

DevOps: Agile Operations Program Guide

Harness the power of agile IT operations and DevOps.

To thrive in today's application economy, IT operations must consistently deliver high performance—spanning modern apps with containers and microservices, hybrid cloud infrastructures and dynamic networks—and measure its effectiveness based on the quality of the user experience. With unified, full-stack monitoring across apps, infrastructure and networks, and new insights enabled by artificial intelligence and analytics, IT operations management solutions from CA ensure every user experience, on every app, across any platform—from mainframes to cloud-hosted containers—is flawless.

At this year's conference, we will cover how CA solutions have helped IT ops to:

- Transition workloads to cloud-based systems with confidence while providing the performance and reliability the organization expects
- Incorporate microservices—such as Docker, Red Hat OpenShift and AWS Zombie, Microsoft AZURE™ and Cloud Foundry—into application workloads to facilitate early, continuous and reliable application delivery and performance
- Deploy and monitor virtual networks architectures such as software-defined networking, network function virtualization, software-defined data center and software-defined wide area networking
- embrace multiple consumption models, including SaaS, to meet the needs of consumers across the organization

Don't miss out on this great opportunity to learn, engage and grow with the community of technology experts from CA, peer companies and industry leaders.

Empower yourself with Pre-Conference Education to create a competitive edge.

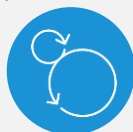
On Monday and Tuesday at CA World you can participate in product education classes, solution-focused workshops and bootcamps or experience the latest technology in our labs. With a \$3,000+ value in free* education, you can't afford to miss this opportunity. [Learn more...](#)



Technical Deep-Dive Sessions



Self-Directed Learning



CA Agile Academy and Agile Certifications



CA Product Certifications and Automation Training



Continuing Education Credits

Get first-hand insights from forward-thinking leaders.



Mike Gregoire
CEO
CA Technologies



Otto Berkes
CTO
CA Technologies



Todd Palino
Senior Staff Engineer,
Site Reliability
LinkedIn



Ali Siddiqui
GM, Agile Operations
CA Technologies

Agile operations innovation is real. Be informed, be surprised and even be entertained.

“I had my eyes opened to a tool (CA Application Delivery Analysis) I’d pretty much ignored, saw CA APM 10.5, spoke directly and openly with other customers I know by name, and now by face, discovered the next step in my environment is already being worked on by CA, saw that more of MY feedback is now being implemented in the various tools—I could go on and on...”

Agile operations customer following CA World '16

Agile Operations Programming

This year’s conference is packed with more content than ever before with the goal of helping you achieve better business outcomes that are mission-essential to your business and to your success. You’ll see more technical content at revamped Pre-Conference Education followed by two full days of conference programming, solution demonstrations, executive center one-on-ones and more.

Agile Operations (Cross-Portfolio)

Unify full-stack monitoring. Deliver flawless experiences. Optimize with analytics. DevOps – Agile Operations and the Modern Software Factory is the birthplace of great apps.

Session Code	Title	Content Area	Session Type
DO2T01S	Agile Operations Strategy and Solutions to Unify Full-Stack Monitoring, Ensure Optimal User Experiences and Augment Humans with Analytics	Agile Operations	Theater 2
DO2T61S	Tech Talk: Redefine Operations in a DevOps World—The New Role for Site Reliability Engineering	Agile Operations	Theater 2
DO2T08S	Business Transformation: IBM® Delivers Agility Through IT as a Service and the IBM Watson® Artificial Intelligence Platform	Agile Operations	Theater 2

Session Code	Title	Content Area	Session Type
DO2T62TS	Explore the New CA Digital Experience Insights SaaS-Based Monitoring and Analytics Solution	Agile Operations	Tech Talk
DO2T180T	Enterprise Transformation: UST Global® Manages Complexity with Ease and Embraces the Future of IT With Agile Operations Solutions from CA Technologies	Agile Operations	Tech Talk

Demo #	Title	Content Area	Session Type
5	Smart Bar: Design the Future of User Experience	Agile Operations	Exhibit Center Demo
218	Demo: Monitor Your App in 7 Minutes or Less	Agile Operations	Exhibit Center Demo
219	Demo: Deliver a Five-Star Digital Experience	Agile Operations	Exhibit Center Demo
216	Demo: Let's Talk Upgrades	Agile Operations	Exhibit Center Demo

Application Performance Management and Analytics

Make a great customer experience a competitive advantage.

