

Symantec SASE Foundation

How Symantec is Delivering Tomorrow's Security Framework for Today's Business Needs

Digital Business Demands a New Security Architecture

Many enterprises are undergoing a digital transformation: serving more customers online, migrating applications to cloud platforms, and integrating suppliers into digital supply chains. They are also giving employees more options to work at home, in remote offices, and at customer locations.

Part of the transformation is moving away from outdated network security models in which the entire security stack is housed in corporate data centers and accessed by workers in large corporate offices. These were not designed to provide mobile and remote workers with convenient, secure, high performance access to applications and data in the cloud.

A cloud-delivered security stack is the preferred path for digital transformation, but here too enterprises find challenges. They fear that managing a disparate patchwork of cloud services can ultimately increase the cost and complexity of network security. Today, IT organizations seek a new model for delivering low-latency network and security services for employees in distributed, cloud-oriented, digital businesses. One of the leading contenders is the Secure Access Service Edge (SASE) architecture. In this white paper we offer an overview of SASE and a discussion of how Symantec is operationalizing the concepts behind it.

What is SASE?

The most complete articulation of SASE (pronounced "sassy") comes from the industry analyst firm Gartner, in research note *The Future of Network Security Is in the Cloud*. The note was written by Neil MacDonald, Lawrence Orans, and Joe Skorupa and published in August 2019. They, and other industry analysts and vendors after them, describe SASE as a combination of concepts, principles, and technologies designed to improve network performance and security in a world where users are remote and mobile and where they access applications and data spread across corporate data centers and multiple cloud platforms.

Some of the main characteristics of SASE are:

- The convergence of network services and network security solutions
- Supporting key principles of Zero Trust security model
- Extensive Points of Presence (POPs) and peering for optimal performance
- Simplified management and monitoring

Convergence of Network and Network Security Services

One of the fundamental concepts of SASE is the convergence of network services such as software-defined wide area networks (SD-WAN) with network security technologies such as secure web gateway (SWG), cloud access security broker (CASB), data loss prevention (DLP), browser isolation, zero trust network access (ZTNA), and SSL inspection.

Convergence in this context means a high degree of integration, so that network services and network security services can share information, use each other's work, and apply network and security policies consistently, in real time. For example, convergence might allow for a smooth process where network traffic for a mission-critical application could be decrypted, inspected for malware, identified as latency sensitive, and routed to a cloud platform using the fastest and most reliable path available.

Another benefit of convergence is that it can improve performance and reduce latency by enabling single-pass inspection of network traffic. For example, instead of having multiple security services decrypt and re-encrypt SSL/TLS traffic from a web application in a chain, an appliance or service could decrypt the traffic once, feed it to multiple security services for analysis in parallel, and then re-encrypt the traffic once for forwarding to users.

Convergence also reduces the number of separate products, vendors, and endpoint agents that must be managed, and optimizes the use of network resources to improve application performance for users.

Support for Zero Trust Security Model

Zero Trust principles complement the SASE framework in three ways:

- Every request for access to a corporate resource must be assessed (if possible, transparently to the user) based on multiple factors such as the identity and role of the user, the profile and location of the device, and the sensitivity of the application and data being requested.
- A user's access to resources should be limited by the level of confidence established during the assessment.
- The level of confidence and access to resources should be continuously reassessed during the session based on the user's behaviors.

The implementation of the SASE Framework should support zero trust security to ensure that employees and other users can have convenient access to corporate resources from anywhere, while minimizing the risk of data breaches by threat actors.

Extensive Points of Presence and Peering for Optimal Latency

Gartner analysts also point out that, to provide employees with low-latency access to cloud-based resources, a SASE solution must include a global fabric of POPs to the Internet, as well as peering relationships with major cloud platform and application providers.

Simplified Management and Monitoring

Finally, a SASE infrastructure offers simplified management and monitoring in order to handle the growing number of remote and mobile users and devices and the expanding level of services that need to be provided to them locally and in the cloud. For example, it should be possible to offer more services on endpoints and edge devices with fewer agents. A single management console should be able to log and present information from multiple network and network security services.

