

FOR SYMANTEC™ PROXYSG, ADVANCED SECURE GATEWAY (ASG), SECURE WEB GATEWAY VIRTUAL APPLIANCES (SG-VA), STANDARD & ADVANCED REVERSE PROXY, MACH5

Specific Program Documentation

The CA software program(s) (“CA Software”) listed below is provided under the following terms and conditions in addition to any terms and conditions referenced on the CA quote or other transaction document entered into by you and the CA entity (“CA”) through which you obtained a license for the CA Software. These terms shall be effective from the effective date of such ordering document.

Program Name: SGOS, the firmware that is used by ProxySG, Advanced Secure Gateway (ASG), Secure Web Gateway Virtual appliances (SG-VA), Standard and Reverse Proxy, and/or MACH5. The program also includes supporting artifacts, such as stand-alone software agents or packages in support of the proxy.

1. **DEFINITIONS.**

- **“Appliance”** means a Hardware Appliance or Virtual Appliance
- **Appliance Platforms and Models** consist of a base chassis or virtualization template. Within a given Appliance Platform, there may be one or more Models, each with varying configurations of processing power (eg CPU, memory, storage).
- **Cold Standby (CS) Hardware** means integrated software/firmware with no active license. CS Hardware can be activated via a license swap with a licensed Appliance, such that the CS Hardware becomes licensed, and the originally licensed Appliance is de-activated.
- **“Core” or “Virtual Core”** means the operational unit of processing available to a physical or virtual appliance. The Software may make use of multiple cores simultaneously, to increase overall system processing or capacity. For a given model of the physical or virtual appliance, the license may limit the number of available cores for processing.
- **“Hardware Appliances (HW)”** are network computing devices with integrated Software specifically designed for processing web and related network traffic. HW Appliances are usually paired with a specific Product Edition that enables functionality for the solution.
- **Product Editions** refers to the set of functionality that has been enabled in a software/firmware license that is necessary for a given solution or solution tier. Product Editions are also sized to limit the total number of concurrent available processing threads for a given Appliance Platform and Model to ensure the solution is not over-subscribed. Product Editions for Virtual Appliances have additional resource metrics that are enforced to align the concurrent processing capacity with CPU, memory. The licensed metric for Virtual Appliances are CPU core count and allowable memory.
- **Virtual Appliances (VA)** are network computing solutions specifically designed for processing web and related network traffic. Software VAs are similar to a dedicated HW Appliance, but have no physical form factor, and are distributed as Software or as a virtual machine image, usually for a hypervisor equipped environment. Virtual Appliances are always paired with a specific Product Edition that enables functionality for the solution.
- **Agents** are software packages that interface with various technologies in support of the program. For example, the HSM agent is used to interface with 3rd party network HSMs. BC Admin & Auth Agent (BCAAA) is used to interface with Enterprise directory services to provide user/group information to the program.
- **Admin Console (AC)** are management consoles that are software packages that are used to manage the program. For example, SG Admin Console (SGAC) is used to manage the ProxySG.

2. **USE RIGHTS AND LIMITATIONS.**

Meter. You may use the Software for the number of licensed Users/Connections or Cores and at the Use Levels indicated in the applicable Order Confirmation.

Product Editions:

- A. Proxy Edition: allows Customer to use the ProxySG Hardware Appliance to process outbound web and internet traffic for threat protection, data and acceptable use compliance, and performance and WAN

optimization. They are restricted in the license by the maximum concurrent processing threads for a given appliance platform and model.

- B. MACH5 Edition: allows Customers to use either the ProxySG Hardware Appliance or SG Virtual Appliance to process outbound application, web and internet traffic for performance and WAN optimization. They are restricted in the license by the maximum concurrent processing threads for a given appliance platform and model.
- C. Standard Reverse Proxy (SRP) Edition: allows Customers to use either the ProxySG Hardware Appliance or SG Virtual Appliance to process inbound web application traffic for caching, application performance and TLS offload. They are restricted in the license by the maximum concurrent processing threads for a given appliance platform and model.
- D. Advanced Reverse Proxy (ARP) Edition: allows Customers to use either the ProxySG Hardware Appliance or SG Virtual Appliance to process inbound web application traffic for caching, application performance, TLS offload and advanced threat protection/DLP integration. They are restricted in the license by the maximum concurrent processing threads for a given appliance platform and model.
- E. SWG Edition: allows customers to use the SG Virtual Appliance to process outbound web and internet traffic for threat protection and data and acceptable use compliance. They are restricted in the license by the CPU core count and maximum concurrent processing threads for a given model.
- F. Advanced Secure Gateway (ASG) Edition: allows customers to use the Advanced Secure Gateway Hardware Appliance to process outbound web and internet traffic for threat protection, content inspection, and data and acceptable use compliance. They are restricted in the license by the maximum concurrent processing threads for a given appliance platform and model.

OPTIONAL ADD-ON SOLUTIONS:

- Intelligence Services (IS) (formerly Blue Coat Intelligence Services or BCIS)
IS are a family of data services, each sold with a subscription license as set forth below. IS may be used for no more than the number of IS users for that service. A user means, for purposes of IS, any end user that may access (through any number of devices such as a mobile device and desktop), at any time, the Internet via one or more Product Editions (ProxySG, ASG or SG VA) that utilizes IS. End users without Internet access need not be counted. IS per user licenses for ProxySG may be used on one or more Product licensed Edition appliances provided that usage is in compliance with the above user restriction (IS are not currently available on the MACH5 Edition).
- Flash add-on
The Flash add-on enables the Product to control, cache and/or split Adobe Flash RTMP, RTMPT, and encrypted RTMP/T traffic.
- Encrypted Tap add-on
The Encrypted Tap add-on enables the Product to process encrypted traffic and output the decrypted content for inspection by separately-purchased external system(s). Encrypted Tap is not available on Product Editions (eg ProxySG MACH5 Edition)
- CachePulse add-on
The CachePulse add-on provides caching rules and instruction updates. The CachePulse updates require that the Appliance has a valid support contract in addition to a CachePulse subscription license.
- Web Applications Protections (WAP)
The WAP add-on allows the ProxySG to automatically utilize updated signatures, rules and data for the purposes of securing and protecting web application and content servers from direct Internet threats. WAP is not available on the ProxySG MACH5 Edition. WAP updates require that the ProxySG appliance has a valid support contract in addition to a WAP subscription license.
- Web Application Firewall (WAF)
The WAF add-on allows the Standard or Advanced Reverse Proxy to automatically utilize updated signatures, rules and data for the purposes of securing and protecting web application and content servers from direct Internet threats, such as the OWASP top 10. WAF is not available on the ProxySG MACH5 Edition. WAF updates require that the ProxySG, Standard Reverse Proxy, Advanced Reverse Proxy appliance, or Advanced Secure Web Gateway has a valid support contract in addition to a WAF subscription license.

- File Inspection (FI) for ASG

ASG appliances come with software with the capability to run on-box Content Analysis functions. Customers who purchase a separate File Inspection (FI) subscription can utilize the additional Content Analysis on-box functionality. A File Inspection subscription (designed to provide virus protection and file whitelisting functionality) provides updates to pattern files containing information to identify viruses or malicious software and is sold on a per user basis. File Inspection subscriptions may not be used for more than the number of users for which the subscription has been purchased. If a File Inspection subscription expires or terminates, services will cease to update and the File Inspection functionality will be lost. Content Analysis includes the capability to direct files to off-box sandbox technologies but such technologies must be separately purchased and are subject to additional restrictions.