

# Emulex<sup>®</sup> HBA Capture Utility

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# **Chapter 1: Introduction**

The Emulex<sup>®</sup> HBA Capture utility is a device driver utility that collects information from operating systems, Emulex software, and Emulex adapters. Use this information to examine the functionality of the drivers.

- **NOTE:** The name of the application has changed from the Emulex OneCapture<sup>™</sup> utility to the Emulex HBA Capture utility. However, the following items within the utility continue to use OneCapture:
  - Kit names
  - Script names
  - Directory names
  - Command names

The Emulex HBA Capture utility checks the library dependencies for the internal tool in the utility. This tool collects basic information and ASIC firmware dumps or core dumps. If the dependencies check failed (missing dependencies exist), you can select to continue collecting the remaining system logs without using the internal tool.

Data collected by the Emulex HBA Capture utility is compressed into a single file that can be sent to Broadcom<sup>®</sup> Technical Support for analysis when debugging systems or for diagnostic purposes.

The Emulex HBA Capture utility supports the following Emulex FC adapters:

- LPe12000-series adapters
- LPe16000-series adapters
- LPe31000-series adapters
- LPe32000-series adapters
- LPe35000-series adapters

### 1.1 Abbreviations

CNA	converged network adapter
INET	Internet Network Protocol
I/O	input/output
ISE	Integrated Scripting Environment
MILI	management interface library
MPIO	multipath I/O
NVMe	nonvolative memory express
PS	PowerShell
RPM	Red Hat Package Manager
SMBIOS/DMI	System Management BIOS/Desktop Management Interface
SSH	Secure Shell
UUID	universally unique identifier
VHD	Virtual Hard Disk

# Chapter 2: Running the Emulex HBA Capture Utility

You can run the Emulex HBA Capture utility on any of the following operating systems:

- Windows
- Linux
- Citrix
- Solaris (supports inbox Solaris drivers only)
- VMware ESXi

The Emulex HBA Capture utility is installed as a single .exe or .sh file. Download the appropriate OneCapture file to each of the systems from which you want to collect data, and extract the .exe file or the .sh file.

- For Windows systems, download the OneCapture <version>.zip file, and extract the OneCapture.exe file.
- For Linux and Citrix systems, download the OneCapture\_Linux\_<version>.tgz file, and extract the OneCapture\_Linux.sh file.
- For Solaris systems, download the OneCapture\_Solaris\_<version>.tgz file, and extract the OneCapture\_Solaris.sh file.
- For ESXi systems, download the OneCapture\_ESX\_<version>.tgz file to the ESXi host, and extract the OneCapture\_ESX.sh file.

You can run the Emulex HBA Capture utility from any directory or folder on your computer. Output is generated as HTML. Data may vary according to the system type in use.

# 2.1 Choosing a Capture Type

Using the Emulex HBA Capture utility, you can select one of five capture types: basic, full, safe, minimal, or custom. This section describes the available capture types.

### 2.1.1 Basic Capture

Basic capture is the default selection. Typically, use basic capture unless instructed by Broadcom Technical Support to use one of the other types.

Basic capture does not reset live adapters, and it does not restart dead adapters. That is, live adapters remain alive, and dead adapters remain dead.

Basic capture performs the following actions:

- Captures all the available configuration files and log files
- Captures the existing adapter dump files (if present)
- Captures the existing flash-resident dump file (if present) on LPe35000-series, LPe32000-series, LPe31000-series, and LPe16000-series adapters

### 2.1.2 Full Capture

Full capture performs the following actions:

- Captures all the available configuration files and log files
- Captures all existing adapter dump files (if present)
- Captures the existing flash-resident dump file (if present) on LPe35000-series, LPe32000-series, LPe31000-series, LPe16000-series adapters
- Performs a dump on specified LPe12000-series adapters, and creates a dump file called <filename>.dmp
- Performs a dump on specified LPe35000-series, LPe32000-series, LPe31000-series, and LPe16000-series adapters, and creates a dump file called <filename>.bin

For adapters not specified with the /Adapters parameter, full capture acts like basic capture.

### 2.1.3 Safe Capture

Safe capture collects all the available current information and any existing adapter dump files, but it does not perform any new dumps. I/O is not interrupted on any adapters. Use this parameter to collect existing logs and dumps when it is important not to interrupt I/O, or if the adapter for which information is being collected is a boot device.

Safe capture performs the following actions:

- Captures all the available configuration files and log files
- Captures all existing adapter dump files (if present)

### 2.1.4 Minimal Capture

Minimal capture collects a subset of captured files. Use this parameter to collect captured files when time is critical. Minimal capture is supported in Linux and VMware only. It is not supported in Solaris. In Windows, you can limit the data collection to a firmware dump by using the custom capture feature.

### 2.1.5 Custom Capture

Custom capture allows you to select from a variety of capture parameters. You select the components to capture in the check box list or with the /Component parameter in the CLI.

## 2.2 Running the Emulex HBA Capture Utility on Windows

You can run the Emulex HBA Capture utility for Windows using the GUI or the CLI. This section describes both methods.

ATTENTION: Before running the Emulex HBA Capture utility, quiesce the port.

To run the Emulex HBA Capture utility on Windows using the GUI, perform the following steps:

- 1. Download the OneCapture <version>.zip file.
- 2. Uncompress the file.
- 3. Launch the OneCapture.exe file from Windows.
- **NOTE:** Although you can run the Emulex HBA Capture utility as a regular user, for best results, run the utility as the administrator or as a user with administrator privileges.

- 4. To run the Emulex HBA Capture utility as an administrator, no special steps are required. Access to all output files is unrestricted.
  - To run the Emulex HBA Capture utility as a user with administrator privileges, the GUI prompts you to enter an administrator user name and password.
  - For non-administrators, the GUI prompts you to enter an administrator user name and password. Access to output files might be restricted. In this case, you must give the desired user access to the output folder. Typically, this folder is in \Users\Administrator\Documents\Emulex.
- 5. From the popup window, select where you want the output file stored. You can leave the default path or specify a different one.
- 6. From the drop-down menu, select the capture type you want to use. You can select **Basic**, **Safe**, **Full**, or **Custom**. See Section 2.1, Choosing a Capture Type, for a description of the parameters.
- 7. Click OK. If you selected a full capture, select the adapters for which you want to collect data, and click OK.

