

# Symantec Cloud Workload Protection Privacy Notice



*Effective: December 19, 2016*

## **Purpose and Scope**

This Privacy Notice explains what data Symantec Corporation and its group of companies (“Symantec,” “we,” “us”) collects or processes from you and what we do with this data when you use Symantec’s Cloud Workload Protection (“Symantec™ Cloud Workload Protection”) and applies to data collected through or related to your use of the Symantec™ Cloud Workload Protection. Unless otherwise specified, this Privacy Notice does not apply to any other products/services or to data collected in any other way (online or offline) or for any other purpose.

For purposes of this Privacy Notice, “Personal Information” means any information relating to an identified or identifiable individual.

## **Data We Collect and Process (“Your Data”)**

Cloud Workload Protection may collect from your environment, and automatically transmit to Symantec, data that may include Personal Information. For the avoidance of doubt, certain categories of data may not be personally identifiable by Symantec.

- Administrator contact information including but not limited to name, email address, industry, country, phone number, company name, and address;
- Administrator and application related events including policy violations;
- License status, license entitlement information, license ID, and license usage;
- Device name, type, OS version, language, location, browser type and version, IP address and ID;
- Information associated with possible threats linked to servers and not individual users;
- Personal Information provided during configuration of the Service or any other subsequent service call;
- AWS account Details – Role ARN, SQS URL, list of AWS instances owned by user and their attributes like public and private IP Address, DNS, AMI ID, Region, Availability zone, VPC, Subnet, Auto scaling group, LoadBalancers, network interfaces, AWS tags, firewall groups, launch date, instance type (S/M/L). Based on configuration, we also collect CloudTrail updates from your AWS account. S3 bucket used by CloudTrail is accessed.
- Azure account details – Tenant ID, Client ID, User name, Password, list of Azure instances owned by user and their attributes like Availability set, Location, DNS name, Operating system, Size, Public IP, Private IP, Status, Resource group, Subnet, Tags, Virtual Machine ID (VMID), Virtual Networks, Subscription name, Subscription ID, Last health signal time and Network security groups.

Cloud Workload Protection utilizes the LiveUpdate functionality. For information about the LiveUpdate functionality, please refer to the [LiveUpdate Privacy Notice](#).

## **How We May Use Your Data**

Personal Information may be used as follows:

- Enabling, improving, or optimizing the performance of Cloud Workload Protection;
- License administration;
- Internal research and development, including improving Symantec’s products and services;
- Statistical analysis of product deployment, including analysis of trends and comparisons in our aggregated install base;
- Billing and support; and/or
- In an anonymized and/or aggregated form for the general security research purposes of:
  - Improving the detection of malware;
  - File sample analysis to discover advanced malware; and/or
  - Statistical analysis of product deployment and usage, including analysis of trends and comparisons in our aggregated install base.

## **How We Transfer, Store and Disclose Your Data**

We are a global organization and may transfer Your Data to other countries, including countries that may have less protective data protection laws than the country in which you are. We will take steps to ensure the necessary level of protection is in place for these transfers. For the purposes described in this Privacy Notice, your information (i) may be stored and processed manually and/or electronically through global systems and tools; (ii) may be disclosed to vendors or third parties, that process data on behalf of Symantec; (iii) may be disclosed in connection with any proposed or actual sale or other transfer of some or all assets of Symantec in the event of a reorganization, merger, acquisition, or sale of our assets; (iv) may be disclosed and shared if we are required to do so by law or in response to a request from law enforcement authorities; and/or (v) may be disclosed as otherwise permitted by you.

To promote research, awareness, detection, or prevention of security risks, Symantec may disclose Your Data to relevant public and private entities such as cybersecurity or identity theft research organizations and security software vendors. In such cases, we

# Symantec Cloud Workload Protection Privacy Notice



will endeavor to anonymize such information or to minimize any Personal Information to the extent reasonably possible without defeating purposes of security risk research, awareness, detection, or prevention.

## **How We Protect Your Data**

We have taken appropriate administrative, technical, organizational, and physical security and risk management measures in accordance with applicable laws to ensure Your Data is adequately protected against accidental or unlawful destruction, accidental loss, alteration, unauthorized disclosure, or access, use, and all other unlawful forms of processing of Your Data in our possession.

## **Your Obligation to Personal Information**

It is your responsibility to ensure that any disclosure by you to Symantec of Personal Information of your users or third parties is in compliance with applicable privacy and data security laws, including informing users and third parties that you are providing their Personal Information to Symantec, informing them of how it will be transferred, used, or processed, and gathering appropriate consents and other legal measures required for such transfer, use, or processing.

## **Data Access**

Subject to applicable laws, you have the right to ask us to provide you with information regarding the Personal Information we process about you, to revise Your Data, to delete your information, to withdraw your consent, or to remove you from any of our mailing lists. We may retain certain Information if necessary to prevent fraud or future abuse, or as otherwise required or permitted by law.

## **Contact Us**

Please contact us at [privacyteam@symantec.com](mailto:privacyteam@symantec.com) if you have any questions.

## **Changes to This Privacy Notice**

We reserve the right to revise or modify this Privacy Notice, and will note the date of its most recent revision above. If we make significant changes to this Privacy Notice, and where required by applicable law, we will either notify you either by prominently posting a notice of such changes prior to implementing the changes or by directly sending you a notification.