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Product Brief

Automic® OmniView

Key Benefits

- Simplify understanding of complex business application workload
- Improve compliance with fully documented processes
- Rapidly access IT workflows, reducing problem resolution times
- Extend visibility of IT workloads to business users
- Reduce the cost of keeping IT workload knowledge

Key Features

- **Real-time views of IT workflows** let users access the latest documentation that includes the most recent changes.
- **Intelligent search** finds all workflows that are related by job name, job type, business application or server name.
- **Dynamic flowchart** simplifies visualization of IT workloads, allowing users to zoom into complicated process flows for more details, and zoom out to see the big picture.
- **Multi-level visualization** including file transfer details, metadata details, SAP details, pre and post conditions, calendar references, sync objects, external objects, activated objects, schedule objects and scripts content.
- **Runbooks and comments** add instructions and explanations about jobs and workflows and make them available across IT and business teams.

At A Glance

Automic® OmniView gives organizations a permanent record of their jobs, workflows and configuration data, which is both easily accessible and cost-effective. This enables IT managers to optimize processes, improve quality of service, fully master the potential impact of possible changes and plan accordingly.

Business Challenges

Knowledge transfer is a strategic requirement in IT Operations. People change job responsibilities and technology is constantly evolving. Enterprises need end-to-end visibility of their process flows to understand the consequences of changes to current procedures and the introduction of new workloads. However, understanding complex process flows, sharing information and ensuring that processes are documented presents IT Operations with significant challenges:

- Understanding the associations between IT workflows and business processes presents difficulties.
- Limited visibility of end-to-end process flows makes it difficult to determine the enterprise-level impact of changes to job plans.
- Relying on staff to maintain manual records of IT workflows is time-consuming and error-prone.
- Troubleshooting scheduler problems takes extra time when staff are unable to access the relevant documentation.
- Lack of alignment between what IT Operations does and what the business needs can impact performance and throughput.

There are numerous benefits that IT departments can realize from automating documentation of the production schedules and job plans that support their business operations.

Solution Overview

Automic OmniView allows you to harvest the knowledge contained in your IT workflows to improve your understanding of the complex interdependencies that support your business operations. Automic OmniView automatically documents IT operations processes, providing a fully documented repository of all production processes. Information is updated on an ongoing basis, so that it is completely up to date, even for changes made on the fly. Available in multiple formats, including HTML and PDF, the generated documentation is fully standardized so that it can easily be shared across teams.

Solution Overview (con't)

Automic OmniView extracts information that lets you document processes you've never documented before. It has the capability to either connect directly to the Automic® Automation Engine or be offline, based on a point-in-time repository of the process flows. Automic OmniView offers extended functionality to the Automation Engine, offering enhanced flowcharting, printing and online sharing of the process flow.

Preparing the Target Environment

Related Products

• **Automic® Workload Automation.** Deliver a fully automated enterprise with intelligent business automation.

For more information, please visit ca.com/automation.