#### Figure 1: Selecting Devices from Which to Capture a Full Dump

条 Emulex HBA Capture	—		$\times$
Select Devices To Capture Full Dumps Which devices should be collected?		ŧ	8
Check each device for which you want a full dump. Uncheck each device for which you do not want a full dump. Warning: All checked devices will be reset or brought offline.	Then click OK to c	ontinue.	
Capture Selected HBA/CNA			•
<ul> <li>Model : Emulex LightPulse LPe16002B-M6-D 2-Port 16Gb Fibre Channel Adapte</li> <li>Model : Emulex LPe35002-M2 2-Port 32Gb Fibre Channel Adapter S/N : NP811</li> <li>Model : Emulex LightPulse LPe32002-M2-D 2-Port 32Gb Fibre Channel Adapter</li> <li>Model : Emulex LightPulse LPe15000B-M8-D 1-Port 8G Gen 5 Fibre Channel Ad</li> <li>Model : Emulex LPe12000-M8 8Gb PCle Fibre Channel Adapter S/N : VM80175</li> <li>Model : Emulex LPe35002-M2-D 2-Port 32Gb Fibre Channel Adapter S/N : CN</li> </ul>			
<			>
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- 8. Select the specific items that you want to generate in the capture. For example, under **Adapter Dump Information**, you can select the following options:
  - Adapter Basic Information performs a basic capture.
  - HBA Resident Dump captures existing dump files.
  - HBA Firmware Down generates and captures a firmware dump.
  - HBA FW Log generates a firmware log for the selected adapters (LPe31000-series, LPe32000-series, and LPe35000-series HBAs only).

#### Figure 2: Selecting the Capture Level

条 Emulex HBA Capture	-		$\times$
Select Capture Level Which components should be captured?		÷	8
Check components to include in the capture, and uncheck compon OK to continue.	ents to exclu	de. Then	click
BASIC (default)			-
✓ ✓ Adapter Dump Information			^
Adapter Basic Information		1.0 KB	
HBA Resident Dump		10.0 MB	
HBA Firmware Down		50.0 MB	
HBA FW Log		10.0 MB	
ELX Trace Information	2	209.0 KB	
AutoPilot Installer Information		73.3 KB	
MPIO Information		73.3 KB	
Collect MILI report		73.3 KB	¥
At least 132.0 MB of free disk space is required.			
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9. Click **OK**. The Emulex HBA Capture utility gathers the requested information and places the resulting file in the specified folder.

A dialog similar to the following is displayed.

F Emulex HBA Ca	ted Successfully	_		X
Capture Comple	ted Successfully			
			ŧ	8
	HBA Capture has completed collecting dumps ar collect the HBA Capture output file from the outp The HBA Capture output file is stored in the follow	nd informati ut directory wing location	on. Please	2
C:\Users\Administrator\Documents\Emulex\				
	Capture Checklist Please make sure all required data are captured f	for further d	liagnostic	
	<ul> <li>Success Capture (22)</li> </ul>			^
	Collect MILI report			
	Adapter Basic Information			
	NIC Driver Information			
	Driver Information			
	FlySEstats log			
	LINDESTICISION			

You can expand the **Success Capture** line to view the items that were captured. In particular, you can determine whether you have the captures requested by Broadcom Technical Support:

- To verify that a .bin file was created for each requested adapter, expand the HBA Firmware Down line.
- To determine whether any resident dumps were captured, expand the HBA Resident Dump line.
   A resident dump is a dump that already resides on the adapter. A resident dump is not a requirement, but if it exists,

it can help Broadcom Technical Support in diagnosing system issues.

If a line indicates that an error is present, you can hover over the line to see the error associated with it.

An asterisk indicates a file that was not created.

10. Click **Output Folder** to open the directory in which the output file was stored and exit the Emulex HBA Capture utility, or click **Close** to exit the Emulex HBA Capture utility.

To run the Emulex HBA Capture utility on Windows from the CLI, perform the following steps:

- 1. Download the OneCapture\_<version>.zip file.
- 2. Uncompress the file.
- 3. Run the OneCapture.exe command from a DOS command shell. You must specify one of the parameters provided in Section 2.2.3, Windows Command Line Interface Parameters.
- **NOTE:** Although you can run the Emulex HBA Capture utility as a regular user, for best results, run it as the administrator or as a user with administrator privileges.

- 4. To run the Emulex HBA Capture utility as an administrator, no special steps are required. Access to all output files is unrestricted.
  - To run the Emulex HBA Capture utility as a user with administrator privileges, start the DOS command shell with "Run As Administrator", and then enter an administrator user name and password. Access to all output files is unrestricted.
  - For non-administrators, start the DOS command shell with "Run As Administrator", and then enter an administrator user name and password. Access to output files may be restricted. In this case, you must give the desired user access to the output folder. Typically, this folder is in \Users\Administrator\Documents\Emulex.
- 5. At the command line, define the type of capture you want. See Section 2.1, Choosing a Capture Type, for a description of the parameters.

See Section 2.2.3, Windows Command Line Interface Parameters, for a list of the available commands.

### 2.2.1 Output File

The Emulex HBA Capture utility creates a single zip file containing all of the captured components. This zip file is named OneCapture\_Windows\_<date-time>.zip. The file is located in one of two different directories, depending on whether you run the Emulex HBA Capture GUI or the CLI.

For the GUI, the output directory is MyDocuments\Emulex. For the CLI, it is the working directory from which you run the CLI. The default output directory can be overridden; see Section 2.2.3, Windows Command Line Interface Parameters.

Most items in the output zip file can be examined directly from the zip file, without the need to unzip the entire file. The exception is the OneCapture\_Windows.html file, which is a navigable directory of the captured components. When you launch this file in your browser, you can browse through the captured objects, but you must unzip the output file first.

The adapter dump files are placed in a directory called CoreDump. Typically you do not need to unzip these files individually because Broadcom Technical Support will normally request the entire output zip file.

- ATTENTION: You must ensure that the adapter dump file in the CoreDump directory has been created properly. This file is critical for proper diagnostics. You can examine the component files in the .zip file before you send the .zip file to Broadcom Technical Support. A .txt file that contains an adapter list is also available in the same directory. This file allows you to verify whether all corresponding adapters are properly listed for capture purposes.
- **NOTE:** To capture the HBA firmware log (LPe31000-series, LPe32000-series, and LPe35000-series HBAs only) on the Windows operating system, the FwLogBufferCnt driver parameter must be enabled. Refer to the *Emulex Drivers* for Windows User Guide for instructions on setting this parameter.

### 2.2.2 Output Summary File

The Emulex HBA Capture utility produces an output summary file at the end of the capture process. The file displays an onscreen list of the critical items that should have been captured, and a status as to whether the capture was successful, so you can verify whether the collected output is valid. For an example of an output summary file, see Step 9 in Section 2.2, Running the Emulex HBA Capture Utility on Windows.

The file is included in the generated output file for use by Broadcom Technical Support for additional debug purposes.

