Business Case Version:2.0

Reqt. Tracking ID				
Project Title	<insert of="" project="" title=""></insert>			
Vertical\Geo targeted	□Telco □Xaas / Cloud □Public Sector □GSI's □ISD	□Regional APJ □Regional Americas □Regional EMEA □All □Other		
Requested Service	 □ Certification for regional markets (ex FIPS, MOPS, FSTEC, JCMVP) □ Product accreditation for specific environments (Ex. FISMA, FedRAMP,) □ Product integration into one solution □ Innovation (Specialized development efforts for either "new products" or existing products) □ New Feature/Functionality R&D □ Internationalization & Localization request □ Product regional specific content development 			
Priority	□High □Medium □Low			
Horizon (to be completed by GVO)	□H1 □H2 □H3			
Request for Product(s)	<what does="" offerings="" product="" th="" this<=""><th>opportunity relate to?></th><th></th><th></th></what>	opportunity relate to?>		
Submitted By:			Date:	
Original Request From:			Date:	
Executive Sponsor			Date:	

Executive Summary

<Use the Executive Summary to capture the reader's attention, providing a high level overview of the most important components of the Business Plan Provide an executive summary (high level) that captures only the essential elements of the business case being presented. Include the business case's most pertinent facts in a clear, concise, and strategic overview. This document should adequately explain the benefits that will be realized by completing the project and how they adequately out weight the total expected cost of undertaking the project. It must demonstrate that the project is fundamentally a sound positive step forward for the business. This section should contain the following:</p>

- The strategic value to Symantec of pursuing this opportunity
- The \$ value to Symantec of pursuing this opportunity
- Critical Success Factors of executing the strategy

Financial Analysis Summary

<Please include Addressable Market Summary and high level ROI analysis>

Next Steps	Timeframe
<please detail="" in="" next="" process<="" step="" td="" the=""><td>When will this step be completed?</td></please>	When will this step be completed?

Document Approvals			
Approver	Role	Approval	Date

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Section 2: Strategic Context

Strategy

<This section should include the following :>

- The corporate strategy that this opportunity supports
- The customer job that this opportunity fulfills
- The outcome desired from this opportunity
- % of addressable market that this opportunity will target
- Any similar activities and services provided in the past
- implications/risks of not doing the project/solution
- Options review and cost/benefit analyses of each

Market Opportunity

<Please provide market opportunity information here>

\$ Total Addressable Mkt | \$ Symantec Addressable Mkt | Current Symc Revenue \$ | CAGR over 3 yrs.

Customer Analysis

<This section should include the following :</p>

- Target Customers (description of ideal customer or target market, if applicable)
- Customer Needs (their business goals and how they are addressed by implementing the opportunity)
- Are current or target customers' business needs being met by Symantec or their current providers
- Symantec strengths and weaknesses as perceived by existing customers
- User profiles for this opportunity

Competitor Analysis

<This section should include the following :>

- Who are our competitors in this market/vertical
- What is our position relative to them?
- How will this opportunity improve our competitive positioning in this Vertical\Geo?

Financial Forecasting

<This section should include the following:>

- The estimated incremental revenue associated with this opportunity (please detail by quarter and FY)
- The deals that will be immediately impacted by implementing this opportunity (include SFDC tracking numbers)
- The pipeline of those opportunities i.e. when do you expect those deals to be booked?

Section 3: Description of Opportunity

Description of Opportunity

<This section should include a detailed description of what is required to be done. Please also include any information on any dependencies that exist. Please include references to supporting documentation where possible>

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Section 4: Project Planning

Estimated Effort (to be completed by Certification Team)

<This section should include the following:>

- Description of estimated effort to implement including:
- Outside services resource & skill requirements
 - Description
 - o Hours/Cost
- Internal Resource & Skill requirements
 - Description
 - Man Hours
 - Duration of investment (used to calculate OpEx)
- Capital Expenditure
 - Description
 - o Approx. Cost
 - o Depreciation timeframe

Estimated Cost Breakdown (to be completed by Certification Team)

Total	\$	\$	\$	\$	\$
CapEx					
Internal OpEx					
Outside Services					
Description of cost	\$ Q1	\$Q2	\$Q3	\$Q4	Total

Actionable Project Plan (to be completed by Certification Team)

<Based on the information from the previous sections, please provide a brief plan of action focusing on the suggested below categories>

- In scope
- Out of Scope
- Assumptions
- Constraints
- Risks

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Section 5: Summary and Recommendations

ROI Analysis (to be completed by Certification Team)

<Based on the information from the previous sections, please calculate ROI for this opportunity>

Summary and Recommendations (to be completed by Certification Team)

<Please summarise the conclusion and recommendation for this business case. Add any necessary supporting commentary to support the review of this decision in future discussions>

Reference Documents				
Reference Document	Description	Document Date Author		