

Symantec App Center 4.1.x Installation and Administration

COURSE DESCRIPTION

Symantec App Center is a scalable mobile app management solution for securing, deploying, and managing content and apps on corporate and employee-owned mobile devices.

This training course covers how to configure and use Symantec App Center in both on-premise and cloud-based (SaaS) versions. Topics include how to securely enroll and manage your mobile devices, enroll users, import and securely distribute apps and content, manage app lifecycles, secure end user devices in the event they are lost or stolen, and how App Center uses MDM (Mobile Device Management) to manage devices.

The installation and Administration course also covers step-by-step installation steps for App Center on a CentOS virtual machine.

Delivery Method

Instructor-led

Duration

3 days

Course Objectives

By the end of this course, you will be able to:

- Install, configure, and customize Symantec App Center 4.1.x.
- Enroll and manage users and mobile devices.
- Understand Mobile Device Management (MDM) functions and features in App Center.
- Add, manage, and distribute apps to mobile devices.
- Add, manage, and distribute content to mobile devices.

Who Should Attend

This course is intended for mobile device administrators and other management personnel who are involved in installing, configuring, managing, and administering Symantec App Center, as well as those responsible for ongoing management of mobile devices in an organization.

Prerequisites

A working knowledge of the CentOS Operating System, or other Linux based platforms is highly recommended. For those installing the product, a working knowledge of Apple Push Notification Server, Google Cloud Messaging, SSL certificates, root certificates, and SSL communications is recommended. Many of these are

required components and must be installed before App Center can fully manage iOS and Android devices.

COURSE OUTLINE

Lesson 1: On-premise installation

- Linux Primer
- MySQL installation
- App Center installation on MySQL

Lesson 2: App Center Introduction

- Introduction to App Center
- Feature and functionality overview
- Prerequisites and supported devices

Lesson 3: Initial Configuration

- Requesting a hosted instance
- Licensing
- iOS certificates
- End-user portal
- Branding
- IDP, users, and group configuration
- Enrolling users
- App Center App

Lesson 4: Mobile Device Management

- Enrollment configurations
- Device management
- Enrolling mobile devices
- Symantec Secure Email

Lesson 5: App Delivery and Protection

- Add and configure apps
- Publishing apps
- App lifecycle
- App Policies

Lesson 6: Content Delivery and Protection

- Media content
- Content policies
- Adding content
- Content on iOS devices.

Lesson 7: Administration and Usage

- Mobile device status
- Device commands
- Reporting