### 2.2.3 Windows Command Line Interface Parameters

#### The following is an example of Windows command syntax:

OneCapture.exe /FullCapture /Adapters=0,2 /Directory=C:\Capture\LP /FileName=output.zip

The following CLI parameters are available for Windows.

#### /? or /H or /help

Displays a brief guide on command usage and supported parameters.

#### /L Or /ListAdapters

Lists the discovered adapters. The list parameter shows each adapter's adapter number (0, 1, ...), which is used in the dump command for the /Adapters parameter.

**NOTE:** For LPe12000-series adapters, each port on the adapter is shown as a separate adapter. Thus, if the adapter has two ports, it is shown as two adapters.

#### /Quiet or /Q

Forces the capture without displaying warning messages or prompts.

#### /Directory=<OutputDirectory> or /D=<OutputDirectory>

Specifies a directory in which the Emulex HBA Capture utility will create the output zip file. If this parameter is not used, the default is the working directory from which you run the CLI. For example:

OneCapture.exe /Directory=C:\Users\Administrator\Desktop\Dump

#### /Filename=<OutputFilename> Or /N=<OutputFilename>

Specifies the file name that the Emulex HBA Capture utility uses when it creates the output zip file. If this parameter is not used, the default is OneCapture\_Windows\_<date-time>.zip. For example: OneCapture.exe /Filename=example1.zip

#### /BasicCapture **Or** /B

#### Specifies the basic capture type. For example:

OneCapture.exe /BasicCapture

#### /SafeCapture **or** /S

#### Specifies the safe capture type. For example:

OneCapture.exe /SafeCapture

#### /FullCapture Of /F

Specifies the full capture type. Use both the /FullCapture and /Adapters parameters. For example:

```
OneCapture.exe /FullCapture /Adapters=0
OneCapture.exe /FullCapture /Adapters=2,3
OneCapture.exe /FullCapture /Adapters=all
```

ATTENTION: This parameter can temporarily interrupt I/O on live adapters, and it can force live adapters offline.

#### /Adapters=<AdapterNumber | <list> | all>

Use only with /FullCapture. This parameter specifies the adapters for which the Emulex HBA Capture utility will perform a full dump. For example:

- Perform a full dump on adapter 0 only: OneCapture.exe /FullCapture /Adapters=0
- Perform a full dump on adapters 2 and 3 only: OneCapture.exe /FullCapture /Adapters=2,3
- Perform a full dump on all adapters: OneCapture.exe /FullCapture /Adapters=all

#### /Components=< <component> | <list> > Or /Components=< <component> | <list>>>

The Emulex HBA Capture utility collects several types of components by default, such as driver information and disk information. This parameter specifies the individual components to be captured while ignoring all the rest. You can specify a single component, or a list of components, separated by commas. For example:

#### Capture system information only:

```
OneCapture.exe /Components=system
```

Capture system information and driver information only:

OneCapture.exe /Components=system,driver

Following is a list of the available components:

- autopilot AutoPilot Installer information
- disk Disk information
- driver Driver information
- elxtrace ELX trace information
- sestats SEstats log
- system System information
- hba/attr HBA attributes
- hba/dumpdown Firmware dump capture
- hba/fwlog HBA firmware log LPe31000-series, LPe32000-series, and LPe35000-series HBAs only
- hba/info HBA information
- hba/list HBA basic list
- hba/residentdump LPe35000-series, LPe32000-series, LPe31000-series, and LPe16000-series resident dump
- milirpt Collect MILI report
- mpio MPIO information
- ehm/dumps Dumps collected in the Emulex HBA Manager dump folder

- ehm/log Emulex HBA Manager log
- ehm/nvme NVMe information
- ehm/status Emulex HBA Manager status
- win/event Windows event log
- win/setup Windows setup log
- **NOTE:** The Emulex OneCommand<sup>®</sup> Manager utility has been renamed as the Emulex HBA Manager utility.

To capture the HBA firmware log (hba/fwlog; LPe31000-series, LPe32000-series, and LPe35000-series HBAs only) on the Windows operating system, the FwLogBufferCnt driver parameter must be enabled. Refer to the *Emulex Drivers for Windows User Guide* for instructions on setting this parameter.

# 2.3 Running the Emulex HBA Capture Utility on Linux, Citrix, and Solaris

**NOTE:** While Linux offers the option to select a destination directory for the dump files, the Emulex HBA Capture utility does not. If you specify a destination directory for the dump files other than the default directory, the dump files are not created.

The following distributions are included for Linux (including Citrix) and Solaris Emulex HBA Capture utilities:

- OneCapture Linux <version>.tgz (including the OneCapture Linux.sh file)
- OneCapture\_Solaris\_<version>.tgz (including the OneCapture\_Solaris.sh file)

For Linux:

- You must have executable permission for root where the script is executed.
- The following library files must be installed to run the Emulex HBA Capture utility:
  - linux-vdso.so
  - libstdc++.so
  - libgcc\_s.so
  - libc.so
  - libm.so
  - libz.so
  - libpci.so
  - libpthread.so
  - libnl.so
  - librt.so
  - libresolv.so
- The Emulex HBA Capture utility must be able to access the following directories:
  - /var/log/
  - /sys/class/
  - /proc/
  - /etc/
  - /boot/
  - /usr/sbin/ocmanager/

**NOTE:** For Solaris systems, if the Emulex HBA Manager application was not installed or allowed, only a degraded capture is available.

For Linux, Citrix, and Solaris systems, if the Emulex HBA Manager application is installed, the Emulex HBA Capture utility collects data related to the Emulex HBA Manager application.

ATTENTION: Before running the Emulex HBA Capture utility, quiesce the port.

To run the Emulex HBA Capture utility on Linux, Citrix, and Solaris systems, perform the following steps:

- 1. Log in as root.
- 2. Copy the Emulex HBA Capture kit onto the system through SSH or another method, and uncompress the script file.
  - For Linux and Citrix systems, download the <code>OneCapture\_Linux\_<version>.tgz</code> file, and extract the <code>OneCapture\_Linux.sh</code> file.
  - For Solaris systems, download the OneCapture\_Solaris\_<version>.tgz file, and extract the OneCapture\_Solaris.sh file.
- Run the shell script for the corresponding system, for example: ./OneCapture\_Linux.sh /BasicCapture
   See Section 2.3.3, Linux, Citrix, and Solaris CLI Parameters, for parameters.
- 4. Change the script to executable mode, for example, chmod 777 OneCapture.

The progress of the script is displayed. For example:

```
Running Emulex OneCapture Solaris, version
Emulex Corporation Report Utility
Started at Friday, January 25, 2019 12:50:42 PM CST
Initializing report environment for host:solaris
Collecting System Information...
[-] 1% uname -a
```

5. After the Emulex HBA Capture script finishes gathering information, it creates a zipped tarball file in its current working directory. Open that file to view the captured information.

