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CA Project & Portfolio Management Modern PMO (mPMO)

At A Glance

The project management office (PMO) is evolving from a project focus to business focus, and into a value-driven and strategic central role in many organizations. The CA Project & Portfolio Management Modern PMO (mPMO) service guides organizations toward a model that empowers, scales, adapts quickly and is more responsive to meeting evolving business needs. The mPMO is established through coaching in leading practices for defining PMO process, procedure and policy architecture; organizational enablement for empowering users and accelerating adoption to gain value; technology services for implementing or extending a flexible solution for incremental value; and success and strategic management, including developing and executing a success roadmap.

KEY OUTCOMES

- **Define ecosystem rhythms, process, procedure, policy and operational measurement architecture** for improved outcomes.

- **Implement or extend a foundation** of flexible solutions for incremental value.

- **Enable and empower users** to accelerate adoption and gain overall value.

KEY SERVICES FEATURES

- **Achieve meaningful PMO delivery** by strategically building the project and portfolio management ecosystem.

- **Transform your mPMO strategy** based on outcomes.

- **Leverage leading practice mPMO and implement recommended enhancements** at your own pace and with your own core team, or implement right away with CA Services assistance.

- **Improve tool usage** with tailored approaches for managing checks and balances across handoffs and centrally design or modify interactions to improve adoption.

- **Monitor adoption and value delivery data quality** for process compliance.

- **Provide details for key capability maturity categories from a single approach** to assess ecosystem, resources and opportunity areas, then prioritize training and improvement strategies.

Build meaningful PMO change with the transparency necessary for continuous execution of your pipeline of initiatives. The modern PMO is how future-ready companies sense change and respond to it proactively, and CA Services can help your PMO build the bridge between the strategic and tactical sides of your business.

Following the modern PMO model, this practical hands-on service is designed to build or strengthen value-focused culture, data-driven decisions, efficient and effective change management, team-oriented structure, and support of an entrepreneurial mind-set. This service does not require your organization to be at a certain level of PPM maturity; new or advanced alike can benefit.

To start, the mPMO is established with coaching across these areas: leading practices for PMO process, procedure and policy architecture; implementing or extending solution flexibility; system expertise; and developing a success roadmap. Phases tie to current industry thought leadership and leading practices, and CA Services mPMO experts work closely with you during each phase.

Operational efficiency and quality delivery examines foundational PMO artifacts for adoption and culture, practices and skills, and tactical guidance across multiple areas. For adoption, you'll plot necessary changes for achieving outcomes and design supporting technologies and tools from within the solution—using common and out-of-the-box functionality—to build organizational readiness into every step. Plus, approaches and leading practices for communication, training and tracking continuous improvement are detailed. The mPMO service pivots organizations toward project and portfolio management as a people-centric solution, building an ecosystem that forges strong links between outcomes, processes, operating rhythms and organizational readiness with a best-in-class project and portfolio management solution.

The mPMO service gives you the tools and timelines for driving business agility, with a structure tailored to your organization and a toolkit stocked with custom content for execution follow-through. All deliverables are co-created with your team so they are invested in the transformation process. Recommended KPIs and quantitative measurements simplify how to measure success.

The core service delivers the following:

- Management Operating System (MOS), which, among its many sections, contains the overview and operating principles; capabilities, maturity and roadmap; usability and persona security; a PPM ecosystem process with rhythm; and reporting and integrations.

- Organizational Readiness Approach (ORA), which includes approach and assumptions, including preferred methods. The ORA also includes key reusable artifacts, communications plan, training strategies, communications tools and contacts, and the communications calendar and cadence. You'll also receive templates for general and targeted communications, and a persona-based map for communications and training.

As part of the process, CA mPMO experts may complete and share the following:

- PPM Maturity Assessment
- Business Process Requirements (BPR)
- Foundational System Requirements (FSR) for Organizational Readiness

The mPMO plan considers out-of-the-box and common use tool or solution capabilities, which makes it easier to make progress.

Select only the service components you need, with mix-and-match compatibility between each one. This flexibility gives you more control based on your priorities, team availability and budget.

More About the Modern PMO

- CA Services PPM Insights blog: "Enable adoption when implementing organizational readiness" Part 1 Part 2
- Modern PMO white papers, videos, research and Modern PMO blog series here
- Dowload The Need for a Modern PMO white paper

About CA Services

Include CA Services as part of your strategy for better business outcomes. Leveraging our expertise and best practices, we'll work with you to align project goals to the outcomes of greatest value and priority to your organization, and help you accelerate your business transformation through:

- Organizational enablement: enabling users and accelerating solution adoption to speed value realization.
- Technology services: implementing a flexible solution that delivers incremental value and that will grow and adapt to evolving business needs
- Success management: assisting you with development and execution of a clear plan for long-term success.
- See how CA Services can help: Services for CA PPM
- The latest CA training, when and where you need it: CA Education

For more information, please visit **ca.com/ppmservices**

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CA Services has an unwavering commitment to your success. Our best practices and experience from thousands of engagements help you accelerate business value and achieve your desired business outcomes. CA Services helps you achieve those outcomes through enabling your organization, accelerating your technology services and managing your long-term success for full value realization.

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate—across mobile, private and public cloud, distributed and mainframe environments. Learn more at ca.com.