Session Code	Title	Content Area	Session Type
DO2T04S	Vision and Roadmap: Deliver Smart Analytics and Fuel Application Innovation with CA Application Performance Monitoring	Agile Operations	Theater 2
DO2T10P	Panel: Discuss Modern Application Monitoring with Your Peers and Industry Experts	Agile Operations	Theater 2

Session Code	Title	Content Area	Session Type
DO2T100E	Monitor, Triage and Diagnose Mobile and Web Applications*	Agile Operations	Pre-Conference Education

DO2T101E	Create Custom Dashboards in CA App Experience Analytics with Elastic Search and Kibana*	Agile Operations	Pre-Conference Education
DO2T102E	Monitor Modern Applications in the Cloud*	Agile Operations	Pre-Conference Education
DO2T103E	Pivot from User Experience to Root Cause Using the Analytics Behind Assisted Triage*	Agile Operations	Pre-Conference Education
DO2T104E	Enrich, Contextualize and Visualize Your Environment*	Agile Operations	Pre-Conference Education
DO2T105E	Use the Power of APIs in CA Application Performance Management to Integrate with Your DevOps Toolchain*	Agile Operations	Pre-Conference Education
DO2T106E	Leverage Best Practices to Operationalize CA Application Performance Management*	Agile Operations	Pre-Conference Education
DO2T107E	Maximize Value from Onboarding and Monitoring Mission Critical Applications*	Agile Operations	Pre-Conference Education

***Preregistration is strongly encouraged, as space is limited; preregistered attendees will be admitted first.**

Title	Content Area	Session Type
Partner Exam: CA Application Performance Management for CA Proven Sales Professional Certification	Agile Operations	Web-Based Training
Partner Study Group: CA Application Performance Management for Presales Certification	Agile Operations	Study Group
Partner Workshop: CA Application Performance Management for CA Certified Expert Certification for Presales	Agile Operations	Workshop
Partner Study Group: CA Application Performance Management for Implementers/Architects	Agile Operations	Study Group
Partner Exam: CA Application Performance Management for CA Proven Implementation Professional Certification	Agile Operations	Web-Based Training
Partner Workshop: CA Application Performance Management for CA Certified Expert Certification Implementers/Architects*	Agile Operations	Partner Workshop

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Session Code	Title	Content Area	Session Type
DO2T34S	ADP Shares Tips for Rapid Deployment and Utilization of CA Application Performance Management 10.5 at Scale	Agile Operations	Case Study
DO2T35T	Barclays Banks on Modern Application Development and Monitoring to Ensure Optimal Customer Experience	Agile Operations	Case Study
DO2T37T	Verizon Communications Accelerates Development with a DevOps Dojo	Agile Operations	Case Study
DO2T30T	Find and Prioritize Common App Performance Issues Automatically with CA Application Performance	Agile Operations	Tech Talk
DO2T31T	Achieve a Customer-Centric View Across Web, Mobile and Wearables	Agile Operations	Tech Talk
DO2T32T	Use CA Application Performance Management to Turbocharge Continuous Delivery and Integration	Agile Operations	Tech Talk

DO2T33T	Accelerate Business Insights and Improve Customer Journey with CA App Experience Analytics	Agile Operations	Tech Talk
DO2T36TS	Monitor the Performance of APIs Across the Application Lifecycle	Agile Operations	Tech Talk
DO2T140D	Explore New CA Application Performance Management Transaction Tracing Capabilities for Complex, Multi-Hop, Multi-Platform Middleware Environments	Agile Operations	Tech Demo

Demo #	Title	Content Area	Session Type
4	Smart Bar: Application Performance Management and Analytics	Agile Operations	Exhibit Center Demo
201	Best-in-Class, SaaS-Based API Monitoring	Agile Operations	Exhibit Center Demo
202	Shift Left: Monitor Apps in Dev	Agile Operations	Exhibit Center Demo
203	Nastel for Complex, Multi-Hop, Multi-Platform Middleware Environments	Agile Operations	Exhibit Center Demo
204	What's New in CA Application Performance Management 10.7	Agile Operations	Exhibit Center Demo
213	Monitor User Experience Proactively	Agile Operations	Exhibit Center Demo
220	Deliver a Five Star Mobile App Experience	Agile Operations	Exhibit Center Demo

Infrastructure Management and Analytics

Get 360-degree visibility into systems and infrastructure performance.