### 2.3.1 Output File

The Emulex HBA Capture utility creates a single .tgz file containing all the captured components. This .tgz file is named OneCapture\_<Operating\_System>\_<date-time>.tgz. This file is placed in the working directory from which you run the Emulex HBA Capture utility.

To examine the items in the output .tgz file, first untar it. This action creates a directory in the current working directory called dump. It also creates a file in the current working directory called OneCapture-<Operating\_System>.html.

OneCapture-<Operating\_System>.html is a navigable directory of the captured components. When you launch this file in your browser, you can browse through the captured objects. Or, you can examine the captured components directly by browsing through the folders and files in the dump directory.

The adapter dump files are placed in a directory called dump/CoreDump. Typically, you do not need to examine these files individually, because Broadcom Technical Support usually requests the entire output .tgz file.

ATTENTION: You must ensure that the adapter dump file in the CoreDump directory has been created properly. This file is critical for proper diagnostics. You can examine the component files in the .tgz file before you send the .tgz file to Broadcom Technical Support. A .txt file that contains an adapter list is also available in the same directory. This file allows you to verify whether all corresponding adapters are properly listed for capture purposes.

**NOTE:** To capture the HBA firmware log (LPe31000-series, LPe32000-series, and LPe35000-series HBAs only) on the Linux or Citrix operating system, the lpfc\_ras\_fwlog\_buffsize driver parameter must be enabled. Refer to the *Emulex Drivers for Linux User Guide* for instructions on setting this parameter. (This parameter is not supported on the Solaris operating system.)

### 2.3.2 Output Summary File

The Emulex HBA Capture utility produces an output summary file at the end of the capture process. The file displays an onscreen list of the critical items that should have been captured, and a status as to whether the capture was successful, so you can verify whether the collected output is valid.

```
linux-w45u:~/12.4.196.3 # ./OneCapture Linux.sh -A=2 -F
Verifying archive integrity... 100% All good.
Uncompressing Emulex HBA Capture - Copyright(c) 2012-2019 Broadcom. All Rights Reserved. The term
'Broadcom' refers to Broadcom Inc. and/or its subsidiaries. 100%
The following adapter(s) were selected for dead dump : 2
Beginning full capture.
  You have chosen a capture which includes an adapter reset.
 Adapter reset will cause temporary interruption of I/O.
  Do not use this option if the adapter is the boot device.
  If you must perform a dump on the boot adapter, use --SafeCapture option.
Do you wish to continue this capture? (y/n) y
Running Emulex HBA Capture Linux, version 12.6.138.8
Started at Tue Nov 26 11:57:19 PDT 2019
Initializing report environment for host:linux-w45u
Collecting System Information...
Capture Completed
Capture Checklist - Please make sure all required file are properly captured for further diagnostic
_____
* SUCCESS: LPe35002-M2-D HBA 2 core dump collected - Adapter 2 2019-11-26 115716.bin
* SUCCESS: FW log retrieved from HBA 2 LPe35002-M2-D - Adapter-2-Function-0-20190618-115736-fwlog.txt
* SUCCESS: mili2d.log is collected - mili2d.log
* SUCCESS: Kernel log messages file collected - messages-old.tgz
* SUCCESS: Kernel log warn file collected - warn-old.tgz
* SUCCESS: /var/crash kernel crash dump is collected - /var/crash
_____
Generating Compressed Capture ...
Done
OneCapture Linux 2019-11-26 115716.tgz is under current directory /root/12.4.196.3
linux-w45u:~/12.4.196.3 #
```

The file is included in the generated output file for use by Broadcom Technical Support for additional debug purposes.

### 2.3.3 Linux, Citrix, and Solaris CLI Parameters

The following CLI parameters are available for Linux, Citrix, and Solaris.

#### -h or --help

Displays the help text.

#### -L or --ListAdapters

Lists the discovered adapters. The ListAdapters parameter shows each adapter's adapter number (0, 1, . . .), which is used in the dump command for the --Adapters parameter.

**NOTE:** For LPe12000-series adapters, each port on the adapter is shown as a separate adapter. Thus, if the adapter has two ports, it is shown as two adapters.

#### -Q or --Quiet

Forces the capture without displaying a warning message or prompt.

#### -X or --NoCrashDump

Does not collect crash dump files under /var/crash. For example:

```
./OneCapture_Linux.sh --NoCrashDump
```

#### -B or --BasicCapture

Specifies the basic capture type. To specify a basic capture, omit the --FullCapture and --Adapters parameters. For example:

./OneCapture\_Linux.sh --BasicCapture

#### -F or --FullCapture

Specifies the full capture type. To specify a full capture, use both the --FullCapture and --Adapters parameters. For example:

./OneCapture\_Linux.sh --FullCapture --Adapters=0 ./OneCapture\_Linux.sh --FullCapture --Adapters=2,3 ./OneCapture Linux.sh --FullCapture --Adapters=all

CAUTION! This parameter can temporarily interrupt I/O on live adapters, and it can force live adapters offline.

#### -S or --SafeCapture

Specifies the safe capture type. To specify a safe capture, use the -S or --SafeCapture parameter with no other parameters. For example:

```
./OneCapture_Linux.sh -S
./OneCapture_Linux.sh --SafeCapture
```

#### -M or --MinimalCapture

Specifies the minimal capture type. The following items are captured by a minimal capture:

- Kernel logs
- Kernel configurations
- Adapter information

To specify a minimal capture, use the -M or --MinimalCapture parameter with a full or basic capture. For example:

```
./OneCapture_Linux.sh -A=All -M -F
./OneCapture Linux.sh --MinimalCapture
```

```
· _ ·
```

#### -A=<AdapterNumber | <list> | all> Of --Adapters=<AdapterNumber | <list> | all>

Use only with the --FullCapture parameter. This parameter specifies the adapters for which the Emulex HBA Capture utility performs a dump. For example:

- To perform a full dump on adapter 0 only: /OneCapture Linux.sh --FullCapture --Adapters=0
- To perform a full dump on adapters 2 and 3 only: /OneCapture\_Linux.sh --FullCapture --Adapters=2,3
- To perform a full dump on all adapters: /OneCapture\_Linux.sh --FullCapture --Adapters=all

**NOTE:** You must indicate the adapter by specifying Adapter=<AdapterNumber>.

### 2.4 Running the Emulex HBA Capture Utility on VMware ESXi

Before running the Emulex HBA Capture utility on VMware ESXi systems, you must enable the ESXi shell by performing the following steps:

- 1. Press F2 on the ESXi main screen.
- 2. Go to Troubleshooting Options.
- 3. Select Enable ESXi shell.

