

Specific Program Documentation

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Program Name: CA IT Client Manager

Specified Operating Environment

Certified Windows Server Platforms

- Microsoft Windows 2008
- Microsoft Windows 2003 R2
- Microsoft Windows 2003 with Service Pack 2 applied
- VMWare ESX Server 3.0

Certified Linux Server Platforms

- Red Hat Enterprise Linux 5.0 x86
- Red Hat Enterprise Linux 4.0 x86
- Red Hat Enterprise Linux 3.0 x 86 (32 bit only)
- SUSE Linux Enterprise Server 10 sp1 (SLES) x86
- SUSE Linux Enterprise Server 9 (SLES) x86

Note: Red Hat Enterprise 3 SMP Kernel 2.4.21-20 is not supported at this time.

Certified UNIX Server Platforms

- Sun Solaris 10/9 SPARC (64 bit only)
- HP/UX 11.31/11.23 PA-RISC (64 bit only)
- AIX 6.1/5.3/5.2 (64 bit only)

Certified Server Platform Notes

All Windows, Linux and Unix Server Platforms noted above are certified on both 64 bit and 32 bit unless specifically noted.



The CA Software's specifications and specified operating environment information may be found in Implementation Guide documentation accompanying the CA Software.

Licensing Model

CA IT Client Manager is priced per managed system. Pricing for those systems that have a resident agent are determined by the operating system of the managed asset.

The customer has the option to purchase a separate patch subscription license, which is required to receive patch management content. Patch content is available in territories where it has been localized. Please review the Product Compatibility Matrix at <http://support.ca.com> for current localizations.

A "Managed System" is any physical or virtual computer system that can host an operating system, including, but not limited to, a desktop computer, server, or laptop computer, that is administered or managed by the Licensed Program (IT Client Manager / IT Inventory Manager) by way of a CA management agent, whether it resides on the asset or not.

A "Non-CA managed system" has their inventory gathered by a non-CA management agent; however, the information about that asset is still stored in the Management Database (MDB). This asset information may have been obtained using the SMS Connector or Asset Collector.

If the CA IT Client Manager Patch Subscription is listed on the applicable Order Form, Customer is granted a term license to use such program with CA IT Client Manager beginning on the Term Start Date and ending on the End Date for the subscription term. The term license for the CA IT Client Manager Patch Subscription shall automatically renew and be extended for successive periods equivalent to the original term, subject to the parties' agreement concerning fees to be paid during each extended term.

When CA Software is used on multiple machines (physical and "virtual"), each such use of the CA Software shall be counted for the purposes of determining the Authorized Use Limitation for that CA Software. A "virtual" PC or server environment is created where Virtual Machine Technology (which applies to both client and server hardware) is used to enable multiple instances of an operating system(s) to run on a single computer simultaneously.

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