Session Code	Title	Content Area	Session Type
DO2T05S	Vision and Roadmap: Get 360-Degree Visibility into Cloud and Hybrid Infrastructure Performance	Agile Operations	Theater 2
DO2T16P	Panel: Learn Best Practices for Monitoring Modern, Cloud and Hybrid IT Environments	Agile Operations	Theater 2

Session Code	Title	Content Area	Session Type
DO2X110E	Explore What's New in CA Unified Infrastructure Management*	Agile Operations	Pre-Conference Education
DO2X111E	Leverage Contextual Log Analytics to Identify Underlying Problems and Resolve Issues Faster with Agile Operations Solutions From CA*	Agile Operations	Pre-Conference Education
DO2X112E	Monitor Public Cloud Infrastructure Holistically with CA Unified Infrastructure Management*	Agile Operations	Pre-Conference Education
DO2X113E	Use Predictive Capacity Analytics and CA Unified Infrastructure Management to Optimize Utilization of Modern, Hybrid Infrastructures*	Agile Operations	Pre-Conference Education
DO2X114E	Master Health and Ad Hoc Reporting in CA Unified Infrastructure Management*	Agile Operations	Pre-Conference Education
DO2X115E	Gain Fast Access to Innovation and Lower Cost of Ownership with SaaS-Based Infrastructure Monitoring*	Agile Operations	Pre-Conference Education

DO2X116E	Automate Discovery and Monitoring Deployment of Your Custom Application Infrastructure with CA Unified Infrastructure Management*	Agile Operations	Pre-Conference Education
DO2X117E	Get Proactive Insights Across Your IT Infrastructure with Operational Analytics and Intelligence*	Agile Operations	Pre-Conference Education

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Title	Content Area	Session Type
Partner Exam: CA Unified Infrastructure Management for CA Proven Sales Professional Certification	Agile Operations	Web-Based Training
Partner Study Group: CA Unified Infrastructure Management for Presales Certification	Agile Operations	Study Group
Partner Workshop: CA Application Performance Management for CA Certified Expert Certification for Presales	Agile Operations	Workshop
CA Unified Infrastructure Management for Implementers/Architects	Agile Operations	Study Group
Partner Exam: CA Unified Infrastructure Management for CA Proven Implementation Professional Certification	Agile Operations	Web-Based Training
Partner Workshop: CA Unified Infrastructure Management for CA Certified Expert Certification Implementers/Architects*	Agile Operations	Partner Workshop

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Session Code	Title	Content Area	Session Type
DO2T40T	bet365 Improves Its Odds for Site Reliability with Unified Monitoring and Contextual Log Analytics	Agile Operations	Case Study
DO2T41T	Ensure Your SAP [®] Infrastructure Runs at Lightning Speed	Agile Operations	Tech Talk
DO2T42T	Ensure Your Citrix [®] Infrastructure Delivers an Optimal User Experience	Agile Operations	Tech Talk
DO2T43T	Monitor Any Infrastructure Service with CA Unified Infrastructure Management	Agile Operations	Tech Talk
DO2T45T	Drive Smarter IT Operations with Analytics-Driven Operational Intelligence	Agile Operations	Tech Talk

Demo #	Title	Content Area	Session Type
1	Smart Bar: Infrastructure Management and Analytics	Agile Operations	Exhibit Center Demo
205	Monitor Hybrid Cloud and Modern Infrastructures	Agile Operations	Exhibit Center Demo
206	Explore What's New	Agile Operations	Exhibit Center Demo
211	Speed Resolution with Analytics Driven Insights	Agile Operations	Exhibit Center Demo
212	Analyze Ops Data for Faster Triage	Agile Operations	Exhibit Center Demo

Network Operations and Analytics

Enable full-stack network monitoring for traditional to software-defined everything (SDx) architectures.

Session Code	Title	Content Area	Session Type
DO2T06S	Vision and Roadmap: Leverage Full Stack Network Monitoring for Traditional to SDx Architectures	Agile Operations	Theater 2
DO2T21P	Panel: Learn How Your Peers Solve Digital Transformation Challenges	Agile Operations	Theater 2
DO2T22P	Panel: Monitor the Hottest SDs Architectures with Network Operations and Analytics Platform	Agile Operations	Theater 2
DO2T23S	Case Study: O2/Telefonica Transitions from CA eHealth [®] to CA Performance Management for Modern Network Operations Dashboards, Reporting and Differentiated SDN Service Offerings	Agile Operations	Theater 2