**NOTE:** You can also run the OneCapture ESX.sh by SSH to the ESXi host.

ATTENTION: Before running the Emulex HBA Capture utility, quiesce the port.

To run the Emulex HBA Capture utility on an ESXi system, perform the following steps:

- 1. Log in as root.
- 2. Download the zipped script file OneCapture\_ESX\_<version>.tgz.
- 3. Extract the script file by running the following command:
  - tar -zxvf OneCapture\_ESX\_<*version*>.tgz

4. From the directory in which the Emulex HBA Capture utility is installed, show the available target volumes by typing the following command:

```
./OneCapture ESX.sh [-T | --ShowVolumes]
For example:
OneCapture ESX.sh -T
--ShowVolumes selected
Volume 1 - Free Space: 124.74 GB ID: 5cda6c82-71f0aac9-1c10-6cae8b28bff2
Volume 2 - Free Space: 74.25 GB ID: 5cf0d241-316731c7-c7b6-6cae8b28bff2
Volume 3 - Free Space: 298.30 GB ID: 5cfe03ef-947bed28-ff50-6cae8b28bff2
Volume 4 - Free Space: 582.79 GB ID: 5d063468-3a72fe82-aceb-6cae8b28bff2
Volume 5 - Free Space: 99.06 MB ID: bb894070-bfa41e5c-f8e7-9344aaa42144
Volume 6 - Free Space: 91.83 MB ID: elef2d7e-70e76701-9a79-b952624b88f2
Volume 7 - Free Space: 112.01 MB ID: 5cf0be05-43b674ab-6fc6-6cae8b28bff2
Volume 8 - Free Space: 3.97 GB ID: 5cf0be0e-92b37a55-4f7f-6cae8b28bff2
Volume 9 - Free Space: 92.85 MB ID: 1f78a579-3243d0d4-4105-f65095b681c8
Volume 10 - Free Space: 3.96 GB ID: 5cfe03f7-b158c5e1-541d-6cae8b28bff2
Volume 11 - Free Space: 76.76 MB ID: 5cfe03dd-60bde046-5df3-6cae8b28bff2
Volume 12 - Free Space: 92.86 MB ID: 7b86cf79-6cf0d08f-591c-7fd4ff210e44
```

- **NOTE:** Before release 12.4 of the Emulex OneCapture utility, the -T parameter displayed the volume ID as the volume's UUID. It now displays the volume ID as an index number, in addition to the UUID, which is still displayed. You can specify either volume ID format with the -V parameter. In addition, the free space on each volume is now displayed.
- 5. You can select the target volume for the dump by typing the following optional command:

[-V | --Volume]=volume\_id

For best results, specify a large local volume. A message warns you if less than 500 MB of free space exists on the specified volume.

If the -v parameter is not issued, a message similar to the following appears. Type **Y** when prompted to accept the suggested volume.

```
No Volume specified, suggest to use the largest volume found
Volume ID: 5d063468-3a72fe82-aceb-6cae8b28bff2 Free Space: 582.79 GB
Do you want to use the largest volume above as output directory? (Y/N)Please answer (Y)es or (N)o,
using Y/N
Do you want to use the largest volume above as output directory? (Y/N)Y
5d063468-3a72fe82-aceb-6cae8b28bff2 selected as output directory
```

- **NOTE:** Before release 12.4 of the Emulex OneCapture utility, volume\_id corresponded to the UUID that was displayed by the -T parameter. Now you can enter the volume index number displayed by the -T parameter (for example, -V=1) instead of the UUID (for example, -V=5cda6c82-71f0aac9-1c10-6cae8b28bff2.
- 6. Run the shell script for the corresponding systems with the selected options. For example:

./OneCapture\_ESX.sh --Volume=1 --BasicCapture

#### The progress of the script is displayed in the following example:

```
[/] Gathering Logs...
[/] Gathering kv_pages...
[-] Generating Compressed Capture...
[-] OneCapture_ESX_2019-11-22_124023.tgz is under /vmfs/volumes/5cda6c82-71f0aac9-1c10-
6cae8b28bff2.
```

### 2.4.1 Output File

The Emulex HBA Capture utility creates a zipped tarball file is created. This file is placed in the volume that you created. Open the file to view the information. For example:

OneCapture\_ESX\_2019-11-22\_172850.tgz is under /vmfs/volumes/5cda6c82-71f0aac9-1c10-6cae8b28bff2.

**NOTE:** To capture the HBA firmware log (LPe31000-series, LPe32000-series, and LPe35000-series HBAs only) on the VMware operating system, either the lpfc\_ras\_fwlog\_buffsize driver parameter, or the setfwlog esxcli command, must be enabled. Refer to the *Emulex Drivers for VMware ESXi User Guide* for instructions on enabling these settings.

### 2.4.2 Output Summary File

The Emulex HBA Capture utility produces an output summary file at the end of the capture process. The file displays an onscreen list of the critical items that should have been captured, and a status as to whether the capture was successful, so you can verify whether the collected output is valid.

```
[root@dhcp-10-123-164-141:/vmfs/volumes/5cda6c82-71f0aac9-1c10-6cae8b28bff2/Build] sh
OneCapture ESX.sh -V=1 -F -A=ALL
Verifying archive integrity... All good.
Uncompressing Emulex HBA Capture ESX - Copyright(c) 2012-2019 Broadcom. All Rights Reserved. The term
'Broadcom' refers to Broadcom Inc. and/or its subsidiaries.
. . . . . . . . . .
Volume 1 selected
Volume ID 5cda6c82-71f0aac9-1c10-6cae8b28bff2
Beginning full capture.
'-A' selected adapters all
ALL adapters were selected to do dead dump
  You have chosen a capture which includes an adapter reset.
 Adapter reset will cause temporary interruption of I/O.
 Do not use this option if the adapter is the boot device.
 If you must perform a dump on the boot adapter, use --SafeCapture option.
Do you wish to continue this capture? (y/n) Please answer yes or no, using y/n
Do you wish to continue this capture? (y/n) y
Emulex HBA Capture ESXi, version 12.6.136.0
Started at Fri Nov 22 19:25:16 UTC 2019
Initializing report environment for host:dhcp-10-123-164-141.dhcp.broadcom.net
Collecting System Information...
[-] Obtaining vm-support...
[|] Obtaining CoreDump
[\] Obtaining FW Log
[-] Gathering Logs...
[/] Gathering NVME information...
[|] Gathering kv pages...
[\] Capture Checklist - Please make sure all required file are properly captured for further diagnostic
_____
vmsupport - SUCCESS: VMsupport collected
```

The file is included in the generated output file for use by Broadcom Technical Support for additional debug purposes.

