

Banco Votorantim

Ease in processing information generated by the business and more efficiency in client deliveries

CLIENT PROFILE

Industry: Finances
Company: Banco Votorantim
Employees: 4,394

THE COMPANY

Today, Banco Votorantim is one of the largest Brazilian Banks in assets and has a strong shareholder base comprised of The Bank of Brazil and the Votorantim Group.

THE CHALLENGE

In the process of becoming digital and faster, the institution's IT area needed to automate processes to allow more ease for deliveries.

THE SOLUTION

Banco Votorantim decided to implement the CA Automatic Workload Automation solution based on its strength, scalability and the ability to automate processes between different platforms.

THE BENEFITS

With the solution, the bank's IT area started to process the data generated by the business areas more quickly and efficiently, making deliveries with even more ease and efficiency.

Constant growth, with more focus on action

Today, Banco Votorantim is one of the largest Brazilian Banks in assets and has a strong shareholder base: The Bank of Brazil, the largest financial institution in the country; and the Votorantim Group, one of the largest private conglomerates in Latin America.

Founded in 1988 as a securities dealer, Banco Votorantim began to operate as a multiple service bank in 1991, focusing on the wholesale, treasury, and investment segments. In the last few years, the institution began to expand its scope of action, seeking to expand its revenue and asset base through a diversified business portfolio, classified internally in Wholesale and Retail.

Information Technology supporting the creation of new products and services

Operating in a sector where the use of technology is fundamental in earning and retaining clients, Banco Votorantim has a fundamental pillar in the Information Technology area to create and offer new products and services. "To meet the sector demands, our area has gone through a transformation to become more digital, more light, quick, and efficient," explained Toledo, Marcelo from Banco Votorantim.

The executive reinforces that one of the objectives of this process is to guarantee more ease in the delivery of services and solutions, for both internal and external users. Banco Votorantim. "IT processes involve a lot of manpower, which was wasted on operational activities," he recalls.

To take these processes to a new level of maturity, with high-level automation, ease in delivery and security, with more consistent results, the bank implemented the CA Automatic Workload Automation solution. "It was the solution that demonstrated the best capacity to manage large quantities of automated processes," he said, also highlighting criteria such as:

- High scalability, with the ability to dynamically monitor the bank's business expansion
- Robust ability to automate processes with all the tools already in the bank's IT environment.

"Data processing has become faster and more efficient, allowing us to deliver more efficiently to the end customer as well."

Vagner Dias

Infrastructure - Production

Banco Votorantim

"The CA Automic Workload Automation was chosen based on the demonstrated ability to address all fronts, now and in the future, and for CA Technologies to partner with us to pursue our goals," he adds.

Easier processing and more efficient deliveries

For Rafael Fontes, the implementation of the CA Automic Workload Automation has brought a number of benefits, not only to the IT area, but to the business. "Data processing generated by the business areas has become faster and more efficient, which allows us to deliver more efficiently to the end customer as well," he says.

Thanks to this added ease, the executive still highlights benefits such as:

- Providing information to managers that is more robust, reliable and has more volume
- New businesses and market levels earned
- Increased availability of internally processed information
- Interface ease between the tools that capture and generate inputs for the business and executive layers.

"In addition, the solution presented great flexibility in the interaction with platforms of different technologies at the same time," he reinforces, noting that the Banco Votorantim IT environment now has more than 86 thousand objects and generates about 4 million executions of processing monthly. As a result, he says that IT itself has gained strength and ease by delivering services according to the business needs.

With increased processing security, transparent management and automated process management, Vagner Dias plans to further enhance the solution's use. "In the coming months, we will be delivering some internal services directly to CA Automic Workload Automation, further streamlining its management," he predicts.

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