Business Products

Cold Site/Disaster Recovery Product List



Purpose

With respect to cold site/disaster recovery rights, Symantec's Business products fall into three distinct product categories: High Availability, System or Data Recovery, and Other. The purpose of this document is to identify the products in each category. Symantec's Cold Site/Disaster Recovery policy can be found on the Business Products - Licensing page of the corporate Internet site.

This list is effective as of April 9, 2012 and is subject to change by Symantec by publication.

High Availability Products: Additional Licenses Required

The first category are those Business products that are designed to ensure a High Availability environment. As such, they must be licensed separately (i.e. require separate fee-based license purchase) for use in any cold site/disaster recovery environment. The following products comprise this category:

- Net Backup's Backup Reporter
- Storage Foundation Products:
 - Veritas Cluster Server
 - Cluster File Server
 - o Oracle RAC
 - Veritas Volume Replicator
 - and any other Storage Foundation products with "HA", "HA/Disaster Recovery" in the SKU description

System or Data Recovery Products: Additional Requirements Apply

The second category are those Business products that are designed to reduce the time to restore a customer's business operations (System or Data Recovery) in its cold site/disaster recovery environment. These products have restrictions on the Cold Site/DR licenses such as the number of testing days, Technical Support, etc. Subject to Symantec's Cold Site/Disaster Recovery Policy and the execution of a Cold Site/Disaster Recovery addendum, you are entitled to use a copy of your production license in a cold site/disaster recovery environment for the following products:

- Net Backup
- Storage Foundation Products (with the exception of those products listed in the High Availability section)
- Enterprise Vault
- Clearwell eDiscovery
- Backup Exec
- Backup Exec System Recovery
- Application Performance Manager
- Symantec Control Compliance Suite
- Symantec Security Information Manager
- Symantec Enterprise Security Manager

Other Products

For all other Symantec Business products, the rights included in your End User License Agreement (i.e. typically to make a single uninstalled copy of the Licensed Software for archival and disaster recovery purposes) will apply.