### 2.4.3 ESXi Command Line Interface Parameters

The following CLI parameters are available for ESXi systems.

#### -h or --help

Displays the help text.

#### -T or --ShowVolumes

Lists the available volumes. The Volume IDs given can be used in a -v or --volume parameter.

**NOTE:** Before release 12.4, the -T parameter displayed the volume ID as the volume's UUID. It now displays the volume ID as an index number, in addition to the UUID, which is still displayed. You can specify either volume ID format with the -V parameter. In addition, the free space on each volume is now displayed.

#### -v or --volume (optional)

Sets up the dump volume. For example: ./OneCapture ESX.sh --Volume=1

For best results, specify a large local volume for the dump. A message warns you if less than 500 MB of free space exists on the specified volume.

If the –v parameter is not issued, a message asks if you want to use the volume with the largest amount of free space detected. Type **Y** to continue.

**NOTE:** Before the 12.4 release, the volume\_id variable corresponded to the UUID that was displayed by the -T parameter. Now you can enter the volume index number displayed by the -T parameter (for example, -V=1) instead of the UUID (for example, -V=5c77bd01-08da2264-08dd-34800d185c82.

#### -L or --ListAdapters

Lists the discovered adapters. The ListAdapters parameter shows each adapter's adapter number (0, 1, . . .), which is used in the dump command for the --Adapters parameter.

**NOTE:** For LPe12000-series adapters, each port on the adapter is shown as a separate adapter. Thus, if the adapter has two ports, it is shown as two adapters.

#### -Q or --Quiet

Forces the capture without displaying a warning message or prompt.

#### -B **OF** --BasicCapture

Specifies the basic capture type. To specify a basic capture, omit the --FullCapture and --Adapters parameters. For example:

./OneCapture\_ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 --BasicCapture

#### -F or --FullCapture

Specifies the full capture type. To specify a full capture, use both the --FullCapture and --Adapters parameters. For example:

./OneCapture\_ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 --FullCapture --Adapters=0 ./OneCapture\_ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 --FullCapture --Adapters=2,3

./OneCapture ESX.sh -V=5385555c4-c83454f8-d9d2-f04da23f74e4 --FullCapture --Adapters=all

ATTENTION: This parameter can temporarily interrupt I/O on live adapters and can force live adapters offline.

#### -S or --SafeCapture

Specifies the safe capture type. To specify a safe capture, use the -S or --SafeCapture parameter with no other options. For example:

./OneCapture\_ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 -S
./OneCapture ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 --SafeCapture

#### -M or --MinimalCapture

Specifies the minimal capture type. The -M option omits the collection of vm-support data. To specify a minimal capture, use the -M or --MinimalCapture parameter with no other options. For example:

./OneCapture ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 -M

./OneCapture ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 --MinimalCapture

#### -A=<AdapterNumber | <list> | all> Or --Adapters=<AdapterNumber | <list> | all>

This parameter specifies the adapters for which the Emulex HBA Capture utility will perform a full dump. Use only with the /FullCapture parameter. For example:

 To perform a full dump on adapter 0 only: ./OneCapture\_ESX.sh --Volume=538555c4-c83454f8-d9d2-f04da23f74e4 --FullCapture --Adapters=0

- To perform a full dump on adapters 2 and 3 only: ./OneCapture\_ESX.sh --FullCapture --Adapters=2,3
- To perform a full dump on all adapters:
   ./OneCapture\_ESX.sh --FullCapture --Adapters=all
- **NOTE:** You must indicate the adapter by specifying Adapter=<AdapterNumber>.
- **NOTE:** For LPe12000-series adapters, each port on the adapter is shown as a separate adapter. Thus, if the adapter has two ports, it is shown as two adapters.

#### -SVM or --SkipVMsupport

This option causes the Emulex HBA Capture utility to skip the collection of vm-support data. You can collect the vm-support data manually using any of the following commands:

- With the local ESXi: vm-support -w <path\_to\_destination\_directory>
- With a remote system:
  - a. Using any HTTP client, download the resource from https://<ESX host name or IP address>/cgi-bin/vm-support.cgi.
  - b. Download the resource using the wget utility on a Linux or other Posix client, such as the vSphere Management Assistant appliance.

wget <ESX host name or IP address>/cgi-bin/vm-support.cgi

A compressed bundle of logs is produced on the client at the specified location.

c. Using a Linux or Posix client, such as the vSphere Management Assistant appliance, log in to the ESXi host, and run the vm-support parameter with the streaming option enabled, specifying a new local file. A compressed bundle of logs is produced on the client at the specified location. For example:

ssh root@<ESX host name or IP address> vm-support -s > vm-support-<Host name>.tgz

# **Chapter 3: Collected Data**

By default, the Emulex HBA Capture utility collects existing firmware dumps. For forced dumps, Emulex adapters are made unavailable during Emulex HBA Capture utility execution. The adapters are made available again after the dumps are created and captured.

To skip collecting existing dumps, perform one of the following actions:

- For Linux and Solaris systems, use the /SafeCapture parameter.
- For Windows and VMware systems, choose Safe mode, or uncheck dump options in the GUI. Use the /SafeCapture parameter, or specify the /component option to choose the necessary items in the CLI.

To collect forced dumps, perform one of the following actions:

- For Linux and Solaris systems, use the /FullCapture parameter.
- For Windows and VMware systems, choose full capture, or select options in GUI interface. Use the /FullCapture parameter, or specify the /component option to choose the necessary items in the CLI.

The Emulex HBA Capture utility cannot collect data for certain nondefault library commands. However, you can install add-on packages for those commands if the packages are compatible with your system.

The following list of packages may not be included with default installations. Install these packages to capture the most data.

- For Linux:
  - sysstat To use iostat mpstat
  - hwinfo To use hwinfo
  - sg3 utils To use sg map
  - dmidecode To use dmidecode and biosdecode
  - smbios-utils To use smbios
  - netstat-nat To use netstat
  - libblkid To use blkid
  - procps To use vmstat
  - device-mapper-multipath To use multipath
  - bridge-utils To use brctl
  - libvirt-utils To use virsh
- For Solaris:
  - pciconf To use pciconf
  - prtdiag To use prtdiags

**NOTE:** Emulex HBA Capture utility packet data can be captured as part of the memory dump within the firmware dump.

The following sections describe, by operating system, the information collected by the Emulex HBA Capture utility.

# 3.1 Windows Systems

The following information is available for Windows systems.