Session Code	Title	Content Area	Session Type
DO2X120E	Utilize Open API for Intuitive Dashboards Delivering Network Operations Insights and Intelligence*	Agile Operations	Pre-Conference Education
DO2X121E	Configure Network Operations for Comprehensive Fault and Performance Monitoring of SDN and SD-WAN Environments*	Agile Operations	Pre-Conference Education
DO2X122E	Achieve Operational Efficiency Through Network and Infrastructure Monitoring Integrations*	Agile Operations	Pre-Conference Education
DO2X123E	Discover the Eight Metrics That Matter for Intuitive NetOps Packet and Flow Analysis and Reliable Application Delivery*	Agile Operations	Pre-Conference Education
DO2X124E	Dive Deep into New Versions of Network Operations Fault and Performance Monitoring	Agile Operations	Pre-Conference Education
DO2X126E	Build Full Stack Network Operations Dashboards with CA Business Intelligence*	Agile Operations	Pre-Conference Education
DO2X127E	Got FITPAL? Build Intuitive Network Operations Dashboards for Full Stack Visibility, Healthy Network Architectures and Exceptional Application Experiences	Agile Operations	Pre-Conference Education
DO2X128E	Leverage CA Performance Management Strengths for CA eHealth Reporting Concepts	Agile Operations	Pre-Conference Education

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Session Code	Title	Content Area	Session Type
DO2T51T	Fujitsu Ensures a Reliable Customer Experience with Modern Wi-Fi Monitoring	Agile Operations	Case Study
DO2T58T	Tech Talk: IT Services Provider Embraces SDN and Relies on NetOps Solutions from CA to Ensure Consumer Experience for Web Interactions	Agile Operations	Case Study

Session Code	Title	Content Area	Session Type
DO2T52T	Manage Multiple Networks and Infrastructures from a Single Console; Network Operations for MSPs and Large Enterprises	Agile Operations	Tech Talk
DO2T54T	Explore What's New in CA Spectrum® 10.3	Agile Operations	Tech Talk
DO2T55T	Explore What's New in CA Performance Management 3.5	Agile Operations	Tech Talk
DO2T56T	Uncover the Secrets to Public Cloud Internetwork Monitoring	Agile Operations	Tech Talk
DO2T50T	Gain Deep Visibility into Advanced Cisco Application Centric Infrastructure Architectures for Fault and Performance Management	Agile Operations	Tech Talk
DO2T160D	Analyze Application Delivery in Amazon Web Services, Microsoft® AZURE® and Hybrid Cloud Environments	Agile Operations	Tech Demo
DO2T161D	Ensure Optimal Customer Experience in Cisco® Application Centric Infrastructure Environments	Agile Operations	Tech Demo
DO2T162D	Leverage Active Testing and Monitoring Integrated with Network Operations and Analytics to Automatically Validate Network Behavior and Proactively Find and Fix Network Problems	Agile Operations	Tech Demo

Demo #	Title	Content Area	Session Type
3	Smart Bar: Network Operations and Analytics	Agile Operations	Exhibit Center Demo
207	Analyze Network Application Performance	Agile Operations	Exhibit Center Demo
208	Analyze Application Delivery with Ixia	Agile Operations	Exhibit Center Demo
209	Leverage Active Testing with Netrounds	Agile Operations	Exhibit Center Demo
210	Monitor Cloud-Ready, Software-Defined Networks	Agile Operations	Exhibit Center Demo
214	Orchestrate, Manage, Automate SDx With NetLayer	Agile Operations	Exhibit Center Demo
215	Pinpoint Root Cause for Network Issues	Agile Operations	Exhibit Center Demo
217	Diagnose Network Performance Issues	Agile Operations	Exhibit Center Demo

Service Operations and Analytics

Align IT operations and business-service delivery and explore the future of service operations management and service analytics

Session Code	Title	Content Area	Session Type
DO2X130E	Explore What's New in CA Service Operations Insight 4.2 and What's Planned for the Future	Agile Operations	Pre-Conference Education
DO2X131E	Resolve Business Service Issues Faster with the Integration of CA Service Operations Insight , CA Spectrum® and CA Unified Infrastructure Management	Agile Operations	Pre-Conference Education

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DO2X132E	Maximize User Adoption and Improve Issue Triage with Persona-Based Dashboards; Increase Value-to-the-Business and Communications with the Business with Intuitive Reports	Agile Operations	Pre-Conference Education
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Session Code	Title	Content Area	Session Type
DO2T60TS	Vision and Roadmap: Explore the Future of Service Operations Management and Service Analytics	Agile Operations	Tech Talk

Demo #	Title	Content Area	Session Type
2	Smart Bar: Service Operations Management and Analytics	Agile Operations	Exhibit Center Demo

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