The Advantages of SASE

Traditional data center-centric network and security models are becoming increasingly complex and costly in a cloud-centric world while complicating the end-user experience and reducing productivity. They also constrain scalability and flexibility. A SASE architecture is designed to address those issues while providing a number of concrete benefits.

Improving Network and Application Performance

Application intelligence and policy enforcement at the network edge improve network and application performance by enabling employees and devices to connect directly to the Internet, by minimizing the number of hops to applications and services, by leveraging service provider backbones instead of the public Internet, and by using traffic management features to provide high quality of service for latency-sensitive applications.

Providing Stronger, More Consistent Security

The convergence of network and network security services means security policies can be applied consistently across multiple security technologies and all parts of the business, regardless of where data is hosted, on-premises, in the cloud, or in hybrid environments. Single pass decryption and inspection reduces network latency and can ensure that all traffic is inspected by all security tools (subject to policy).

Enabling Zero Trust Network Access

A key capability within SASE Framework is the ability to allow remote and mobile employees and devices to access cloud-based, hybrid and on-premises resources from anywhere, based on permissions appropriate to their identities, devices, and the context of their requests and data being requested, without the use of VPN software.

Decreasing Complexity and Simplifying Management

With SASE, organizations can manage network and security services centrally, in a unified fashion, with fewer endpoint agents. They may also be able to work with fewer network and security tool vendors.

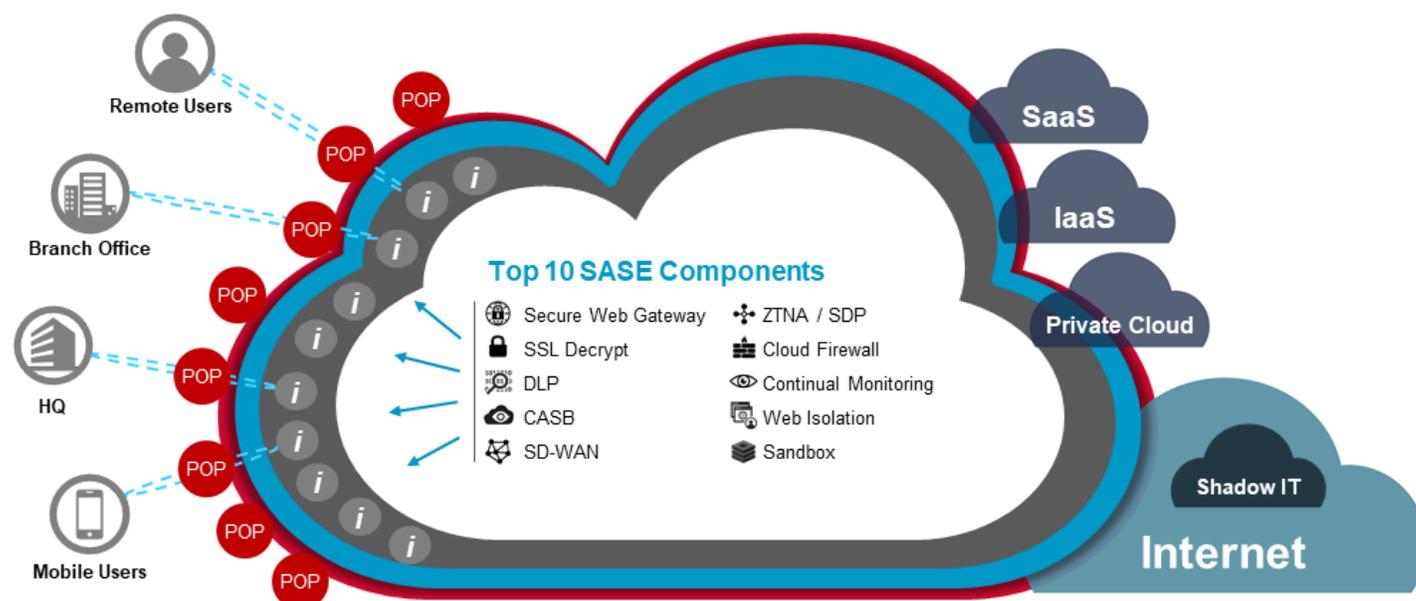
Reducing Costs and Increasing Productivity