#### Table 1: Windows Information Collected

Туре	Information
AutoPilot Report	FC
Coredump	OneKat adapter list
	OneKat adapter dumps
	MILI report
Disk	Disk detail
Driver Configuration	Devcon collected information
	<hklm>/Hardware/DeviceMap/Scsi</hklm>
	Driverquery collected information
ElxTrace	Trace messages
MILI	MILI log
	MILI service status
	MILI service information
MPIO Information	mpclaim -s
	mpclaim -e
	mpclaim -v
Emulex HBA Manager	Hbacmd version
Application Information	Hbacmd ListHBAs (local)
	Hbacmd HbaAttribute (local)
	Hbacmd PortAttribute (local)
	Hbacmd nvme-list
	Hbacmd nvme-list-ctrl
	Hbacmd nvme-id-ctrl
	Hbacmd nvme-list-ns
	Hbacmd nvme-get-feature
	RM.log
	Emulex HBA Manager installer log
System Configuration	System information
	System inventory
	PCI information
	CPU information
	CPUEx information
Win Logs	Windows logs
Win Setup Log	Windows setup log
Windows Information	Broadcom services status
	setupapi.*.log
	Event logs

# 3.2 Linux Systems

The following information is available from Linux systems.

#### Table 2: Linux Information Collected

Туре	Information	Parameter
Adapter Info	Onekat adapter list	
Adapter Info	Onekat milirpt	
Crash Dump	kdump	/var/crash <sup>a</sup>
Device Interrupts	Emulex device interrupts counter, in 5-second intervals	
Driver Information	RPM packages with an elx prefix name	
	Loaded kernel modules with an elx prefix name	
	lpfc kernel module information	modinfo lpfc
Driver Information	NIC kernel module information (IBM PowerPC <sup>®</sup> CNAs only)	modinfo lpnic
FC-Specific Information		modinfo
		SCSI device info
		SCSI class information
Hardware Information	System hardware description through SMBIOS/DMI	dmidecode
HBACMD	listhbas	
	version	
	hbaattr (local HBA only)	
	hbacmd nvme-list-linux	
	hbacmd nvme-list-ns-linux	
Kernel Configuration	Compile-time kernel configuration	/proc/config.gz
	xinetd configuration, network services daemon configuration	
	Module loading configuration	/proc/modprobe.conf
Kernel Information	CPU structures	/proc/cpuinfo
	Memory structures	/proc/meminfo
	Kernel version	/proc/version
	System uptime	/proc/uptime
	Kernel boot parameters	/proc/cmdline
	System memory mapping	/proc/iomem
	Memory zones and virtual memory	/proc/zoneinfo
	Devices group	/proc/partitions
	Kernel caches	/proc/slabinfo
	Network device status	/proc/net/dev
	SCSI devices	/proc/scsi/scsi
Kernel Log	dmesg kernel log	
Kernel Runtime Parameters	List of all kernel runtime parameters	
Library Information	The version number for the following libraries:	
	libdfc	
	■ libHBA	
	Libmili	
MPIO Info	multipath -11	/etc/multipath.conf

#### Table 2: Linux Information Collected (Continued)

Туре	Information	Parameter
Network Statistics	Summary statistics for each protocol	
	Table of all available network interfaces	
	All current TCP connections	
	Routing table	
NIC Information (IBM	Network interface information	ifconfig -a
PowerPC CNAs only)	NIC driver parameters	
	Firewall configurations	iptables
	NIC-related packages information	
Emulex HBA Manager	RPM packages with an elx prefix name	
Application Information	Running status of the process hbanywhere	
	Running status of the process ocmanager	
	List of executable files with an elx prefix name	
	rm.log	
	utils-install.log	
	Installer.log	
Emulex HBA Manager List of executable files with a mili prefix name		
Application Information	cnaboardmgnt.log	
	mili2d.log	
PCI Information	Tree diagram containing all buses, bridges, devices, and connections. Verbose and detailed information plus PCI configuration space dump on devices with Emulex vendor ID.	
System Information	Kernel version	
	Distributed version	
	Kernel modules currently loaded	lsmod
	Kernel memory allocations	numastat
	Running processes	ps
	Running tasks	top
	Processors statistics	mpstat
	Memory statistics	free
	Installed packages	rpm -qa
Virtualization Logs		/var/log/xen/xend.log
		/var/log/libvirt/ libvirtd.log
Virtual Memory Statistics	Various event counters and memory statistics	
	Disk statistics	
	slabinfo	

a. Use the /var/crash directory only for crash dump files. Dump files will not be created under any other path.

# 3.3 Solaris Systems

The following information is available from Solaris systems.

NOTE: Solaris support is available for Solaris inbox drivers only.

#### Table 3: Solaris Information Collected

Туре	Information	Parameter
Core Dump	hbacmd dump	
	hbacmd dump down	
Crash Dump	kdump	/var/crash <sup>a</sup>
Device Interrupts	Emulex device interrupts counter, 5 seconds	
Hardware Information	BIOS information	smbios
	PCI buses information	scanpci
	System peripherals information	prtconf -v
	System peripherals tree	prtconf -vp
	Host HBA information	fcinfo hba-port
HBACMD	listhbas	
	version	
	hbaattr (local only)	
	portattr (local only)	
Kernel Configuration	System parameters	/etc/system
	Kernel symbols	nm -x /dev/ksysm   grep OBJ
Kernel Log	dmesg <b>kernel log</b>	
Kernel Parameters	System definition	sysdef -D
	System definition, in device tree format	sysdef -dD
	Kernel statistics	kstat
Network Statistics	Per-protocol statistics	netstat -s
	ARP tables	netstat -p
	All TCP statistics	netstat -aP tcp
	Routing tables	netstat -rn
	Multicast memberships	netstat -g
	INET family streams statistics	netstat -idm -f inet
Emulex HBA Manager	Running status of the process hbanywhere	
Application Information	Running status of the process ocmanager	
	List of executables with an $\mathtt{elx}$ prefix name	
	List of executables with a mili prefix name	
	rm.log	
	utils-install.log	
	mili2d.log	
	installer.log	

#### Table 3: Solaris Information Collected (Continued)

Туре	Information	Parameter
System Information	Kernel version	uname -a
	Network interface	ifconfig -a
	Processors information	psrinfo -pv
	Swap information	swap -s
	Last reboot time	last reboot
	Uptime	uptime
	Running tasks	top -d 5 -n 2
	Running processes	ps -ef)
	Loaded modules	modinfo
	Service status	svcs
	Device status	cfgadm -al
System Statistics	System events since boot	vmsat -s
	Paging activity in 5 seconds	vmstat -p 1 5

a. Use only the /var/crash directory for crash dump files. Dump files will not be created under any other path.

# 3.4 VMware Systems

The following information is available from VMware systems.

