Binding Corporate Rules at CA Technologies

A top priority for CA and its global subsidiaries is the protection of the personal data of our customers, employees, partners and others with whom we do business.

In addition to the commitments CA makes in our <u>Privacy Statement</u>, and to our Privacy Shield principles, we are proud to have obtained approval of Binding Corporate Rules (BCRs) as a controller of personal data. These BCRs are one example of how CA builds privacy and the protection of employees' and customers' personal data into its core business operations.

What are Binding Corporate Rules?

BCRs allow multinational companies to transfer personal data from the European Economic Area (EEA) to their affiliates located outside of the EEA in compliance with European privacy laws. BCRs provide a framework for organizations to ensure that privacy concerns are addressed and help promote awareness of data privacy throughout the organization. BCRs were developed by the European Union as an approved means of authorizing transfers of personal data outside of Europe. To be successful in obtaining BCRs, organizations must demonstrate that they have adequate safeguards in place to protect data. BCRs are considered the highest standard for compliance in data privacy and personal data protection worldwide.

How does this apply at CA?

CA's BCRs apply to all personal data of past, current and potential employees, customers, resellers, suppliers, service providers and other third parties that CA uses as a data controller, which means the data is used for CA's own business purposes (such as Human Resources, Contracts and Marketing information) -- wherever such data is collected and used by CA. With BCRs, CA is authorized to transmit such personal data to its global subsidiaries in order to render services. Personal data will, however, only be transmitted to subsidiaries or third parties securely and in compliance with all applicable laws.

BCRs set forth the standards that CA affiliates who process personal data must apply when they transfer personal data internationally, whether to other affiliates or to external service providers.

Our BCRs bind CA affiliates certain objectives, including those outlined below with respect to the handling of personal data:

Focus Areas	Summary of Objectives
Purpose Limitation and Data Flow	Personal data is collected and processed for legitimate purposes and in accordance with CA's policies and procedures
Data Quality and Proportionality	Personal data is kept accurate, is not excessive, and is disseminated in a secure manner
Right of Access, Rectification, Erasure and Blocking of Data	Data subjects may exercise rights with respect to their data, such as access, rectification and erasure
Automated Individual Decisions	Decisions are not based solely on automated processing of data
Security and Confidentiality	Appropriate security controls are in place to protect data against unauthorized access, accidental alteration and destruction
Restrictions on Transfers and Onward Transfers	Data transfers to third parties are under appropriate agreements with adequate levels of protection
Mutual Assistance and Cooperation with Data Protection Authorities	Affiliates cooperate with Data Protection Authorities and with individuals when handling complaints

All CA affiliates who process personal data have signed an agreement and are bound to comply with the BCRs. In addition, a copy of the BCRs can be provided upon written request to CA's Privacy Officer here.

If you have any questions regarding the provisions of our BCRs, your rights under the BCRs or any other data protection issues, you can contact CA's Privacy Officer here or at the address below who will process the matter or will forward it to the appropriate person or department within CA. Click here to see CA's BCRs listing on the European Commission site.

Global Privacy Officer:

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Assistant General Counsel and Privacy Officer CA Technologies

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The complete list of CA affiliates included in our BCRs

CA Argentina S.A.

CA (Pacific) Pty Ltd.

CA Belgium SA

CA Programas de Computador Participacoas Servicos Ltda

CA Canada Company

CA de Chile, S.A.

CA (China) Co.

CA (Hong Kong) Limited

CA Software de Colombia S.A.

CA CZ, s.r.o

CA Software ApS

CA Limited (formerly CA Plc and fomerly Computer Associates Plc)

CA Technology R&D Limited

Computer Associates Holding Ltd.

Computer Associates UK Limited

CA Software Finland OY

CA SAS (can just write "CA")

CA Computer Associates European Holding GmbH

CA Computer Associates Holding GmbH

CA Computer Associates Technology GmbH CA Deutschland GmbH CA Software Osterreich GmbH CA Hellas Software Services Sole Partner LTD CA (India) Technologies Private Limited CA Software Israel Ltd. CA Technologies R&D Israel Ltd. CA S.r.l. CA Japan, Ltd. Computer Associates Japan Holdings, Y.K. Computer Associates Luxembourg S.a.r.L CA (Malaysia) SDN BHD Computer Associates TCG Software Holdings (Mauritius) Limited CA Services, S.A. DE C.V. CA Software de Mexico, S.A. de C.V CA Europe Holding B.V. CA software BV CA Software Holding BV CA Pacific (NZ) Limited CA Norway AS CA de Peru, S.A. CA Sp. z.o.o CA Technologies Unipessoal Ltd. -CA (Singapore) Pte Ltd. CA Korea Inc. Ltd. CA Foreign Spain, SLU - no employees CA IT Management Solutions Spain, S.L.U. CA Technologies Development Spain, S.A.U. CA Software Sweden AB CA (Schweiz) IT Management Solutions GmbH CA Europe SARL CA (Taiwan) Ltd. CA Sales (Thailand) Co., Ltd. CA Bilgisayar Yazilim Pazarlama Ltd.

CA Arabia FZ-LLC

Computer Associates Uruguay, S.A.

CA Foreign, Inc.

CA Services, LLC

CA, Inc.

Computer Associates (CAI) de Venezuala, C.A.