SASE offers multiple avenues to cost savings, including reducing reliance on expensive MPLS connections to backhaul network traffic from branch offices to data centers. It also allows organizations to consolidate many security and network edge devices into fewer physical and virtual appliances. The productivity of network and security teams improve because management and configuration are simplified. Making network access for end users simpler and more uniform increases employee productivity and satisfaction.

Symantec and SASE: Convergence

One of the core characteristics of SASE is the convergence of network services and network security technologies. The following figure shows how Symantec integrates a wide range of these technologies.

Figure 1: Selected Network and Security Technologies in the Symantec SASE Cloud



Secure Web Gateway: A Rich Selection of Integrated Security Technologies

Symantec Web Security Service (WSS) is the foundation of the Symantec SASE solution. It integrates multiple advanced security technologies and makes them available from the cloud. WSS runs on a high-performance, fully redundant cloud-native infrastructure consisting of more than 40 POPs. This network, among the largest and best connected in the world, is edge-optimized for remote employees working from home and on mobile devices. WSS infrastructure scales rapidly to meet the demands of new customer workloads, for example reducing onboarding lead times to hours or days. The software-defined infrastructure heals much quicker than the previous generations of cloud SWG infrastructure used by other vendors, which rely on physical network components to scale. Finally, being a truly cloud native application means that Symantec engineers can focus on delivering best-in-class security rather than low-value tasks like racking and stacking servers in data centers all over the world.

Secure Web Gateway and SSL/TLS Decryption

WSS is built around an industry-leading SWG that filters unwanted Internet traffic, detects malware and malicious code, and decrypts SSL/TLS-encrypted traffic for sharing with other security tools. It also extracts and inspects files, identifies traffic from individual applications, and applies appropriate security, compliance, and QoS policies to each application stream.

The SWG is built on a forward proxy architecture that guarantees that 100 percent of the traffic from the web can be authenticated, decrypted, scanned, and analyzed before it is released to employees. It also provides much better performance than next-generation firewalls (NGFWs) at lower cost when features like decryption and file extraction are turned on*.

* For a detailed discussion of the importance of a proxy architecture, see the white paper: *Next Generation Secure Web Gateway: The Cornerstone of Your Security Architecture*.

Cloud Access Security Broker

Web Security Service is integrated with Symantec CloudSOC® technology, which allows organizations to control access to data hosted on SaaS workloads. Administrators can also detect and block access to cloud and other unauthorized (*shadow IT*) applications, and enforce controls such as malware scanning on file downloads.

Cloud Firewall Service

Symantec Cloud Firewall Service (CFS) is based on industry-leading NGFW technology. CFS performs deep inspection and gives organizations control of network traffic over all ports and protocols, not just selected protocols on a few ports. It identifies traffic from different applications and can apply policies based on applications, user groups (through tight integration with user identity management features in WSS), and factors such as whether users are roaming or are at specific locations. CFS can apply firewall rules based on user behavior, permissions, and geolocation. It also provides single-pane-of-glass firewall management and centralized reporting via the WSS portal.

Web Isolation

Symantec Web Isolation defends against ransomware, malware, and phishing attacks that target browsers. Users are allowed to access uncategorized and potentially risky websites, but pages from those sites are executed and rendered in a remote, secure, disposable container. Only safe rendering information is sent to users' browsers, so ransomware and malware can't be installed or executed on employee endpoints. To reduce the chance of credential compromise, web pages can be rendered in read-only mode, to prevent users from submitting corporate credentials and other sensitive information. Also, links in emails to malicious websites are rendered harmless so they cannot deliver malware or ransomware to email recipients' machines.

