Course Topics from <i>Symantec Control Compliance Suite 11.0: Administration</i> course</b>
Describe how to create and modify standards, sections and checks.	Lesson 5: Standards Manager Topic: Working with standards Topic: Assessing compliance with standards Topic: Mapping controls to checks  Lesson 6: Controls Studio Topic: About Controls Studio Topic: Working with Controls Studio
Describe how to create and run ad hoc queries from the Control Compliance Suite Console.	Lesson 7: Ad Hoc Queries Topic: Query building Topic: Querying your enterprise

## EXAM AREA 5

### Policy Manager

<b>STS Exam Objectives</b>	<b>Topics from <i>Symantec Control Compliance Suite 11.0 User Guide</i></b>
Identify Policy Management concepts.	Topic: Policy Manager concept
Describe how to perform policy tasks.	Topic: Working with policies Topic: Policy workflow Topic: Exceptions management

## EXAM AREA 6

### Risk Manager

<b>STS Exam Objectives</b>	<b>Course Topics from <i>Symantec Control Compliance Suite 11.0: Risk Manager</i> course</b>
Identify Risk Manager concepts.	Topic: Risk management concepts
Describe how to manage Risk Manager.	Topic: Using the risk management module Topic: Risk score methodology Topic: Action plans

**EXAM AREA 7**
**Assessment Manager**

<b>STS Exam Objectives</b>	<b>Topics from</b> <i>Symantec CCS Assessment Manger Installation Guide Version 11.0</i> <i>Symantec CCS Assessment Manager User Guide Version: 11.0</i>
Identify Assessment Manager concepts.	Topic: Introduction to procedural controls
Describe how to manage Assessment Manager.	Topic: Installation and configuration Topic: Using CCS Assessment Manager Topic: Integration with CCS

**EXAM AREA 8**
**Reports and Dashboards**

<b>STS Exam Objectives</b>	<b>Course Topics from</b> <i>Symantec Control Compliance Suite 11.0: Administration course</i>
Identify reporting and dashboard concepts.	Lesson 9: Reporting and Dashboards Topic: Dashboards Topic: Reporting
Describe how to manage the reports and dashboards.	Lesson 9: Reporting and Dashboards Topic: Dashboards Topic: Reporting

If you have questions about the Symantec Certification Program, send an email to [Global\\_Exams@symantec.com](mailto:Global_Exams@symantec.com).

**About Symantec**

Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored.

For specific country offices and contact numbers, please visit our Web site.

Symantec World Headquarters  
350 Ellis St.  
Mountain View, CA 94043 USA  
+1 (650) 527 8000  
1 (800) 721 3934  
[www.symantec.com](http://www.symantec.com)