



250-440: Administration of Symantec PacketShaper 11.9.1 Exam

Study Guide v. 1.0

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Recommended Preparation Materials

Recommended Courses and Experience

<https://learn-education.symantec.com/Saba/>

- eLearning: PacketShaper 11.9.1 Essentials
- Instructor led training: PacketShaper 11.9.1 Administration
- Recommended 0-3 months experience working with Symantec PacketShaper products in a production or lab environment.

Product Documentation Referenced in This Exam

PacketShaper Technical Support articles, documentation sets, and alerts including, but not limited to:

1. PacketShaper S-Series:
 - https://support.symantec.com/en_US/dpl.1145507.html
 - PacketGuide <https://origin-symwisedownload.symantec.com/resources/webguides/packetguide/11.9/index.htm>
 - Quick Start Guide https://support.symantec.com/en_US/article.DOC10717.html
2. Forums: <https://forums.bluecoat.com/forum/performance-center/packetshaper>
3. PacketShaper 11.9 GA: https://support.symantec.com/en_US/article.PROD1572.html
4. Training Courses: <https://www.symantec.com/services/education-services/training-courses>

Exam Objectives

The following table lists the Symantec objectives for the *PacketShaper 11.9.1* exam and how these objectives align to the corresponding Symantec courses and the referenced documentation.

EXAM SECTION 1: PacketShaper Administration

Exam Objectives	Topics from <i>PacketShaper 11.9.1 Course and Documentation</i>
Introduction to PacketShaper and the course	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Essentials • Module: 1 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Quick Start Guide ○ Student Guide
Intro to PacketShaper and Architecture	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Administration • Module: 1 and 2 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Quick Start Guide ○ Student Guide
Initial configuration, CLI and WebUI	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Administration • Module: 2 and 3 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Quick Start Guide ○ Student Guide
Classifying and Analyzing Applications	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Administration • Module: 3 and 4 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Student Guide

Exam Objectives	Topics from <i>PacketShaper 11.9.1 Course and Documentation</i>
Rate limiting, Partitions and Policies	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Administration • Module: 5 and 6 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Student Guide
Traffic Analysis and Control	<ul style="list-style-type: none"> • Course: Symantec PacketShaper Professional • Module: 3, 4, 5 and 6 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Student Guide
Management Interfaces and Reporting	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Administration • Module: 5 and 6 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Student Guide
Maintenance and Health	<ul style="list-style-type: none"> • Course: Symantec PacketShaper 11.9.1 Administration • Module: 7 • Documentation: <ul style="list-style-type: none"> ○ PacketGuide ○ Student Guide

Sample Questions

1. Which type of information is provided by the Monitor tab?
 - A. Pre-defined reports that include average rate, peak rate, and compression% bytes saved
 - B. Current activity for network management flows and policies
 - C. Current activity for traffic classes, partitions, and policies
 - D. Pre-defined reports for network management flows, traffic classes, and policies

2. Which tool will classify URL's by category and security level in PS?
 - A. Gartner's magic quadrant
 - B. Global Intelligence Network (WebPulse)
 - C. SANs internet storm center
 - D. NSA.gov

3. How would you limit access to the PacketShaper management console?
 - A. Set the management port to half duplex
 - B. Apply an ignore policy to the management port
 - C. Define a security list for management
 - D. Manage the PacketShaper with HTTPS

4. Which folder policy is applied to a flow that does not match any class in the traffic tree?
 - A. None, it is ignored
 - B. None, a new folder is automatically created
 - C. The "Other" folder
 - D. The "Default" folder

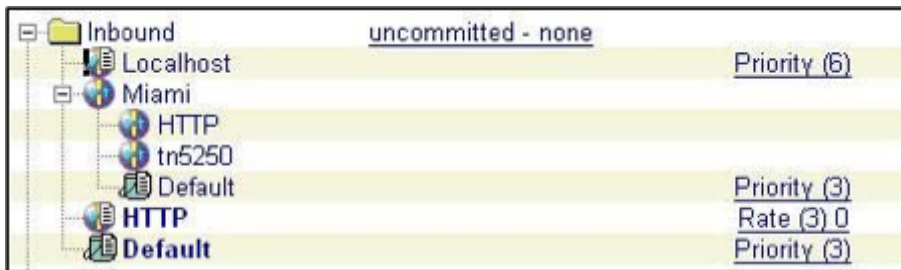
5. Which traffic type is measured by Round trip time?
 - A. TCP Payload
 - B. TCP SYN and ACK
 - C. UDP Payload
 - D. All non-IP traffic

6. Which parameters are enforced by applying a partition?

- A. Access lists and remote user accounts
- B. Unique QOS per flow within the partition
- C. Restriction and protection of bandwidth
- D. Service groups and parent policies

7. According to the exhibit,

Which policy is applied to telnet traffic inbound from New York?



- A. Priority 6 from Inbound/Localhost
- B. Priority 3 from Inbound/Miami/tn5250
- C. None until a class is defined
- D. Priority 3 from Inbound/Default

8. Which policy will block a service that is not essential to your business and consumes too much bandwidth?

- A. Ignore
- B. Discard
- C. Rate control
- D. Drop

9. Prior to placing PacketShaper into a cluster, what hardware resource should be verified?

- A. The amount of RAM installed
- B. The RAM capacity of the legacy platform
- C. The model type to match other units
- D. The number on CPU's to match other units

10 . The PacketShaper Measurement Engine stores data from how many measurement variables per class?

- A. Up to 10 variables
- B. Up to 30 variables
- C. More than 1,000 variables
- D. More than 100 variables

Answers

1-C, 2-B, 3-C, 4-D, 5-B, 6-C, 7-D, 8-B, 9-A, 10-D