#### Table 4: VMware Information Collected

Туре	Information
HBA Dump	Core dump
	Onekat adapter list
Log Configuration	/tmp/*.log
	/etc/cim/emulex/*.log
	/etc/cim/emulex/*.dmp
	/etc/cim/emulex/*.conf
MILI Log	RM.log
	mili2d.log
MILI Report	Onekat milirpt
VM_KV_PAGE	vm_kv_page -v
	lpfc-kv-pages.txt
	vm_kv_page -q all -p all
	lpfc-kv-pages.txt
VMware vm-support package (as provided by the default manifest in	Active directory
ESXi)	CIM
	Configuration
	Crash
	Fault
	File system
	Hardware
	Hung VM
	Installer
	Integrity checks
	Logs
	Network
	Performance snapshot
	Storage
	System
	Testing
	Userworld
	Virtual
	Host profiles

# **Chapter 4: Troubleshooting**

This section describes circumstances under which your system may operate in an unexpected manner, and it offers resolutions for each situation.

NOTE: If an operating system is not specified, the issue is applicable to all operating systems.

Table 5: Emulex HBA Capture Troubleshooting

Situation	Resolution
Adapter information was not captured.	1. Install the Emulex HBA Capture utility on the system on which you are collecting data.
	2. Install the driver for the devices on the system. The drivers must be installed before driver information is available for capture.
	3. Install the Emulex HBA Manager application from the Broadcom website.
The output HTML file displays a missing Data File error.	Verify that the zip file has been extracted completely from the archive folder before you open the HTML file.

Emulex HBA Capture scripts can generate the error messages described in the following table.

#### Table 6: Emulex HBA Capture Script Error Messages

Message Text	Cause and Action	Status Code on Exit
FullCapture not valid (OS not supported)	The Emulex HBA Capture utility does not support this operating system or Linux distribution; the Emulex HBA Capture utility does not exit.	_
ListAdapters not valid (OS not supported)	The Emulex HBA Capture utility does not support this operating system or Linux distribution; the Emulex HBA Capture utility exits immediately.	0
ListAdapters selected FreeBSD do not support FC adapter dump	The dump tool does not support FreeBSD; the Emulex HBA Capture utility exits immediately.	0
Adapter \$index does not exist Please re-select adapters to do dead dump	The specified adapter number does not exist in the system; the Emulex HBA Capture utility exits immediately.	0
Do not use this option if the adapter is the boot device. If you must perform a dump on the boot adapter, use SafeCapture option.	You are running the Emulex HBA Capture utility on an adapter that is configured as a boot device; you are prompted whether to continue.	0
	UseSafeCapture (in Linux and VMware) or /SafeCapture (in Windows) to run the Emulex HBA Capture utility on a boot device.	
Dump tool has missing dependencies: <missing packages=""></missing>	A required library file is missing; you are prompted whether to continue.	0
If you must perform a dump on this system, please fix those missing packages.	See the list of library files required for Linux in Section 2.3, Running the Emulex HBA Capture Utility on Linux, Citrix, and Solaris.	

#### Table 6: Emulex HBA Capture Script Error Messages (Continued)

Message Text	Cause and Action	Status Code on Exit
<pre>Invalid optionsFullCapture requires theAdapters option. Please specify the adapters for which you want to collect dead dumps. UseListAdapters to obtain the adapter numbers. UseAdapters to specify the desired dump adapters. Syntax:    Adapters=<adapternum1 [,adapternum2,]="" all=""  =""> Example,     to dump adapters 2 and 3:        Adapters=2,3     to dump all the adapters reported byListAdapters:        Adapters=all</adapternum1></pre>	TheFullCapture parameter was specified, but no adapter option was specified; the Emulex HBA Capture utility exits immediately.	0
Emulex HBA Capture is already running, please run only one instance at a time	Another instance of the Emulex HBA Capture utility has been detected; the Emulex HBA Capture utility exits immediately.	0
Emulex HBA Capture requires the libnl1 package. You must install it manually, and then re-run Emulex HBA Capture. To install the libnl1 package, use "apt-get install libnl1".	The libnl1 package is not installed; the Emulex HBA Capture utility exits immediately. See the list of library files required for Linux in Section 2.3, Running the Emulex HBA Capture Utility on Linux, Citrix, and Solaris.	0
onekat is not available for this distro If you must perform a dump on this system, please use an updated Emulex HBA Capture	The version of the Emulex HBA Capture utility that you are using does not support the operating system distribution; you are prompted whether to continue.	0
option '-A'   'Adapters' invalid. please add '-F'   'FullCapture' if you wish to collect dead dumps	An adapter number was specified, but full capture was not specified; the Emulex HBA Capture utility exits immediately.	0
Please make sure you are using valid options '-H'   '-h'   'help' to see help	An unsupported parameter was specified; the Emulex HBA Capture utility exits immediately.	0
Please specify only one of the Capture Type. You could choose only one of -B, -S, or -F. Some Critical information will be missed if OCM is missing	More than one capture parameter was specified; you must choose only one. the Emulex HBA Capture utility exits immediately. In Solaris, the Emulex HBA Manager application is not installed on the system; you	0
Do you wish to continue this capture? (y/n) This script only support the following Unix variants * Linux * Solaris	are prompted whether to continue. An unsupported operating system was detected; the Emulex HBA Capture utility exits immediately.	0
Unsupported architecture: <detected architecture=""></detected>	Only the following architectures are supported: i386 x86_64 ppc64 If another architecture is detected, the Emulex HBA Capture utility exits immediately.	-1

#### Table 6: Emulex HBA Capture Script Error Messages (Continued)

Message Text	Cause and Action	Status Code on Exit
user cancelled capture, will generate zip for data already captured	You pressed <b>Ctrl+C</b> to cancel a currently running script; the Emulex HBA Capture utility generates a . zip file of the data that has been collected and then exits.	0
We do not support Adapter Dumps for your Operating system. Currently Support Only SLES, RHEL, Citrix XenServer and Oracle Linux (UEK).	A Linux operating system was detected, but adapter dumps are not available for the detected operating system type or distribution; you are prompted whether to continue.	0
You have chosen a capture which includes a dead dump. Dead dump causes the adapter to be taken offline. A system reboot is required to bring the adapter back online. Do not use this option if the adapter is the boot device. If you must perform a dump on the boot adapter, use SafeCapture option.	In the Solaris operating system, the dump you selected requires the adapter to be taken offline; you are prompted whether to continue.	0
You have chosen a capture which includes an adapter reset. Adapter reset will cause temporary interruption of I/O	The dump you selected requires an adapter reset; you are prompted whether to continue.	0
You must run this as root.	The script is being run under a non-root user; the Emulex HBA Capture utility exits immediately.	1