Data Loss Prevention

Symantec Data Loss Protection (DLP) solutions monitor and analyze web, application, and email traffic to prevent sensitive content from leaving the organization or being accessed by risky users or devices. This enforces security and compliance policies and reduces the chance of a data breach. Also, the Symantec DLP solution can detect information being sent to shadow IT cloud applications, and scan cloud-based applications to detect sensitive files uploaded by employees through non-corporate links (*out-of-band access*).

Content and Malware Analysis with Sandboxing

Sandboxing allows the actions of suspicious files and malware to be observed and analyzed in an isolated space in our cloud platform. It reveals malicious behaviors and exposes zero-day threats without risk to your endpoints and systems. Symantec Content Analysis provides advanced features such as the use of multiple analysis techniques (including static, behavioral, and YARA rule analysis), memory exploit detection, sandbox avoidance detection (including delayed delivery), and the use of custom sandbox images. It also takes advantage of the extensive Symantec threat intelligence database to more quickly identify and classify threats.

Zero Trust Network Access

Symantec Secure Access Cloud is an agentless Zero Trust Network Access solution that provides point-to-point connectivity at the application level, cloaking all resources from the end-user devices and the Internet. The network-level attack surface is entirely removed, leaving no room for lateral movement and network-based threats. Secure Access Cloud makes it easy to apply fine-grained access and activity policies to prevent unauthorized access to corporate resources. Organizations can secure employee, partner, and BYOD access by implementing continuous, contextual authorization (leveraging user, device, and resource-based context) for enterprise.

SD-WAN Partner Ecosystem

Symantec is integrated with industry-leading SD-WAN products and network services that are tested to ensure technologies interoperate with Symantec web security solutions.

Advantages of Convergence and Integration

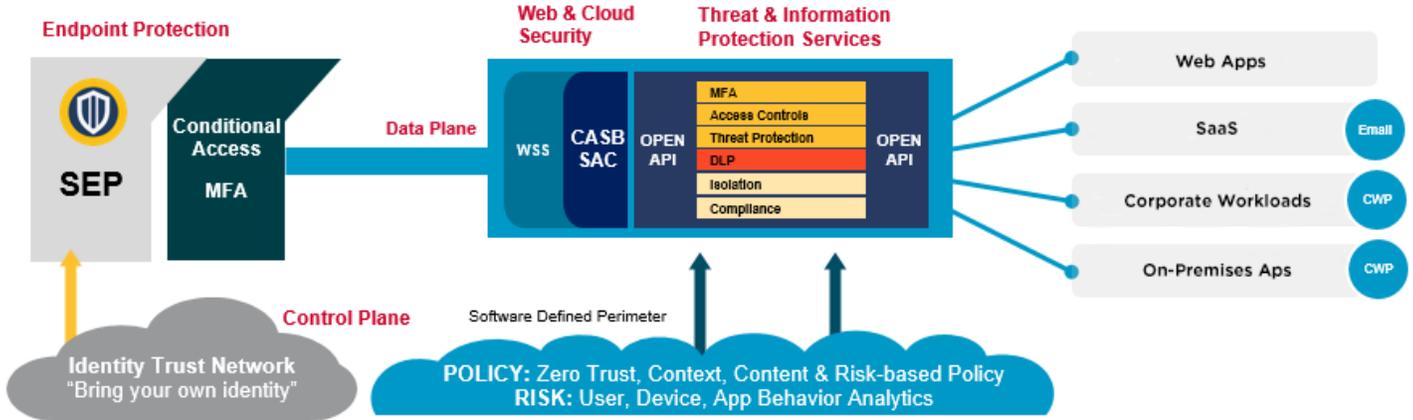
The integration of security and network technologies in the Symantec Cloud Platform, based on the SASE principles, allows the components of the platform to share information, strengthen each other's capabilities, and enforce security policies consistently. This also reduces complexity and simplifies management, because administrators can monitor activities and set policies in one place, for users, applications, and data across all locations. In addition, security and network features can work together to improve performance and lower cost, for example by routing security-related traffic efficiently using the fastest and most reliable network links.

Data-centric SASE: Enabling Zero Trust and Continuous Monitoring

Another key capability of SASE is support for zero trust security. The key principles include assessing every request for access to a corporate resource to determine how much the request can be trusted, limiting access based on that level of trust, and continually reassessing the level of trust based on the user’s behavior.

The Symantec approach to using SASE for zero trust security is shown in the following figure.

Figure 2: The Symantec Approach to Zero Trust Network Access

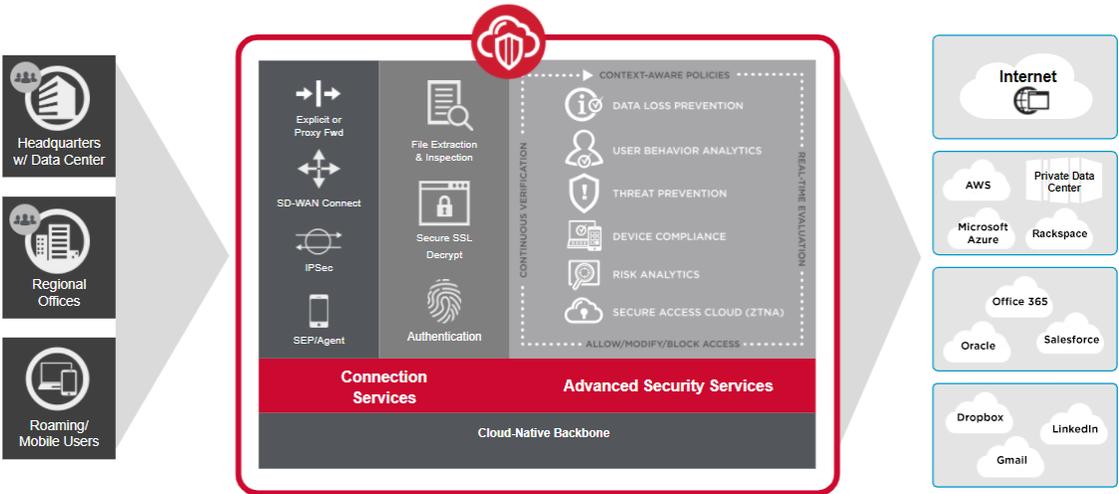


Symantec Endpoint Protection (SEP) provides a single endpoint agent for attack surface reduction, attack prevention, breach prevention, and Endpoint Detection and Response (EDR). It can also act as a zero trust agent, collecting information about the user and the device, supporting multi-factor authentication, and providing secure routing and conditional access capabilities.

Both Symantec Secure Access Cloud (SAC) and CloudSOC CASB are cloud-based services that provide granular access management and enforce zero trust policies for applications on cloud platforms and in on-premises datacenter environments. When Secure Access Cloud receives requests from endpoints to access corporate resources, it analyzes user, device, location, and authentication information from the endpoints and connects to identity platforms to obtain the roles assigned to the users. It also assesses the sensitivity of the applications and data being accessed and the operations requested. Secure Access Cloud then allows the users to connect to only the specific resources they are authorized to access. Finally, it continuously uses analytics to monitor user behaviors and reassess trust.

As shown in the following figure, traffic between zero endpoints and resources on cloud platforms and in on-premises data centers can then be automatically decrypted, inspected, and if appropriate, blocked by Symantec and third-party security solutions.

Figure 3: Symantec SASE Enforces Zero Trust Policies for Applications on Cloud Platforms and in Data Centers



Advantages of Support for ZTNA

The Symantec approach to supporting zero trust security offers several valuable benefits:

- A simple, consistent, experience for users in all locations when they request access to corporate resources.
- A reduction in data breaches, because organizations can apply fine-grained policies for controlling access to corporate resources based on user identities and permissions, device state and location, the sensitivity of resources, and other factors that determine trust.
- Assurance that all network traffic, including traffic originating on office networks, will be monitored, inspected, and routed based on policies.

Symantec and SASE: Network Support for Security at the Network Edge and in the Cloud

As mentioned earlier, when employees working at home and in remote offices want to connect to cloud applications, it doesn't make sense to backhaul their network traffic to central corporate data centers for inspection and policy enforcement. That approach complicates the user experience by requiring users to create a VPN connection for every action. It also increases the latency of the requests by routing them using the VPN to the on-premises datacenter before sending them to the Internet.

To improve the experience and productivity of home and branch office employees, they should be able to connect directly to the cloud. That requires placing security services somewhere on the direct path between the endpoints and the applications without rerouting traffic to a central site.

In addition, latency-sensitive applications such as collaboration, VoIP, media streaming, and video conferencing demand even more: a high-performance, low-jitter network backbone that is reliable and scalable. Performance and scalability will become even more important as IoT applications start to go into production.

Preceding sections of this white paper discussed Symantec solutions that provide security on the network edge: delivered from the cloud, via the closest edge location to each user's location, home or branch office. We also highlighted some Symantec offerings that provide security services on the endpoint itself.

Symantec offers a high-performance, highly-scalable cloud infrastructure featuring POPs across the globe. To further improve reliability and scalability, we have more than 300 content peering partnerships with cloud providers, including Microsoft and Amazon.

Advantages of Symantec Security Intelligence at the Edge and in the Cloud

The advantages of the Symantec high-performance cloud infrastructure include:

- Avoiding the performance hit and extra cost of backhauling network traffic to the data center for inspection and policy enforcement.
- Improving application performance for users outside of central corporate offices.
- Delivering dramatically faster performance for global applications by leveraging the Google backbone network and ubiquitous POP coverage from extensive ISP partnerships.
- Best-in-class visibility into threats, provided by the world's largest civilian threat intelligence network.
- The most complete SASE portfolio from a single vendor, built on the market's leading Secure Web Gateway architecture.

Symantec and SASE: Simplified Management and Monitoring

One of the key goals of SASE is to reduce complexity and dramatically simplify the management and monitoring of network and security services.

One well-known source of aggravation for IT administrators is the task of deploying and managing multiple agents on each endpoint. On many endpoints Symantec SEP can reduce the number of agents to one. Other Symantec solutions, such as Secure Access Cloud, can operate with no endpoint agents at all providing support for unmanaged devices as well as significantly reducing deployment and maintenance costs.

Symantec has a single, centralized management console for Web Security Service that allows security and operations teams to access data on security threats, user behaviors, web application access, bandwidth usage, and other information from multiple security technologies.

Symantec also gives organizations the opportunity to work with a single vendor with unmatched capability to develop their SASE architecture, a partner with the resources and experience to deliver effective security and network products today and to deliver on innovative concepts like SASE going forward.

Advantages of Simplified Monitoring and Management

With simplified monitoring and management, organizations can respond faster to threats and free network and security staff from routine tasks so they can focus on important issues.

Summary

SASE has gained wide acceptance among leading-edge IT organizations as well as industry analysts and independent network and security experts. It promises to improve network and application performance, strengthen security, reduce complexity, and reduce IT and network costs, as well as fostering business agility.

Symantec, a division of Broadcom, has long been a leader in cloud and network security across SWG, CloudSOC, and DLP with an integrated network and security platform. Symantec is leading the way in operationalizing the core concepts of SASE, including:

- The convergence of network and network security services.
- Support for zero trust security principles.
- Network support for security at the network edge and in the cloud.
- Simplified management and monitoring.

If you are interested in learning more about how Symantec solutions can help you evolve to a SASE architecture while improving security and compliance, increasing productivity, and reducing costs, visit www.broadcom.com/SASE.



For product information and a complete list of distributors, visit our website at: broadcom.com

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